

'A genuine follower of Truth keeps a steady eye upon that guide, indifferent to where he is led, provided that Truth is the leader.'

Edmund Burke

A Vindication of Natural Society

Renee Robinson

Director,
Office of
Special
Investigations

On The

Scene



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JULY 2015

The oath of office document as it awaited signatures prior to B.W. Collier being sworn in to lead a top North Carolina law enforcement agency. Click here to read more about the event.

Photo by **Ryan Guthrie**, staff photographer.



State of North Carolina
PAT McCRORY
GOVERNOR
Oath of Office

I, Bernard Warren Collier, II, do solemnly swear (affirm) that I will support the Constitution of the United States.

I, Bernard Warren Collier, II, do solemnly swear (affirm) that I will be faithful and bear true allegiance to the State of North Carolina, and to the constitutional powers and authorities which are or may be established for the government thereof, and that I will endeavor to support, maintain and defend the Constitution of said state, not inconsistent with the Constitution of the United States.

I, Bernard Warren Collier, II, do solemnly swear (affirm) that I will well and faithfully discharge the duties of my office as Director of the North Carolina State Bureau of Investigation, according to the best of my skill and ability, according to the laws and Constitution of the State of North Carolina.

Bernard Warren Collier, II
day of _____

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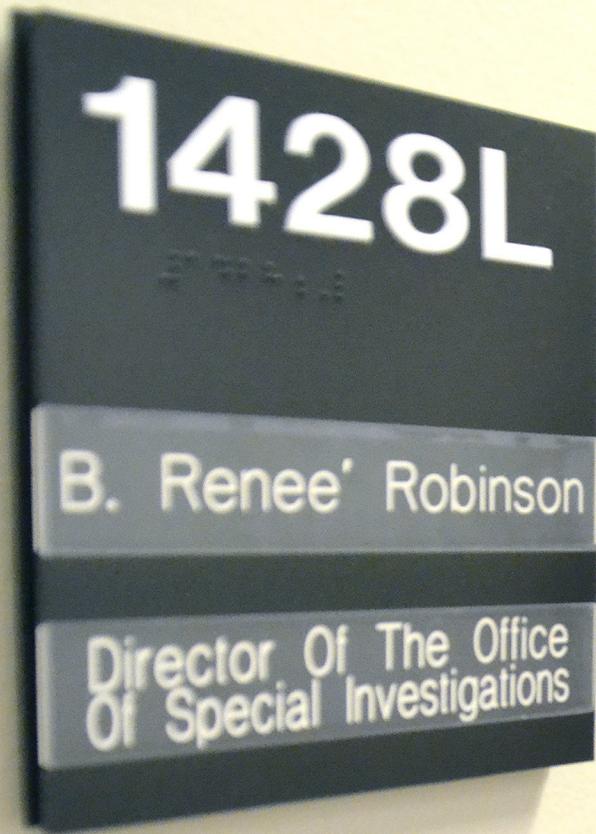
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By George Dudley, Editor

Only a few steps from the office of Secretary **Frank L. Perry** is a small sign that has a big message about the Department of Public Safety. The door-side engraved plate reads, “Office of Special Investigations,” and it represents reverence for the truth.

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Following Truth



'I want them to get to the truth of the matter.'

— Renee Robinson

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The door leads to **Renee Robinson**, director of the Office of Special Investigations. The first to occupy the new departmental office, Robinson does not fudge in describing the bottom line for her office's purpose in internal affairs and its expectations of its 30 full-time and contract investigators.

"I want them to get to the truth of the matter," she said.

Having taken the helm in April, Robinson leads an office that is designed to improve the efficiency and efficacy of internal investigations processes in DPS divisions.

"The main goal is to have impartial investigations and independent reviews of allegations of violations of rules, policy and law made against an employee, so we can get to the truth of the matter as best we can," she said.

Some types of investigations, such as job performance and negligence of duty, will remain under the purview of managers. OSI is tasked with investigations or allegations of serious and criminal misconduct, making it the department's primary initiative to counter corruption and corrupting behavior.

Job No. 1 was getting Adult Correction and Juvenile Justice, Law Enforcement, Legal and Human Resources on the same page in planning the consolidation of internal affairs oversight. A working group was assembled to identify common ground for standard investigative operating and training procedures.

"We just want to make sure they are all handled in the same manner," Robinson said.

In addition to the leadership of Director Robinson and Secretary Perry, members of the working group

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were **Kenneth Lassiter** in Adult Correction; **Bob King**, in Juvenile Justice; **Deborah McSwain, Valerie Bateman** and **Joe Dugdale**, Legal; and **Bryan Murray**, Human Resources.

Secretary Perry said his vision was to place all the internal investigative processes in one office in order to promote consistency and fairness.”

‘We must be forthright. Let the investigation’s results stand in the light of day.’

He outlined OSI’s tenets for investigations. “They must be fair — to all parties, in both treatment and consistent application of policy and procedure,” Perry said.

“They must be fast — not hurried, but not delayed. If it’s not fast, it’s not fair.

“We must be firm, especially in findings of guilt.

“We must be forthright. Let the investigation’s results stand in the light of day.”

Largest division first

The magnitude of DPS precluded an agencywide launch, but the working group agreed that the largest division, Adult Correction and Juvenile Justice with more than 21,500 employees, should be tackled first. The first phase involved working with Correction’s Professional Standards Office in changing its database over to OSI’s.

“We redesigned some of the reports, and all reports are reviewed by Legal to make sure the investigations are complete,” Robinson said.

Meetings with PREA staff determined that OSI would handle incidents of inappropriate staff-on-inmate conduct. PREA management



will handle inmate-on-inmate incidents.

Communications deficiencies were identified, she said.

“The working group filled in holes in some of the processes where we knew Human Resources and Legal needed to be looped in during investigations rather than when the case was over,” Robinson said.

Expectations of Adult Corrections’ upper management have been clarified.

The Office of Staff Development

and Training is involved, too. OSDT has revised the Basic Investigators curriculum to include recent changes, and all staff assigned full-time to OSI will receive internal affairs training. Contract workers will have Basic Investigators training, and, when needed, outside resources will be brought in.

“Renee is building this office with the good help of Corrections and its former [Professional Standards Office],” Secretary Perry said.

Robinson reviews the findings in a recent investigation.

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The truth is ... Director Robinson is a great choice

Director Robinson is the former assistant director of special operations in the State Bureau of Investigation. She reports directly to Secretary Perry.

She has a bachelor's degree in criminal justice from the University of North Carolina at Chapel Hill and a master's degree in criminal justice from East Carolina University. She completed the Administrative Officers Management Program at North Carolina State University in 1999.

Before her appointment to the new post in April, Robinson had been with the SBI for 27 years. In addition to being the assistant SBI director since 2011, Robinson was a special agent in charge and an assistant special agent in charge of the SBI's Northeastern District. She also worked as a field agent working drug investigations in conjunction with federal agencies and task forces, corruption cases, officer-involved shootings, child sexual abuse, judicial standards and internal investigations.

Secretary Perry said he had envisioned OSI even before his appointment to DPS, and he had briefed Gov. Pat McCrory on the idea of consolidating the department's internal affairs programs.

"I wanted the right person to put in place, and [Commissioner] Greg Baker recommended Renee," Perry said.

"Renee comes with tremendous experience and education, as an 'outsider' not swayed by 'insider history,' but mindful of the good things that are being done."

Some leaders speak of difficulty resting at night, worrying about their organizations. Having been the subject of two exonerating investigations himself when he was with the FBI, Perry spoke of his confidence in Director Robinson.

"I can sleep at night knowing that we have public servants like Director Robinson, for whom it is foreign to her mind to prejudge, have an agenda or a conflict of interest," he said. "She is an example." ▴

'I can sleep at night knowing that we have public servants like Director Robinson.'

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Uncommon

In developing the purpose, operations and scope of OSI, Robinson sought a model in other states. She could not find a state level OSI that covered both law enforcement and corrections.

"This is new ground," she said.

Secretary Perry's interest in consolidating DPS's various internal affairs entities was in large part driven by his professional experience, including his career with the FBI. He is adamant that DPS must police itself with not only its best efforts but with nationally recognized best practices.

"If you police yourself, that is a high honor, because if you don't do it, someone else will, someone like an inspector general," he said.

Perry said the FBI made mistakes conducting self-policing that was not forthright. He cited Ruby Ridge and Waco, both incidents when the FBI was found to have concealed some of the truth of what occurred during the agency's deadly assaults on compounds occupied by criminal suspects.

"The Inspector General now oversees the FBI's Internal Affairs," he said. "That's a shame, and we don't want that here."

"The public needs to know that we're doing the best we can to police ourselves. Who are we to police others, if we can't police ourselves?"

Half and half

Employees should welcome OSI, both Secretary Perry and Director Robinson said.

"We are going to treat everybody fairly," Robinson said. "It's not our purpose to go out and find guilt; it's to find truth."

Secretary Perry pointed out that, on average nationwide, about half of all allegations are determined unfounded.

"Sometimes internal affairs exonerates the accused, and people are glad they came, because it gets rid of the suspicion that people have had," Director Robinson said. "There's nothing to dread if you've done nothing wrong. But if you have, perhaps you should dread us coming."

Also, the public should feel invited to submit allegations, even anonymously, Perry said.

"The whole point of telling the public about OSI is to help us be a better agency," he said. "We want to clear the innocent, and we want to address, counsel, discipline and work with those who are guilty of serious misconduct, and do it with humility and fairness."

Robinson added, "We're trying to work ourselves out of a job." ▴

'We are going to treat everybody fairly. It's not our purpose to go out and find guilt; it's to find truth.'

Know them, help them

Charles Mautz embraces correctional psychology

By **George Dudley**, Editor

In school, learning to be a psychologist, **Charles Mautz** wasn't taught that handing out stickers will help patients improve their behavior. But in practice at Central Prison, Mautz has learned that inmates on his caseload have unique individual stories attached to the mental challenges they face, ranging from depressions to delusions, and sometimes the answers aren't in the books.

Mautz was still earning his master's degree at Appalachian State University only a couple of years ago when an internship at Central Prison revealed correctional psychology as his calling. He has been on staff there since 2013.

His caseload of 50-60 inmates is somewhat fluid. New patients get added. Some patients are temporary inmates from county jails. Some progress to not needing regular psychological services.

"Some are guys who are upset — anxious or depressed — from being in prison, and they ask for help," Mautz said. "Some guys have serious mental illness. Some are on medications, and some are not."

While substance abuse, anxiety, depression and behavior management are common among the patients, Mautz's work days are often anything but predictable as he meets and talks with the patients.

"It's like constant research, and when you add the factors of prison and its constraints, you get a lot of opportunity to see something different every day," Mautz said. "I do see a lot of the same kind of things, but I also see new challenges, new stories, or new confusion to work through."

He meets with his patients as often as he can, getting to know them as well as he can in order to develop an effective individual treatment plan. They often reveal traumatic childhoods marked by neglect, exposure to violence and emotional, physical and sexual abuse.

"Each one has a totally different story, and I try to tailor their treatment to who they are and learn what I can do to help as much as possible," Mautz said.

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Central Prison Psychologist
Charles Mautz counsels a patient.
Photos by **George Dudley**, Editor.

Walk in my shoes



Mautz, right, consults with prison physician, Dr. A.B.M. Ullah.

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A member of a team of psychologists, he and the others consult with each other as they seek the best ways to treat their patients. Mautz noted that peer group inter-consultations helped lead to the successes being achieved with Crisis Intervention Teams, which emphasize understanding, patience and verbal skills over physical confrontation in dealing with disruptive mental patients.

Mautz said one of the most difficult parts of his work with inmates is establishing meaningful dialogue with someone whose ways of social interaction are entirely different from his own.

"These guys see things very differently than you and I do," he said. "A lot of these guys grew up without someone in their life they could trust 100 percent, make a good decision for them, that they could rely on, that they could believe was going to treat them fairly and not stab them in

A sticker from Mautz's office.



the back. And they walk into my office and I ask them to trust me, believe me, listen to me?

"How can I expect to do that consistently? Putting ourselves in their shoes is not easy."

Mautz recalled an inmate who had "massive behavior problems — he was aggressive and quick-fused" and had become a frustrating challenge to the psychology staff, both the professionals and the officers. But his behavior was calmer toward Mautz.

"He came into my office, and we talked a little while, and then he pointed at some stickers that I had on my desk, and asked if he could have one," Mautz said.

It was a seminal moment.

"I thought for a second and said, 'Sure, and if you behave for the next week, I will give you another one,'" Mautz said. "I began adding in things, like him earning the opportunity to play dominoes with me, or to select a book from the little paperback 'library' I have in my office. He went two months without a behavior infraction, just for a sticker."

Not all treatment plans work, Mautz said, "but things like that, when you see a dangerous inmate who becomes a totally different guy, those are the things that help your attitude in the midst of non-successes."

He also recalled another incident that exemplified the fickle side of correctional psychology. As an intern, he was shadowing staff psychologist **Peter Kuhns**, who went to check on an inmate who was having an emotional episode, recalling the death of his father several years before. Kuhns, knowing the inmate believed he could write gospel music, asked the patient to sing one of his songs. He agreed, and invited Kuhns and Mautz to join him. Even some other staff members joined

in for a while.

"We were clapping our hands to the beat, standing there singing 'Jesus rolled that stone,'" Mautz said. "Over and over and over again, for at least 20 minutes, we stood there, singing that one line, 'Jesus rolled that stone.'"

"Peter and I said 'so long,' walked away, and he kept singing. But he wasn't crying anymore." ▴

Mautz straightens up the stack of paperback books that he makes available to his patients.



From left, Wake County District Court Judge Ned Mangum, Public Safety Secretary **Frank Perry** and Gov. Pat McCrory watch as **B.W. Collier** signs his certification as the new director of the State Bureau of Investigation.

Photo by **Ryan Guthrie**, staff photographer.



SBI Director Collier takes oath

RALEIGH | **Bernard W. “B. W.” Collier II** took the oath of office as director of the State Bureau of Investigation at the State Capitol in a ceremony attended by his family, Gov. Pat McCrory and Department of Public Safety Secretary **Frank Perry**. The oath of office was administered by Wake County District Court Judge Ned Mangum.

“North Carolina is fortunate to have B.W. Collier lead the State Bureau of Investigation,” McCrory said. “Director Collier brings a wealth of experience and knowledge to the office as well as a personal appreciation for the sacrifices SBI and ALE agents make each day to protect us all.”

As director, Collier oversees more than 300 SBI and Alcohol Law Enforcement special agents across the state. Collier is the first SBI director to be appointed by the governor and confirmed by the General Assembly.

“The SBI is among the elite of law enforcement agencies in this country,” Collier said. “I feel honored to have this opportunity to lead the professional men and women of the bureau.”

Collier spent 26 years as an SBI special agent and was the director of Alcohol Law Enforcement in 2013 before being appointed acting director of the SBI in 2014.

During his tenure with the SBI, Collier was a drug investigator, pilot, arson and crime scene agent, canine handler, technical agent and bomb squad commander. Collier was director and special agent in charge of the North Carolina Information Sharing and Analysis Center, an SBI section that deals with criminal information and intelligence gathering. He was appointed director of Alcohol Law Enforcement in 2013. ▴

‘I feel honored to have this opportunity to lead the professional men and women of the bureau.’

B.W. Collier

Gov. McCrory signs safety bills

RALEIGH | In June, Gov. Pat McCrory signed into law six bills that increase student and public safety:

H.B. 113 increased the criminal penalty for the commission of certain sex offenses committed against a student by school personnel. It also requires institutions of higher education to obtain a list of students and employees at the institution who are registered as sex offenders.

H.B. 82 clarifies the manner a law enforcement officer may enter premises in order to take physical custody of a juvenile when there is a reasonable factual basis to believe the juvenile is abused, neglected or dependent and a non-secure custody order has been issued.

H.B. 232 directs the Department of Transportation to convene a working group to study bicycle safety laws and recommend changes that would better ensure the safety of cyclists and motorists.

H.B. 237 repeals personal education plans and modifying the development of transition plans for at-risk students. Local boards of education must adopt and implement rules directing school improvement teams to develop transition plans for students at risk.

H.B. 570 improves judicial efficiency through directing law enforcement and courts to use an electronic database to resolve outstanding warrants while a defendant is in custody.

H.B. 294 makes it a criminal offense to provide a cell phone to a delinquent juvenile in custody of the Department. ▴

Fayetteville Guard unit takes over at command post in Kosovo

CAMP MARECHAL DE LATTRE DE TASSIGNY, Kosovo | A North Carolina National Guard unit out of Fayetteville assumed responsibility for the Multinational Battle Group-East Forward Command Post during a July 4 transition of authority ceremony.

The MNBG-E Forward Command Post is made up of multinational elements that are part of the NATO peace support operation known as Kosovo Force, or KFOR. The ceremony marked the U.S. Army's 20th rotation of soldiers to support KFOR since the late 1990s.

"We will be the 20th rotation for the Kosovo Force peace-keeping mission," said Lt. Col. William J. Gray, the incoming FCP commander.

"The soldiers have trained alongside several multinational military and police forces in Germany to prepare for this mission here in Kosovo. Our main mission is to provide a safe and secure environment and keep freedom of movement throughout Kosovo," he said.

On behalf of the outgoing FCP, Lt. Col. Mark D. Federovich said the best part of the deployment was working with their multinational partners. Federovich commands 1st Squadron (Airborne), 40th Cavalry Regiment, 4th Infantry Brigade Combat Team (Airborne), 25th Infantry Division, an airborne unit out of Joint Base Elmendorf-Richardson, Alaska.



Lt. Col. William J. Gray, right, and Command Sgt. Maj. Charles S. Sanders, the commander and senior noncommissioned officer with 1st Combined Arms Battalion, 252nd Armor Regiment, out of Fayetteville, uncasing the battalion's colors during a transition of authority ceremony.

Photos by Sgt. Gina Russell, Multinational Battle Group-East.

"It's been particularly good to work with the multinationals here and see how to deal with the differences in culture and language," he said. "CMLT has been good to us."

The incoming battalion headquarters, 1-252 Armor Regiment, along with its Alpha Company serving within the FCP, conducted several weeks of training at Fort Bliss, Texas, and the Joint Multinational Readiness Center in Hohenfels, Germany. During these training rotations, the Army National Guard Soldiers refined their tactical skills, studied the history and culture of Kosovo, and rehearsed their techniques and responsibilities in the event that a violent demonstration could threaten safety and security in Kosovo.

"We've been focusing on KFOR tasks such as crowd and riot control," said Command Sgt. Maj. Charles S. Sanders, the 1-252 Armor Regiment's senior noncommissioned officer.

A lot of political factors are in play in the mission too, Sanders said. He emphasized the importance of peaceful communication and multinational teamwork throughout his soldiers' deployment, which is expected to last approximately nine months.

Through that time, the 1-252 Armor Regiment headquarters and its Archangels from Alpha Company will be joined by several multinational partners. MNBG-E includes troops from Armenia, Romania and Hungary, among others. The soldiers will work, train, and live alongside one another in order to fulfill NATO commitments and support civil authorities in maintaining a safe and secure environment throughout Kosovo.

'It's been particularly good to work with the multinationals here and see how to deal with the differences in culture and language.'

Lt. Col. Mark D. Federovich

Lt. Col. William J. Gray, right, and Command Sgt. Maj. Charles S. Sanders, stand in front of the battalion's colors during a transition of authority ceremony.



NGNG facilities

Gov. Pat McCrory's Connect NC bond proposal will enhance North Carolina National Guard facilities by investing in much needed upgrades and renovations at statewide armories.

"We must provide our dedicated National Guard soldiers and airmen with the proper facilities and equipment to answer the call of duty," McCrory said. "Connect NC investments will help ensure that the Guard is always prepared."

The bond package will allocate \$19 million to update the aging infrastructure at National Guard armories and future regional readiness centers. Out of the 93 National Guard armories across the state, 83 percent are considered to be in poor or failing condition.

To learn more about Connect NC, [click here.](#)



Search team finds lost boy

Members of the Piedmont Prison Emergency Response Team recently found a young special needs teenager who had been reported missing in the North Carolina mountains, near the Tennessee border. The report was issued by the Madison County Sheriff's Office, which asked for search assistance. The PERT was called to action, and began its search on July 6 after being briefed about the boy's mannerisms, description and clothing. Asked by PERT members, the proprietor of a store near the state line indicated that a youth seen by hikers in the area could be the boy they were seeking. Less than two hours later, the PERT found the boy within 200 yards of the store. He was hungry and appeared to be slightly dehydrated. ▴

Photo by Laura Lomax, Correctional Career Readiness Coach, Mountain Region.



McMillan



Dee



Cash

Nutrition group honors Juvenile Justice workers

Three Juvenile Justice Nutrition Section staff members were honored during the School Nutrition Association Annual Conference in Greensboro June 24-26.

Gloria McMillan, cook supervisor II, and **Ruth Dee**, educator, both at Cumberland Regional Juvenile Detention Center, received first place honors for the “Golden Key Achievement Award” during the first general session of the conference. This was a statewide competition with other North Carolina school districts.

The Golden Key Achievement Award Program recognizes significant accomplishments in a single school cafeteria through activities that complement current program regulations and best practices.

Beverly Cash, cook supervisor II at Alexander Juvenile Detention Center, received the Partner in Education Award, which recognizes exceptional implementation of nutrition education activities in both the cafeteria and the classroom. The award highlights the recipient’s school and efforts to promote nutrition education in the cafeteria. ▶

Tell me something good!



Hazard Heroes

Reporting her concerns about the safety of an outdoor walkway at her office earned **Maryann Bowles**, in left photo, recognition as a Hazard Hero. The Office of State Human Resources presented a certificate to Bowles, an office assistant in the Juvenile Justice Roxboro office, citing her as an example of what to do when an employee sees a potentially dangerous workplace condition. Bowles had reported to her supervisor, Chief Court Counselor **David Carter**, right in right photo, that the pathway had a loose hand rail, an uneven handicap ramp and an exposed drainage pipe nearby. Carter implemented measures to help prevent any slips, trips or falls and notified the local maintenance office to address the hazards. A Hazard Hero certificate was also presented to Carter for his response to Bowles’ report. Doug Gaylord, left, Central Region safety consultant, made the presentations.



Probation Officer **Sunday Joyce**, left, uses Evidence Based Practices as she encourages a probationer. Photo by Terri Flagg, *The Mount Airy News*.

Success Story Awards proving to be a success story

A recent article by reporter Terri Flagg in *The Mount Airy News* told of the life improvements resulting from the Surry County Community Corrections office’s Successful Story Awards.

One of the subjects of the article was Mark Smith, a probationer who became determined to improve his lot so he could get his kids out of foster care. His probation officer is **Sheila Myers**.

“He had a lot of issues,” My-

ers told the reporter. “But from the first day he was very cooperative and willing to do whatever it takes.”

Smith has received a Successful Story Award for his hard work, and was recognized along with other winners in the Surry County Superior Courtroom.

The awards are a new statewide incentive program. Each month, each officer nominates an offender who’s gone the extra mile, or someone they’ve

seen a significant change of behavior in, Myers said.

A winner gets his or her picture posted on bulletin boards in each probation office in the division as well as recognition in the courtroom ceremony to encourage other offenders.

The reporter told how the program reflects an ongoing shift within the probation system toward rehabilitation, which has implemented Evi-

[Click here to read more.](#)



Nearly \$7,900 for Special Olympics

Craven Correctional Institution has raised more than \$7,885 for Special Olympics so far this year, up from last year's total of \$6001.

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dence Based Practices (EBP).

"EDP is just a whole totally different approach to supervision," said **Tracie Fulcher**, a chief probation officer in the division covering Surry County. "You talk to them, you show concern for them. You let them know that you're there to help them, not just send them back to jail, which was kind of the stigma before."

The Successful Story Awards program is a way of providing positive reinforcement.

"It takes four positives to do undo one negative," said **Sunday Joyce**, a community corrections officer from Mount Airy. "Some of these people have never had any kind of positive reinforcement."

Reporter Flagg noted, "The thing about EDP: it works."

North Carolina's three-year recidivism rate dropped 19.3 percent comparing releases in 2006 and 2010. Also cited as effective has been Cognitive Behavioral Intervention (CBI). Offenders referred to CBI meet regularly with a group and counselor to work through a 12-step program that helps participants better understand the motivations behind and consequences of their actions. ▴



Caledonia community caring

The Caledonia Correctional Institution Employee Activity Committee raised more than \$900 for a local Halifax County family who lost members in a tragic house fire Dec. 3. The committee presented a check to the family June 23. In the front row are, from left, two Williams family members; **Ricky Duke**, assistant superintendent of programs; and **Darnise Daniels**, processing assistant. Back row, **Kevin Williams**, correctional officer; **John Morgan**, program director; and **Vanell Simmons**, assistant unit manager.



'Walking on the Wildside: A Zoo Trail'

A team of employees at Southern Correctional Institution participated in the Miles for Wellness program, which used competition to promote walking to improve health. Collectively, the team, the "Southern Supremes," logged nearly 6,900 miles, placing second in the Super Hare Division. Back row, **Capt. Michael Parsons**; **Kathy Brown**, medical records assistant IV; and **Dr. Pamela Pearson**, dentist. Front row, **Capt. Annette McCoy**; **Danyelle Lewis**, medical records assistant III; **Kimberly Stuart**, health assistant II; and **Katherine Hilliard**, statewide wellness coordinator. Also on the team were **Jamie Kurtz**, licensed practical nurse; **Sgt. Benjamin McGuirt**; **Amanda Loflin**, registered nurse; and **Sgt. Annie Johnson**.

P R O M O T I O N S

In June 2015, unless noted otherwise.

Name, new position, location

John Babbie, sergeant, Carteret Correctional Center
Joshua Baker, staff development specialist III, Office of Staff Development & Training
Deborah Bassett, administrative secretary I, Albemarle Correctional Institution
Matthew Baum, sergeant, Central Prison
Deborah Bernhardt, juvenile court counselor, Juvenile Justice District 4
Vincent Berry, sergeant, Hyde CI
Greta Bethea, personnel analyst III, Human Resources – Grievance & Mediation
Robin Black, chief probation / parole officer, Community Corrections District 16
Janice Boyd, correctional career coach, Prisons - Administrative Services
Shawn Britt, lieutenant, Scotland CI
Wilton Brown, chief probation / parole officer, Comm Corr District 16
Steven Bullard, sergeant, Scotland CI
Keith Bunn, lead correctional officer, Caswell CC
Joshua Burkhardt, sergeant, Central Prison
Thomas Butler, maintenance mechanic IV, Warren CI
Ryan Butts, probation / parole officer, Comm Corr District 8
Shaun Bynum, lieutenant, Caledonia CI
Helen Cain, correctional career coach, Prisons – Administrative Services
Kedra Cannon, probation / parole officer, Comm Corr District 10
Sharon Cannon, personnel technician III, HR – Regional Employment Office
James Canup, programs supervisor, Craggy CI
Kristi Capel, food service officer, Southern CI
Martrina Carter, correctional career coach, Prisons – Administrative Services
Dustin Caudle, sergeant, Albemarle CI
Kevin Caudle, juvenile court counselor supervisor, Juv Just Dist 16
Betty Clark, professional nurse, Tabor CI
Cheryl Coldsmith, nurse supervisor, Prisons – Health Services
Brandon Connor, correctional career coach, Prisons – Administrative Services
Brandon Cotten, probation / parole officer, Corr Comm Dist 16
Paris Cotton, sergeant, Franklin CC
David Cox, sergeant, Caswell CC
Sherri Creech, nurse supervisor, Eastern CI
Arneisha Crossen, juvenile court counselor, Juv Just Dist 9
Shekarra Crutchfield, probation / parole field specialist, Comm Corr District 14
Luiz Diaz, maintenance mechanic IV, N.C. CI for Women
Vivian Douglas, probation / parole officer, Burke Confinement in Response to Violation Center
Laurel Drobits, staff psychologist, N.C. CIW
Jeffrey Duncan, captain, Alexander CI
Bonnie Elias, professional nurse, Prisons – Health Services
Caroline Fleming, nurse supervisor, Warren CI
John Floyd, correctional career coach, Prisons – Administrative Services
Brent Foster, sergeant, Morrison CI

James Foster, correctional career coach, Prisons – Administrative Services
Robert Fry, planner I, Emergency Management - Information Unit
Julia Gamble, processing assistant IV, Mountain View CI
Milagros Gaspar, professional nurse, Prisons – Health Services
David German, special unit supervisor, State Bureau of Investigation
Catherine Gibson, correctional career coach, Prisons – Administrative Services
Danny Gonzalez, correctional career coach, Prisons – Administrative Services
Franklin Graham, unit manager, Tabor CI
Daniel Green, sergeant, New Hanover CC
Carole Griffin, professional nurse, Lanesboro CI
Craig Griffin, business & technology application specialist, Information Technology
Ramon Gutierrez, lieutenant, Harnett CI
Janet Hales, administrative secretary III, SBI
Henry Haley, HVAC mechanic, Central Prison
Joda Hamilton, judicial services coordinator, Comm Corr District 26
Michael Helton, purchasing technician, N.C. Air National Guard – Facility Management
David Hill, assistant unit manager, Pasquotank CI
Jacquelyne Hollis, sergeant, Johnston CI
James Holmes, superintendent III, New Hanover CC
Castonoble Hooks, juvenile court counselor, Juv Just District 7
Parker Hunter, sergeant, Central Prison
Johnnie Jamison, food service officer, Lanesboro CI
Bridget Jenkins, lieutenant, Warrenton CI
Annie Johnson, sergeant, Southern CI
Gregory Johnson, programs supervisor, Marion CI
Jeffrey Jones, HVAC supervisor I, Polkton CI
Jerry Kelly, maintenance mechanic IV, N.C. Air National Guard – Facility Management
Matthew Lambert, sergeant, Lanesboro CI
Emile Lancaster, assistant II, Combined Records
Donte Lassiter, sergeant, Odom CI
Jerry Laws, sergeant, Wilkes CC
Misty Laws, administrative services manager, Alexander CI
James Leigh, sergeant, Bertie CI
Jasmine Lindsey, food service officer, Brown Creek CI
Bridget Locklear, probation / parole officer, Comm Corr District 13
Herbert Locklear, sergeant, Tabor CI
Selena Locklear, sergeant, Scotland CI
Laura Lomax, correctional career coach, Prisons – Administrative Services
Chicquita Lucas, lieutenant, Nash CI
Susan Maney, programs supervisor, Swannanoa CIW
Angela Manley, chief probation / parole officer, Comm Corr District 01
James Marker, sergeant, Greene CI
Robert Mcdonald, sergeant, Brown Creek CI
Michael McGee, sergeant, Craggy CI
Joey McLeod, sergeant, Franklin CI

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Lisa McManus, administrative assistant II, Comm Corr Division 3
Tawanda McPhatter, office assistant IV, N.C. CIW
Charles Mebane, lieutenant, Bertie CI
Merrill Miller, pharmacist, Prisons – Health Services
Tamara Millines, assistant unit manager, Central Prison
Christina Mingo, lieutenant, Central Prison
Elnora Moore, sergeant, N.C. CIW
Nancy Nelson, administrative secretary III, SBI
Charles Newcomb, assistant special agent in charge, SBI
Gina Oakes, correctional career coach, Prisons – Administrative Services
James Oliver, assistant superintendent / custody & operations I, Prisons – Coastal Region
Venecia Outlaw, sergeant, Central Prison
Kelly Page, assistant special agent in charge, SBI
Nancy Paschall, lieutenant, Warrenton CI
Lisa Peoples, processing assistant IV, Central Prison
Max Perry, budget analyst, Budget Management & Analysis
Sandra Pitman, nurse supervisor, Prisons – Health Services
Lauren Pittman, probation / parole field specialist, Comm Corr District 5
William Potter, mechanic supervisor II, State Highway Patrol Troop B
Daniel Raing, captain, Harnett CI
Patience Reid, captain, N.C. CIW
Tiffany Ross, probation / parole officer, Comm Corr District 21
Pamela Rouse, dental supervisor, Polk CI
Veronica Rowland, nurse supervisor, Prisons – Health Services
Kristie Russell, administrative assistant II, Scotland CI
Jeremy Saunders, lead correctional officer, Caldwell CI
Jack Sheley, maintenance mechanic IV, Warren CI
Terrance Slaughter, sergeant, Neuse CI
Laura Spady, probation / parole officer, Comm Corr Dist 16
Laura Sprayberry, administrative officer III, N.C. National Guard State Operations
Princess Stephens, food service manager I, Raleigh CC for Women
Mary Stephenson, personnel supervisor I, HR - Organization Development & Performance
Christopher Sullivan, plumber II, Nash CI
Priscilla Sutton, correctional career coach, Prisons – Administrative Services
Stephen Swiney, electronics technician III, Prison – Western Region Maintenance
Gwendolyn Sylve, probation / parole officer, Comm Corr District 3
Monique Taylor, case manager, Avery/Mitchell CI
Christina Thompson, supervisor I, Correction Enterprises – Furniture & Metal Products
Nathaniel Thompson, assistant special agent in charge, SBI
Chad Trivett, sergeant, Avery/Mitchell CI
Lori Uzzell, sergeant, Craven CI
Robert Van Gorder, assistant superintendent – custody & operations I, Sampson CI
Daryll Vann, district manager, Prisons - Operations
Kenneth Wahl, nurse consultant, Prisons – Health Services
Amy Ward, administrative secretary I, Marion CI
Crystal Washington, probation / parole officer, Comm Corr District 26
Dena West, professional nurse, Scotland CI
Howard Williams, programs director I, Neuse CI
Lashern Williams, health assistant II, Prisons – Nursing Services
Latashia Williams, chief probation / parole officer, Prisons – District 7
Rebecca Womack, administrative secretary II, N.C. CIW
Robert Woody, sergeant, Avery/Mitchell CI

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SECURITY SENSE

Auto-reply e-mail messages are surprisingly risky

Believe it or not, seemingly innocuous out-of-office email messages pose a security risk.

These replies may reveal a huge amount of sensitive data about you to anyone who happens to email while you're away. A typical auto-reply provides potential attackers the following:

Location information. Revealing your location aids attackers in knowing where you are and where you aren't. If you say you're in Vermont, then they know that you aren't at your home in North Carolina — and that this would be a great time to rob you.

Contact information. The contact information you provide could help scammers piece together elements needed for identity theft. After all, they may now have your email address, work and cell numbers, and your supervisor's contact info.

Place of employment, job title, line of work and chain of command. Your signature block often provides all this data, which could prove enormously helpful to economic or foreign spies. Social engineers could use this information for impersonation attack scenarios.

So how do you create a safer out-of-office auto-reply message? Some expert tips:

Be intentionally vague. Instead of saying that you will be somewhere else, say you'll be "unavailable." Unavailable could mean you're still in town, or in the office taking a training class. It helps keep the bad guys from knowing where you really are.

Don't provide contact info. Don't give out phone numbers or email addresses. Instead, merely say you'll be monitoring your email account should anybody need to contact you.

Leave out all personal information and remove your signature block. Remember that complete strangers, and possibly scammers and spammers, may see your auto-reply. If you wouldn't normally give this info to strangers, leave it out.

3 things you probably don't know about passwords

It may seem that people are constantly urging you to update your passwords, maintain separate passwords for each account, and so on. There's a reason for that: The password remains by far the most important single element in security, both for personal information and work-related data.

Here are a few nuggets about passwords that you may not realize:

They may not be around much longer. Okay, that's a bit of an exaggeration. But in many areas, there is a strong push toward multi-factor authentication. You already use this with your ATM card: To use it requires something you have (the card itself) and something you know (your PIN). Multi-factor authentication is considered far stronger than today's password system.

"Cracking" software has become a huge problem. The software that hackers use to learn passwords, thus stealing logins, is extremely powerful, rendering some password advice obsolete. Make no mistake, it's still important to use lower- and uppercase letters, numerals, and special characters—but cracking software has the potential to learn even strong passwords.

Your email password is especially important. Many people reserve their strongest passwords for financial institutions, but many experts agree that your e-mail logon information is (next to your Social Security number) the single most vital item coveted by fraudsters. Why? Well, think of all the sensitive data located in your e-mail folders. Once bad guys have access to your e-mail account, they can look around and find all sorts of other logins and accounts.

So, guard that email password jealously!