



The CCPS All-Points Bulletin

Mission: To reduce crime, enhance public safety and assist victims throughout North Carolina.

June 2011

Message from the Secretary



Legislators have passed this year's budget, and with it comes the elimination of positions throughout state government including 46 in the Department of Crime Control and Public Safety.

State Capitol Police took the bulk of the cuts, and state employees and government complex visitors will feel that loss in the protection they have become accustomed to feel, as well as the many helpful services that agency provides. In other budget action, Law Enforcement Support Services will be eliminated.

More changes are expected in January when CCPS is scheduled to become a part of the new Department of Public Safety which will include the departments of Correction and Juvenile Justice and Delinquency Prevention. Discussions are currently under way concerning the implementation of that legislation, and we will keep you informed on progress.

These are difficult times, and we are saddened to see so many of our co-workers leave us. Being among the smallest agencies in state government, we are losing family, not just numbers.

In addition to these losses, we will miss our human resources director, Dan Domico, who is retiring June 30. We wish him well in his new endeavors and thank him for all his hard work.

I want to thank you all for your dedication and service. Having worked under a cloud of uncertainty for the past few months, you have continued to get the job done, working as a unit in our various ways to protect the public. Whether you've been patrolling the highways, checking liquor licenses, on the scene of a disaster or issuing crime grants,

you have continued to serve our citizens and our state. I appreciate the selfless effort each of you make every day and thank you for your dedication.

Reuben Young

The Secretary's Gold Circle Awards



Alcohol Law Enforcement

Richard Allen Page, deputy director of Operations, received the Secretary's Gold Circle Award and the Department Meritorious Service Award in a ceremony in Raleigh on June 24.



The plaque read: In recognition of your leadership, commitment and professionalism you bring to your role in working various undercover operations that have resulted in many arrests, prosecutions and the restoration of trust and peace in communities throughout North Carolina.

Secretary Young said that Page continually goes above and beyond the requirements of his job to ensure the best law enforcement practices are implemented to make a positive impact on communities throughout the state.

In his role, Page has cultivated essential partnerships with other law enforcement agencies and has participated in several task forces that have successfully resulted in the reduction and elimination of gang activity and other illegal operations.

Page improved communication between ALE headquarters and the field. He improved morale by creating a delegates program giving each a district office a voice in the decision-making, problem solving and overall communication process.

Allen Page's relentless commitment was most recently displayed on April 16 during the tornado crisis when he worked tirelessly to coordinate the immediate deployment of ALE agents to Lee and Bertie counties to assist with the devastation. During the two weeks that followed, Allen systematically reallocated 61 agents to devastated areas while maintaining adequate coverage within the nine ALE districts.

Congratulations!



The following employee was promoted:

Emergency Management: **Marc Stanard**

The following employees celebrate significant service milestones in their state careers:

25 years

Butner Public Safety: **Danny Roberts**

N.C. National Guard: **Franklin Phelps**

State Highway Patrol: **Pamela Burleyson** and **David Kidd**

20 years

State Highway Patrol: **Kathy Gillis**



Comings and Goings



Welcome to our new employees:

Administration: **Carolyn Bell** and **Dean Wilkins**

State Highway Patrol: **Karen Grant** and **Michael McNeely**

Best wishes to our recent retirees:

Administration: **Dan Domico**

Alcohol Law Enforcement: **Chet Jessup**

Butner Public Safety: **Rebecca Stem**

N.C. National Guard: **Frank Kempf**

State Highway Patrol: **Samuel Angell, Alvin Clement, Anthony Digiovanni, Wilbur Goodwin, Joseph Mobley, William Nichols** and **Murray Whisenhunt**

In Memoriam

Douglas L. Yearwood



In early June, a 17-year employee with the Governor's Crime Commission, Doug Yearwood, passed away suddenly while on a weekend trip to the mountains with his family. Yearwood was the director of the N.C. Criminal Justice Analysis Center, also known as the Statistical Analysis Center. At GCC, he held positions as social clinical research specialist, and community development project manager.

Yearwood led policy-relevant research that shaped numerous statewide criminal justice initiatives. He was considered an expert in the field of research and criminal justice issues and wrote many criminal justice plans for the state of North Carolina. He has published articles in various criminal justice publications and he was co-author of the book, *Effective Program Practices for At-Risk Youth: A Continuum of Community-Based Programs*.

Yearwood was an advanced certified law enforcement planner through the International Association of Law Enforcement Planners. He was also past president of the Justice Research and Statistics Association, a national nonprofit organization of state statistical analysis center directors, researchers and practitioners throughout government and academia.

Yearwood is survived by his wife Natalia, and son, Alex.

Six Graduate from ALE Basic School

After 16 weeks of basic training, six trainees graduated May 20 from the Division of Alcohol Law Enforcement's basic training school.

The graduates are **Bradley Baker** and **Travis Campbell** who are assigned to the Asheville regional office; **Charles Bennett**, to Fayetteville, **Joseph Carroll** to Hickory, **Larry Houpe** to Raleigh and **Natalie Mason** to New Bern.



During the graduation ceremony held at Sampson Community College in Clinton, Secretary Reuben Young said, "We are proud of your achievement and happy you are here as part of our team. We support you and look forward to watching your progress."

The graduates had nine weeks of basic training and four weeks of field training. In addition to lifting weights and other vigorous exercise, the graduates had firearms training, ethics training and team building exercises. They learned how to conduct vehicle stops, write and execute search warrants, interview citizens and interrogate suspects to obtain sound confessions. The new agents had training in how to process crime scenes and conduct general investigations including computer crimes. They took legal and civil liability classes, and learned how to drive a vehicle while responding to an emergency and while pursuing a fleeing suspect.

"Today, you are joining a large law enforcement family," Young said. "I wish you the best in your new career. The citizens of North Carolina await your good judgment and commitment to public safety."



Help Your Family Members Protect Their Money Before Severe Weather Strikes

A paper check is no match for Mother Nature. When severe weather strikes, evacuations and mail disruptions can prevent your parents or grandparents, aunts and uncles from receiving their federal benefit checks on time. In recent years, severe weather has caused alternative delivery arrangements for millions of Social Security and Supplemental Security Income checks.

Despite the risks, millions of senior citizens, people with disabilities and others still rely on paper checks for their federal benefit payments. During severe weather season, encourage your loved ones to protect their money from the unexpected – urge them to switch now from paper checks to direct deposit or the Direct Express® Debit MasterCard® card.

In addition to helping prepare for a natural disaster, you will also help them experience a smooth transition to electronic payments ahead of the official March 1, 2013, deadline to switch from a paper check for their federal benefit payments. It's easy to urge people to act now, rather than wait until the deadline.

“Hello World”

**By Glenn Mack
Chief Information Officer
CCPS Information Technology Section**

July has arrived and so has the new phone system, a "Hello World" program. The computer program that prints out *Hello World* on a display device. It is typically one of the simplest programs possible in most programming languages. For Crime Control and Public Safety, *Hello World* is the new beginnings of a long awaited replacement for an aging phone system that far outlived its expected service life.



Many have noticed that the Information Technology staff has started distributing and plugging in the new telephones in Archdale, Dobbs, the Governor's Crime Commission and State Capitol Police. We are in the final stages of programming and configuring the new system and should be ready for testing soon after the holiday weekend. Once the testing of inbound and outbound calls, voice mail, auto attendant and so on, we'll be ready to start activating the system for the staff. Training for division/section coordinators has been scheduled and will also take place in early July. Using the train-the trainer methodology, the division/section coordinators will be available for individual assistance with the new phones within their respective divisions or sections.



New Numbers

The new phone system, comes with the reality of new phone numbers to go along with it. We anticipate changing over the public numbers from the old telephone system to the new in the second half of July with complete transition by the end of the month. Inbound calls from the outside should come through designated published phone numbers so they may be taken either by a human or directed via automated system. It will also be possible for anyone having your desk telephone number to

call you directly in order to avoid the reception person or system attendant.

EVERYONE will have a new, unique phone number at their desk. The new system will have many new features and functions not available before so getting used to the system and discovering its many uses will be fun and adventurous for all.

New features include voice mail, staff directory, caller ID, email integration, one number reach and mobility.



WARNING: Graphic Material

– By Kathy Mason, CCPS Graphic Designer

Re-cap from last month:

We discussed two of the four basic file formats, **GIF** and **JPG**, and a newer one called PNG. These formats are commonly used for viewing images on a monitor or screen, such as web pages or presentations. They are compressed for faster downloading, so they can also be used in other software programs if a high-quality file is not needed.

Four Basic File Formats (continued)

File Formats for Printed Documents:

3. TIFF (best for photos) - *Tagged-Image File Format* - Used for bitmaps (raster art) only. The TIF format is supported by most professional graphics programs. For best results, photos should be optimized at **300 dpi** (dots per inch) resolution for high-quality commercial printing. Saving a photo as a .tif results in a large file size, but it does not compress the image, so it will be the highest possible resolution without loss of data.

NOTE: photos obtained from websites are usually only 72 dpi and can not be increased in resolution unless the original, high-quality photo is obtained in at least 300 dpi at the size needed. Pixels are either there or they aren't – they cannot be added!

4. EPS (best for line art) - *Encapsulated PostScript®* - An .eps vector graphic maintains its smooth edges and high quality at any size if scaled properly. An original vector file saved in .eps can be used in most professional graphics software programs. However, simply saving a raster file, such as a low-resolution .jpg, as an .eps will not make it a high-resolution vector file.

NEXT COLUMN: Let's Get Colorful!

Employee Spotlight



Thomas Caves was feeling the heat the past few months knowing that in a difficult budget year, the outcome for CCPS and its 3,000 employees was up in the air. Caves, a special assistant to the secretary and the department's legislative liaison worked with 170 members of the legislature and their staffs on numerous departmental issues.

"Thomas Caves did a remarkable job at the General

Assembly," said CCPS Secretary Reuben Young. "The department was in danger of losing whole divisions, but Thomas kept a vigil, making himself available to legislators day and night, arranging meetings and providing documents. He is masterful in his even-handed, intelligent approach."

The legislature was initially planning to eliminate three whole divisions and reduce the N.C. National Guard's budget by 15 percent. Caves said legislators would weigh the CCPS testimony against that of other groups. Overall, the department weathered the challenging budget turmoil.

"It was a tough year," Caves said. "My heart goes out to the people who lost their jobs. We tried to minimize the damage. When we lost a battle, it wasn't because we didn't fight the fight."

Caves became CCPS's legislative liaison in 2007, after working eight years for the State Highway Patrol as a criminal justice planner. In that job he was tasked with locating, obtaining and administering grant funding on behalf of the State Highway Patrol.

Caves has also worked at the Administrative Office of the Courts as a trainer to magistrates on the electronic Warrant Control software, now called NC AWARE. He was a grants coordinator for the U.S. Department of Justice, COPS office in Washington, D.C. , processing grant proposals.

With his studious-looking bow tie and glasses, one would never suspect that he was part of a rock 'n roll band in his high school and college years. He played electric piano

and trumpet in a band called Sasquatch, Maximum Noise and Volume. He and the other four members would play at frat parties, sorority parties and bars. Before Hootie and the Blowfish became well known, they opened for them at the New Delhi club in Greenville.

“We had a ball, Caves said. “If I won the lottery, I’d play piano all day. But as ALE’s representative at the legislature. I don’t play the lottery,” he quickly added. “So my chances of winning are pretty slim.”

Thomas was born at Duke Hospital in Durham even though his parents lived in Raleigh. His dad was a chemistry professor at N.C. State University and his mom was a psychologist working at Central Prison hospital for 17 years.

During his freshman year in high school, Mrs. Caves drove Thomas to swim team practice at 5:30 a.m. five days a week from December to February and read books while she waited for him. Meets were every Thursday night, and his mom was there with him.

While attending Broughton High School, he was part of the marching band. He was also a member of the National Honor Society.

“I loved all my teachers,” Caves said. “It was an incredibly positive experience at Broughton.”

He graduated in 1988, and went on to Wake Forest University where he majored in English and minored in music. He kept bumping into Joanna who had also attended Broughton High School and lived in the same neighborhood as the Caves family. They married in 1999, and several years later had a son, Michael, who is now six years-old, and full of energy. The three like to travel, having gone to Busch Gardens in Virginia and Disney World in Florida and Carowinds in Charlotte.

Thomas unabashedly is a college football nut. “I love, love, love college football,” Caves said.

He goes to all of the N.C. State home football games and goes to a number of the away games. He has also been a middle school, junior varsity and senior varsity referee in the Triangle Football Officials Association.

“It’s fun, I’m getting some exercise and helping the kids.”

Caves has an outside consulting firm that takes him to several states three times a year teaching grant writing. In Detroit, he saw vacant skyscraper after vacant skyscraper, and felt he was in a small way helping the city by helping them learn how to write grants. He said it’s a challenge to get grants, then be able to use the funds for their intended purpose and not have the funds mixed with general funds.

Next month he goes to South Texas near the Rio Grande and the Mexican border to help them secure homeland security and border control grants. Helping with U.S. security is very satisfying, Caves said.

While Caves worked long days with very challenging work during the legislative session, he kept his mission at the forefront. He feels that public safety is the most important thing government does. That's why he has such a strong affection for CCPS employees.

"I love the people of Crime Control and Public Safety," Caves said. "They are hard working and do a great job."

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The *All-Points Bulletin* is your newsletter! If you have information you would like included, please contact the Public Affairs Office at (919) 733-5027 or send e-mail to pmcquillan@nccrimecontrol.org before the 15th of each month.