



The CCPS All-Points Bulletin

Mission: To reduce crime, enhance public safety and assist victims throughout North Carolina.

February 2007

Message from the Secretary

While winter weather was barely noticeable this year, a number of seasonal virus strains have caused problems across the state. Schools have closed, hospitals have asked people to stay away to keep the contamination down. Fortunately, our department has avoided any serious outbreak. To keep our employees healthy, I'm encouraging each of you to remember and practice those preventative measures we all learned long ago:

Wash your hands with soap and hot water for two minutes at a time. Cover your mouth and nose with tissues every time you sneeze or cough. Avoid touching your eyes, nose or mouth. Do not share utensils, drinking glasses, towels, or other personal items. Avoid close contact with people who are sick, and stay home if you are sick.

These simple precautions will help keep you and your co-workers healthy. As public servants, CCPS employees are expected to be on the front line, providing critical services to the public every day. Keep up the good work – and stay healthy.

Congratulations!

Secretary Beatty presented the Gold Circle Award to **David Humphrey**, Area 1 Coordinator for the Division of Emergency Management, on Jan. 24th for his "expertise in readiness, planning, professionalism, and dedication to the citizens of N.C."

Line Sgt. **A.K. Dietrich** was named a dean's scholar for the fall semester 2006 at the Dept. of Justice Administration College of Arts and Sciences, University of Louisville, Ky., where he attended the administrative officers' course. Dietrich is line sergeant for the Scotland County office of Troop H, District 2.

The following employees celebrate significant service milestones in their state careers:

30 years – **William A. Dudley**, CCPS Deputy Secretary

25 years – State Highway Patrol: **David B. Brown, Janie Deal, Kenneth Gardner, Rockland Gasaway, Jamie Hatcher, Stanley Johnson, Timothy Perkins, George Rimmer, Kevin Rittenhouse, Mark Rutledge, Roscoe Spencer, Jr., Terry Story, Everet Workman, Jr., Authur Waddell.**

20 years – State Highway Patrol: **David T. Brooks, Michael Wheeler.**

Comings and Goings

Welcome to our new employees:

Emergency Management: **Alyssa Young**; Information Systems: **Lois Tipton**;

State Highway Patrol: **Rhonda Blackshear, Regina Bradshaw, Aaron Brown, Melissa Curtis, Chelsea Golden, Robert Lukaszewski, Paul Nelson, Jr., Thomas Parton and Jason Riley.**

Best wishes to our recent retirees:

State Highway Patrol: Lt. **John W. McNeill**, First Sgt. **Hal Stephens**, Sgt. **John E. Tomer**, Master troopers **Ronald Hillard** and **Dean Crawford**, and Telecommunicator **Cary Clark.**



Employee Self Service (ESS)

Employee Self Service is part of the new Beacon plan that will give CCPS employees computer access to their personal data starting April 2008. CCPS employees will have the ability to:

- Securely update personal information (e.g. address, phone numbers, dependants)
- View and print past and current pay stubs
- Access multiple-year W-2 information
- View available vacation time
- Enroll in the State Health Plan and for NCFlex benefits

Prior to April, each employee will receive information, including their login name and password, with instructions on how to access and use ESS.

ESS will be easily accessible through any Web browser. For those without computer or internet access, the BEACON HR/Payroll Project team is hoping to locate specialized kiosks within designated state agency buildings.

Employee Self Service is expected to reduce the number e-mails and phone calls to Human Resources, and in turn, employees no longer have to wonder who to call or what form to use to manage their personal information.

Sensitive Files

State Surplus Property Agency reminds state employees not to leave sensitive files on computers, in filing cabinets or in desk drawers that are being sent to State Surplus. Computers should be cleaned of all files per the standards established by the Office of Information Technologies.

Employee Spotlight



Laura P. Hay is a claims examiner with Victims Compensation Services. In April, she will have reached 40 years of State Government Service, 22 with Victims Comp.

Laura says she loves her job and is never bored. “No claim is ever alike,” Laura said. “People are angry, they’ve been victimized and their whole life has been put on hold. I feel like I’m really helping someone else.”

Laura was working on a claim from a female taxi driver whose passenger grabbed her car and ran over her. Her hospital bills were \$200,000.

“A lot of these people can’t go back to their job, sometimes for physical reasons, sometimes for mental reasons,” Hay said. Women who have been raped or beaten are often emotionally unstable to return to work, she explained.

Hay graduated from Meadow High School in Benson in 1963. She worked for an electric company for a year and a half before she started working at the Dept. of Revenue as a data entry operator. For the next 18 years, she processed 12 to 2,400 tax returns a day, depending on the kind of income tax. She left the Revenue Department to work in private business, but quickly returned to State Government. In May, 1985, Hay began working as a receptionist for Victims and Justice Services (which later became Victims Compensation Services). Laura has been a claim examiner for 19 years.

Hay and her husband, Paul, have four daughters, four granddaughters and four grandsons. She said they are beach people and she also loves to garden.

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The *All-Points Bulletin* is your newsletter! If you have information you would like included, please contact the Public Affairs Office at 919-733-5027 or send e-mail to pmcquillan@nccrimecontrol.org before the 15th of each month.