

J U N E 2 0 1 2

On the Scene **N.C. DPS**

News for and about employees of the N.C. Department of Public Safety

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Profile in Leadership

Bennie Aiken

*Chief Deputy Secretary,
Administration*

Bennie Aiken was named chief deputy secretary for the Administration Division of the N.C. Department of Public Safety in January 2012. In this position, he provides oversight for these departmental operation areas: Accounting and Fiscal Services; Budgeting and Analysis; Engineering; Equal Employment Opportunity; Facility Management; Grants Management including the Governor's Crime Commission; Human Resources; Information Technology; Internal Auditing; Process Improvement and Strategic Initiatives; Purchasing and Logistics; Research and Planning; Safety, Occupational and Environmental Health; and Staff Development and Training.

Prior to this assignment, Aiken had been assistant secretary for the N.C. Department of Crime Control and Public Safety since July 2010.

Aiken has many years of experience in various aspects of financial and general management in both governmental and private sector assignments. While at the Department of Crime Control and Public Safety, he was promoted to controller after having worked as the department's assistant controller.

In the private sector, Aiken worked several years for International Paper Co. in many assignments, including work as division controller with responsibility for financial management over business segments with both domestic and international operations. He also worked in the corporate auditing depart-

See **AIKEN** on page 3



Preparing, planning for storm season

*A message from
Secretary Reuben Young*

Tropical Storm Alberto created riptides as it brushed our coast at the end of May, followed by Tropical Storm Beryl, which brought flooding and tornado damage. Department of Public Safety employees need no other reminder that hurricane season is upon us.

It has been more than a hundred years since two storms were named before June 1, the official start of hurricane season.

I urge each of you to make emergency plans with your family if you haven't already done so. Those plans should include designating an out-of-town contact and a meeting place in case your family becomes separated or your home becomes unlivable.

Even inland, a hurricane can knock out power or flood homes, so having an easy-to-reach emergency kit will help you weather the storm. A kit should include such items as non-perishable food and water to last a week, a first-aid kit, flashlights, copies of important documents such as insurance information, a change of clothes, and hygiene items such as toothbrush, toothpaste and soap. Be sure to include food, water, leashes and vaccination records for any pets.

Hurricanes put North Carolina's Emergency Management team on red alert, and staff are prepared to work long days and nights. When the Emergency Operations Center is activated, state partners gather to provide a coordinated relief effort to local governments. Adult Corrections has always been a part of the team, sometimes overseeing the evacuation of a prison in the hurricane's path or providing inmate labor to help with storm recovery. N.C. National Guard soldiers, Civil Air Patrol pilots, State Highway Patrol troopers, Alcohol Law Enforcement agents, probation officers are on the scene, providing public safety before, during and after a hurricane. They do an incredible job.

Whether you're on the front lines, supporting those who are deployed or maintaining your post at your regular job, I urge each of you to think ahead and be prepared for the 2012 hurricane season, at home and at work. Preparedness is practical, powerful, and self-preserving. And it starts with the individual.

Thank you for including these steps in the scope of work you do each day protecting the citizens in North Carolina. Your work is critical in the on-going effort to reduce crime, stop terrorists and prepare for storms and other disasters. Each of you is an important link in this tremendous team, and I applaud the purpose-filled work you do. ▀



Aiken

from page 2

ment where he was responsible for financial and operational audits at locations across the company.

Aiken graduated from the University of South Carolina School of Business in 1979 where he earned a Bachelor of Science degree in Accounting and various academic honors and service awards. He and his wife, Gail, have three daughters, Adrienne, Jessica and Suzette, two sons-in-law, Rashad and Travis, and one grandson, Alex.

On the Scene asked Bennie Aiken a few questions designed to help us get to know him:

What do you want to be sure that employees know about you?

"I want them to know that I am results-driven and service-focused. No matter the task, it's important to me to set high-quality goals and do my best to meet or exceed them. I guess that mindset came from my parents who instilled the importance of striving for excellence, as well as personal and professional mentors who reinforced the same.

"To that end, from an organizational standpoint, I strongly believe that excellent results are best achieved when employees are empowered to identify and implement the best solutions. I know that we have great employees who can and will deliver.

"People often hear me placing great emphasis on the importance of teamwork in delivering excellent service. Maybe that's because I believe in the old adage that 'two heads are better than one.'

"I would like for our employees to know that I highly value them personally and professionally, and that I am confident that DPS will be an excellent organization as a result of the collective efforts of all of our employees.

What makes you comfortable with your job?

"Three reasons: One, I work for an outstanding leader; two, I manage excellent professionals; three, I have experience that has taught me to always be prepared and remain humble."

What do you like to do in your free time?

"Well, I don't really have much free time, but my time away from the office generally centers on three important elements in my life: Faith, family, friends."

What did you want to do when you were young?

"I grew up in a large family and we all loved and participated in sports. So, like many youngsters back in my day, I wanted to be a professional baseball player!

"I played a variety of sports, but I focused more on baseball, up to and including high school and American Legion baseball. And I was pretty good too!

"Luckily, I wised up early enough to recognize the long odds, and I redirected my focus to academics." ▴

"No matter the task, it's important to me to set high-quality goals and do my best to meet or exceed them. ... Excellent results are best achieved when employees are empowered to identify and implement the best solutions."

"Like many youngsters back in my day, I wanted to be a professional baseball player!"

On the Scene is a newsletter for and about employees of the N.C. Department of Public Safety. If you have questions or wish to contribute to the newsletter, please contact the editor, George Dudley, at george.dudley@ncdps.gov or at (919) 733-5027.

N.C. National Guard Aviation helps train first responders

By **N.C. National Guard Public Affairs**

RALEIGH | How do you rescue someone who is trapped where no one should ever be? Practice.

North Carolina National Guard aviators and civilian first responders train together with North Carolina Helo Aquatic and Rescue Teams and other state first responders to be ready to deploy at a moment's notice.

The teams bring together emergency management personnel, first responders and NCNG aviators for helicopter-based rescues using the UH-60 Blackhawks and UH-72 Lakota helicopters from the Guard.

"This is a great example of North Carolinians taking care of North Carolina," said Tim Rogers, a battalion chief with the Charlotte Fire Department, after a recent exercise in Salisbury.

They train on rescue operations, including short-hauling patients, operating hoists and integrating new rigging procedures.

"This is the ultimate team-building and problem-solving exercise," said Army Chief Warrant Officer 4

See **HART** on page 5



You've
gotta
have
HART



See dramatic HART video

On the previous page, an N.C. Army National Guard UH-60 Blackhawk helicopter lowers a rescuer during a training event at Lake Norman.

Left, Spc. 1st Class Robin McDaniel prepares to pull Capt. Chris Hendricks into a National Guard helicopter after he rescued a simulated victim.

HART

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Jeff Gordon, a standardization officer for C/1-131st. Gordon works with N.C. HART, incorporating Army aviation tactics into the training to ensure rescuers and crewmembers mesh for rescue operations.

The teams train across the state in various terrain and locations in order to keep skills sharp.

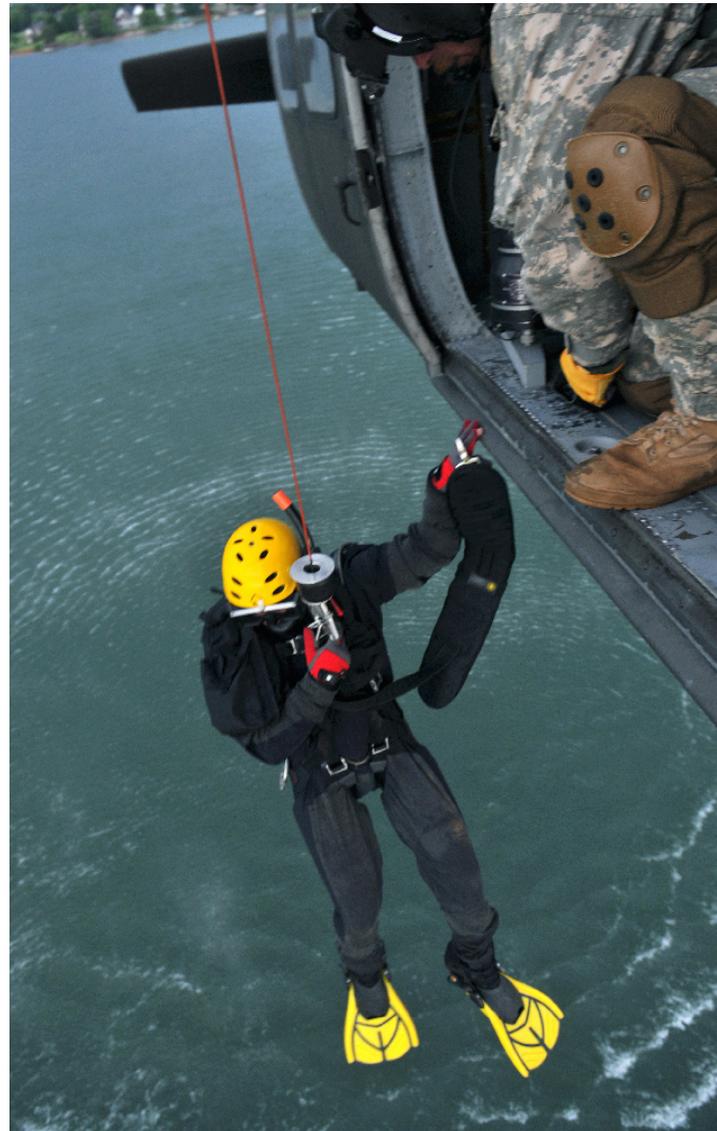
“This type of training tests my skills to provide critical flying maneuvers to facilitate a rescue,” said Army Chief Warrant Officer 3 Steven Helmandollar, a maintenance test pilot with C Company.

Helmandollar said the HART training realistically challenges pilots to perform different variables of flying. He said they learn to adjust to the multiple types of environments where they conduct rescues.

Some locations allow for little deviation, such as maintaining proper room between patient, aircraft and obstacles like trees or rock faces.

N.C. HART training is conducted year-round in order to take care of those in need beyond the hurricane season.

The most recent training was conducted on May 8 with the Denver, N.C., Fire Department and NCNG aviators of C Company, 1-131st Aviation at Lake Norman. ▲



Above, Capt. Chris Hendricks is lowered from a National Guard UH-60 Blackhawk helicopter to rescue a simulated victim during the training event at Lake Norman.

Left, Spc. 1st Class Robin McDaniel, left, and Sgt. Charles Cain, both crew chiefs, sit ready in a helicopter before raising a rescuer and “victim.”



State Highway Patrol remembers its fallen

RALEIGH | The Highway Patrol Training Academy staff presented the 2012 Annual Fallen Officer's Memorial Service on May 15, honoring members who have died in the line of duty.

The service was conducted at the Highway Patrol Memorial site on Garner Road, Raleigh. This service was for the families and friends of the fallen

Highway Patrol members.

Danger has marked the work of the Highway Patrol since the law enforcement agency's beginning.

Sixty-one troopers have given their lives in the line of duty.

The first traffic fatality was recorded on July 2, 1929, the day after the Patrol was activated. Patrolman George I. Thompson was killed while riding a motorcycle enroute to his assigned duty station.

"The relatives of every member who has worn the uniform of the North

Carolina State Highway Patrol have a right to be proud," according to Col. **Michael Gilchrist**, State Highway Patrol commander. "Every member, past or present, living or dead, has contributed to the success of this great organization."

On May 18, 1986, on the grounds of the State Highway Patrol Training Center, a stone memorial was unveiled and dedicated to the members of the Patrol who have been killed in the line of duty. The monument's proposal, design and funding was accomplished through the diligent efforts of the North Carolina State Highway Patrol Auxiliary.▲

A list of the fallen is on the following page.

North Carolina State Highway Patrol

Deaths in the Line of Duty

- Patrolman G.I. Thompson — Anson County, July 2, 1929, motorcycle accident.
- Patrolman A.J. Hedgpath — Richmond County Oct. 23, 1931, motorcycle accident.
- Patrolman A.S. Boney — Duplin County, Nov. 15, 1931, motorcycle accident.
- Patrolman C.L. Fiddler — Davidson County, March 20, 1936, motorcycle accident.
- Patrolman R.W. Arnold — Halifax County, Sept. 17, 1936, motorcycle accident.
- Patrolman I. T. Moore — Wayne County, June 18, 1937, gunshot wounds inflicted while questioning two theft suspects.
- Patrolman G.C. Penn — Buncombe County, Aug. 22, 1937, gunshot wounds inflicted by two escaped felons operating a stolen vehicle.
- Patrolman A.B. Smart — Catawba County, March 2, 1939, traffic accident.
- Patrolman H.T. Timberlake — Cumberland County, Dec. 1, 1939, traffic accident.
- Patrolman T.B. Whatley — Graham County, Dec. 29, 1947, gunshot wound received while attempting to serve a peace warrant.
- Patrolman W.H. Hogan — Wytheville, Va., (assigned to Alleghany County), March 1, 1948, injuries from forced crash while pursuing a liquor-laden vehicle.
- Patrolman J.R. Davis — Cherokee County, May 3, 1948, airplane crash.
- Patrolman C.E. Galloway — Cherokee County, May 3, 1948, airplane crash.
- Patrolman P.W. Smith — Stanly County, May 27, 1948, drowned when his patrol car overturned into a water-filled ditch.
- Patrolman R.W. Jackson — Carteret County, Sept. 3, 1949, pursuit-related traffic accident.
- Patrolman C.B. Avent — Nash County, Dec. 12, 1949, struck by a vehicle at a light checking station.
- Patrolman W.L. Reece — Richmond County, Nov. 5, 1957, gunshot wound inflicted by a mental institution escapee.
- Patrolman J.T. Brown — Lee County, Nov. 5, 1957, gunshot wound inflicted by Patrolman W.L. Reece's murderer.
- Patrolman H.T. Long — Harnett County, Dec. 18, 1959, struck by a drunken driver while making a routine traffic stop.
- Patrolman D.B. Searcy — Catawba County, Oct. 15, 1960, vehicle struck in rear by tractor trailer.
- Patrolman H.A. Hight — Moore County, May 31, 1962, traffic accident.
- Patrolman L.E. Pace — Guilford County, Jan. 24, 1963, pursuit-related traffic accident.
- Patrolman W.T. Herbin — Hoke County, Aug. 31, 1964, gunshot wounds by stopped driver.
- Patrolman J.H. Marshburn — Robeson County, Sept. 19, 1964, gunshot wounds by vehicle fire suspects.
- Patrolman J.W. Wallin — Avery County, April 1, 1966, pursuit-related traffic accident.
- Patrolman C.H. Hoffman — Iredell County, March 15, 1968, pursuit-related traffic accident.
- Motor Carrier Officer Robert J. Furmage Jr. — Robeson County, Jan. 02, 1970, while weighing a commercial vehicle.
- Patrolman P. J. Williams — Pamlico County, Nov. 8, 1970, pursuit-related traffic accident.
- Patrolman C.S. Perry — Polk County, July 2, 1972, pursuit-related traffic accident.
- Patrolman J.G. Wright — Person County, Sept. 27, 1972, gunshot wounds from three robbery suspects.
- Patrolman L.T. Walton — Robeson County, Dec. 2, 1972, gunshot wounds by occupants of vehicle stopped for speeding.
- Patrolman R.R. East — Wake County — Dec. 21, 1972, pursuit-related traffic accident.
- Patrolman L. Meeks Jr. — Chatham County, Dec. 25, 1972, traffic accident while responding to officer call for assistance.
- Patrolman W.J. Smith — Carteret County, Jan. 11, 1974, pursuit-related traffic accident.
- First Sgt. J.S. Hackett — Rockingham County, June 19, 1974, helicopter crash.
- Patrolman J.A. Parker — Rockingham County, June 19, 1974, helicopter crash.
- Patrolman J.D. Templeton — Guilford County, Sept. 30, 1974, pursuit-related traffic accident.
- Sergeant W.D. Arledge — Buncombe County, Oct. 5, 1974, gunshot wound by a drunken driving suspect.
- Patrolman L. Canipe Jr. — Buncombe County, Oct. 5, 1974, gunshot wound by a drunken driving suspect.
- Patrolman G.T. Davis Jr. — Martin County, Sept. 2, 1975, gunshot wound from bank robber suspects in a vehicle.
- Patrolman H.R. Griffin — Pendler County, Sept. 14, 1975, gunshot wounds from murder suspects in a stopped vehicle.
- Patrolman R.L. Peterson — Rutherford County, May 31, 1979, gunshot wound from murderer of two deputies.
- Trooper G.A. Harmon — Haywood County, April 9, 1985, gunshot wounds from driver of a stopped vehicle.
- Trooper R.E. Worley — Halifax County, May 14, 1985, gunshot wounds from occupants of two stopped vans.
- Trooper B.L. Coggins — Madison County, Sept. 14, 1985, gunshot wounds from prison escapees in a stopped vehicle.
- Cadet W.E. Bayless III — Wake County, Feb. 5, 1988, while training at the Highway Patrol Training Center.
- Trooper M.L. Martin — Rockingham County, July 21, 1988, pursuit-related traffic accident.
- Motor Carrier Officer Jackie Daniel — Mecklenburg County, July 28, 1994, struck by a commercial vehicle while assisting a motorist.
- Motor Carrier Officer F.D. Perritte — Cumberland County, Feb. 14, 1995, pursuit-related traffic accident.
- Trooper D.C. Roberts — Cumberland County, Aug. 7, 1996, traffic accident.
- Sgt Lloyd E. Lowry — Cumberland County, Sept. 23, 1997, gunshot wounds after stopping a stolen vehicle.
- Trooper William J. Starling — Wilkes County, July 20, 1998, traffic accident.
- Trooper David H. Dees — Pasquotank County, April 4, 1999, traffic accident.
- Trooper William B. Davis — Guilford County, Oct. 21, 1999, traffic accident while responding to assist another trooper.
- Trooper John H. Duncan — Cumberland County, Jan. 9, 2001, pursuit-related traffic accident.
- Trooper Calvin E. Taylor — Haywood County, Oct. 3, 2001, accident during a traffic stop.
- Trooper Anthony Greg Cogdill — Haywood County, May 2003, traffic accident.
- Trooper Josh W. Oliver — Anson County, March 24, 2004, traffic accident.
- Trooper D. Shawn Blanton Jr. — Haywood County, June 17, 2008, gunshot wounds during a vehicle stop.
- Trooper A.J. Stocks — Wake County, Sept. 9, 2008, traffic accident.
- Trooper K.P. Barber — Wilkes County, May 19, 2009, traffic accident.



Greg Cardwell at the Joint Operations Center that houses the North Carolina National Guard.

Walk in my shoes

The Department of Public Safety has hundreds of different jobs. The more you know about jobs other than yours — especially in light of the consolidation that created our department — the more we will understand, not just the mission and scope of DPS, but also each other as individuals, as co-workers.

That is why, in this newsletter for and about you, the communications staff regularly provides you an opportunity to “walk in the shoes” of co-workers.

In this edition, you can read about a security system supervisor, a juvenile detention center director and a radio shop technician.

Supervisor keeps security systems on go for N.C. National Guard

By **Patty McQuillan**, Communications Officer

RALEIGH | **Greg Cardwell** is a civilian state employee working for the North Carolina National Guard as the Electronic Security Systems supervisor.

He and two electronic technicians maintain a high level of readiness to service alarm systems 24 hours a day, seven days a week at National Guard facilities across the state. They design, install and repair intrusion detection systems, or IDS, and closed circuit television cameras in 127 armories, maintenance facilities and some State Highway Patrol facilities.

Federal Department of Defense regulations require alarm systems to be tested once a month and serviced every six months. When an armory reports a malfunctioning alarm, DOD regulations require the communications team to return phone calls within four hours and be on the premises within 24 hours to repair the alarm.

Cardwell is on call for the western half of the state, and his two technicians are on call for the eastern half where more facilities are located. Fortunately, Cardwell said, the systems are well maintained.

“From Murphy to Morehead, we’re covering nearly every county in the state.”

Major storms are usually the cause of most issues with the alarm systems, Cardwell said. When the April 2011 tornado that damaged the Clinton armory, Cardwell took a three-day supply of batteries to maintain the alarms until power was restored.

When hurricanes threaten the state, Cardwell and his team are on standby — vehicles loaded with supplies and equipment, ready to bring security systems back on line quickly after the storm has passed.

“The N.C. National Guard soldiers at the facilities are our customers,” he said. “We want to work as fast as possible so they can spend time with their families. They have a hard enough job with deployments and other state assignments without having to spend extra time at work.”

Cardwell learned his communication skills while serving in the U.S. Army for four years and the N.C. National Guard for seven years. After graduating from Bunn High School in 1984, he spent the two hottest months of the year, July and August, in basic training at Fort Jackson, S.C.

“From Murphy to Morehead, we’re covering nearly every county in the state,” Cardwell said.

See **System supervisor** on page 9

System supervisor

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Upon completion, he was assigned to Fort Gordon, Ga., where he received his advanced training in communications.

Cardwell worked on multi-channel communications and troposphere satellites. Tropo satellites are found in the lower atmosphere and used to bounce radio signals without needing a line of sight. He said this is often referred to as ping pong communications.

Next, he spent three years at Fort Hood, Texas, working in the 142nd Signal Company, 2nd Armor Division. That's where he met his wife, Millie, and they were married on Dec. 30, 1986.

Cardwell finished his Army career as an E4 specialist and joined the N.C. National Guard, 5-113 Field Artillery, glad to be back in his hometown of Youngsville. He was still working in communications and was soon promoted to sergeant.

During a training exercise at Fort Bragg, Cardwell was running a communications line through some trees when a truck snagged the line and sent Cardwell flying into the air, ripping his rotator cuff. He was taken to Womack Army Center, and four surgeries later, Cardwell had three titanium pins and two straps to hold his shoulder together.

He was medically discharged from the Guard, but returned a month later in a civilian position, as an electronic technician. Two years later, he became the supervisor and has been working in that capacity for the past 15 years.

Cardwell has met his share of dignitaries in his current job, including the president of Moldova and two U.S. presidents, George H. Bush and George W. Bush.

On a presidential trip to Salisbury, Secret Service agents used the local armory to park the motorcade so it would be in a controlled environment. Agents shook all the doors of the armory to make sure they were locked, and one door was shaken so hard it set off an alarm. The alarm was subsequently damaged and Cardwell was sent to repair it.

Behind the scenes

"The job has grown leaps and bounds since 9-11," Cardwell said. "We're behind the scenes, but we touch a lot of stuff," he said about working with elec-

tronic security systems.

"We have to deal with both federal and state regulations, and that can sometimes be tricky," Cardwell said. "During times of national emergency or if called up for rotation to war, the Guard becomes a federal entity. During state duty such as hurricanes, the governor calls up the Guard using state funding."

The complex alarm system in the new Joint Force Headquarters in Raleigh has been Cardwell's biggest challenge so far. He said integrating a building that houses both state and federal employees was a large learning curve for him. He was an expert in federal regulations while the state had different protocols.

For example, in an emergency the Guard's building would be on lockdown, restricting access to specific people and places. Now, the JFHQ houses state employees from the Department of Transportation, State Highway Patrol and Emergency Management, and the types of workers needing access to the building include many partner agencies. Monthly meetings took place before the facility opened to work out the differences.

Cardwell explained that he and the other civilian state employees of the N.C. National Guard are 100 percent federally funded. Each year, Cardwell goes to the National Guard Bureau in Washington, D.C., to secure ESS funds for the next five to seven years as needed. On a recent trip, he took part in completing their budget for 2018.

Cardwell's job duties include training new N.C. Guard members at each armory on the communication systems and to certify them. Cardwell is also a national ESS instructor. Six times a year, he gives week-long ESS training to at the National Guard training center in Little Rock, Ark. Cardwell himself must be re-certified in ESS every three years.

He recently returned from a national Conference of ESS Managers where he received an award from the National Guard Bureau for his assistance in the Electronic Security Systems community.

"Greg is an industrious and consummate professional," said Lt. Col. Craig Robinson of the N.C. Air National Guard. "His job knowledge and expertise of the ESS field supersedes his peers." ▀



Detention center: safe for youths, too

Director emphasizes 'a heart for kids'

By **George Dudley**, Editor

GREENVILLE | **Stanley Melvin**, director of the Pitt Regional Juvenile Detention Center in Greenville, found a valuable mentor in his Goldsboro High school basketball coach in the early 1970s. The late Coach Norvell Lee helped Melvin learn that he has a heart for kids.

Melvin said the coach wanted his young men to realize that they, too, could and should be positive influences beyond a basketball court, gym or classroom. He knew that children respond remarkably well to positive attention, especially when it comes from talented basketball players like Melvin.

Coach Lee had his team give mini-clinics in basketball to elementary school kids. Melvin enjoyed participating in the clinics and "really liked those kids."

Melvin's talent was good enough for a basketball scholarship to North Carolina Central University. In college he found himself again immersed in working with youths, this time at a summer basketball camp in a Durham housing project recreation center. It was eye-opening for Melvin, whose life had been relatively safe and had not exposed him to truly underprivileged youths.

"I didn't really understand they were at risk until I really looked at their surroundings and heard gunshots," he said. "There was always a public safety car screaming by, and I realized that was kind of a tough neighborhood.

"That recreation center was a safe place where they could go and play their games."

Melvin said some of the youths felt hopeless.

Those early experiences — discovering his heart for kids and the risks that the underprivileged ones often face — proved to be assets for Melvin when he graduated from N.C. Central with a degree in recreation management. He landed his first job in Juvenile Justice in 1979 as a recreation worker at Dobbs Youth Development Center in Kinston.

In four years, he rose to recreation supervisor. Working under the supervision of the now retired Director George Graham, he learned the value of vocational training for the young people at Dobbs YDC.

Later, Melvin was a social worker at Dobbs YDC for two years. "That allowed me to see the clinical side of Juvenile Justice," he said.

Afterward, he was exposed to the education component as a teacher and coach at Dobbs' school. "I got to see the value of technology and lesson plan-



Juvenile detention center

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ning," he said.

Melvin's life and work experiences taught him that safety is a powerful and positive influence on troubled youths. He has made it the core of his philosophy of operating the Pitt Regional Juvenile Detention Center.

The Department of Public Safety's Juvenile Justice Division operates nine regional detention centers across the state. They provide secure, temporary housing for juveniles who are waiting to go to court or to be placed in alternative living arrangements. The juveniles are youths who have been charged with committing an offense when they were less than age 16.

Unlike an adult jail, detention centers are statutorily bound to hold a juvenile no more than five days without a hearing to determine the need for continued secure custody. As long as the juvenile remains in secure custody, further hearings are held at intervals of no more than 10 calendar days.

Melvin said that, although youth detention is generally short, the time affords an opportunity to effect behavioral change through programs and services based on the juvenile's individual needs.

Melvin explained that safety was his top priority when he was named director in 1994, but it was more than concerns about physical harm or escape attempts.

"My goal was, No. 1, to create and maintain an environment that was safe," he said. "Some [of the detained youths] have slept in liquor houses, have slept on streets, and they don't feel safe.

"I really wanted a therapeutic type of environment ... where the kids were going to be able to feel they can come and talk to us about things, and that's what we have here."

Melvin said he ensures the juveniles are safe from each other. The center has zero tolerance for gang activity. Rooms are locked to keep others out. Other than special exceptions, each room is occupied by only one youth.

The detention center should not be frightening, he said.

"When a youth walks through the door, they don't hear crying and shouting, no banging on doors," Melvin said. "They don't smell urine, they don't hear anybody threatening anybody and the staff [members] talk to them humanely."

Other elements that contribute to the center's safe and effective environment are structure, community support and staffing choices.

Melvin said most of the youths at the detention center have been allowed to drift without direction or mentoring, parental or otherwise.

"That's dangerous," he said. "We give them structure through consistency, purposeful interaction, academics and recreation."

The center's programs encourage community involvement, to help the youths sense acceptance.

"The families have let them down, their schools have thrown them out, their communities have let them down," Melvin said. Through groups who minister to the youths in various ways, he said, the programs "bring the community to children who have been removed from the community."

Since he began working at Pitt Regional Juvenile Detention Center, Melvin has been meticulous about who works there, ensuring a safe and effective staff.

"I want staff who will say from the heart that they really love working with children," he said. "When I'm interviewing [job candidates], they have an advantage with me. I can tell if they will be a good fit for this family."

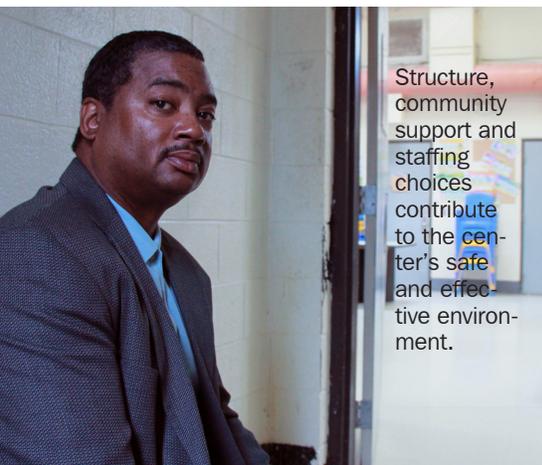
Other attributes for working at the detention center are patience, attitude and professionalism, Melvin said. For himself, Melvin knows the value of higher education and has earned a master's degree in criminal justice from East Carolina University.

Melvin said the bottom line is about the youths and safety.

"We want to try to help them, to correct what we can while we can, because the clock is ticking," he said. ▀



Melvin's talent earned him a basketball scholarship to North Carolina Central University, where, as in high school, he was again immersed in working with youths.





Tony Scott, center, radio engineer, with his co-workers **Eric Shearin**, left, and **Jose Gonzalez**, both electronics technician II's.

Radio engineer: Loud and clear

Tony Scott helps keep thousands of radios communicating.

By **Tammy Martin**, Communications Specialist

RALEIGH | When Adult Correction employees use radio communications, they can thank **Tony Scott** and two other radio engineers in the Transportation and Communications office.

The three-person team keeps radio communication equipment operational at 100 Prisons and Community Corrections facilities and in vehicles owned by the Department of Public Safety. At last count, the number of units exceeds 20,500.

"My job includes assigning equipment, installing radios in facilities and in vehicles," Scott said. "Anything that deals with two-way communications, we take care of, in every prison, probation and parole office, community corrections site and vehicle."

Before ordering, assigning or installing equipment, the team assesses the need and forms a plan for each situation. After determining the type of radios to be used, Scott's team checks the inventory and orders additional equipment that may be needed.

The radio engineers also deal with used equipment. They routinely repair and refurbish equipment.

"Sometimes, we also build needed equipment," Scott said. "For instance, we build 'repeaters' in house. You could buy a repeater, but it is less expensive for us to build one, and the ones we build tend to last longer."

Although the Transportation and Communications shop is located in Raleigh, the radio engineers go all over the state to "make sure the radios work and keep on going."

Radio engineers go all over the state to "make sure the radios work and keep on going."



Radio engineers

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Work plans include site surveys, repairs, installations, Federal Communications Commission (FCC) license applications and adherence to federal regulations.

Radio engineering is also a “high” calling. The team installs transmitters on towers, some as high as 120 feet. If possible, they sometimes build towers on top of buildings.

In addition to the height risks, the weather can be a problem, especially spring and summer.

“Severe weather and lightning strikes can occur, and these issues become the priority of the day,” Scott said. “Antennas, cables and radio equipment can be damaged during storms, and it’s our responsibility to keep everything up and running.”

Prompt, dependable maintenance is critical, he said.

“Because facility employees depend on communications, there are security issues to keep in the front of your mind,” Scott said. “We try to keep backup equipment readily available and plans in place in anticipation of needed repairs.”

The radio engineers are also working on other critical system improvements. They continue to deploy and develop VIPER — Voice Interoperability Plan for Emergency Responders (VIPER).

They are also working on compliance with the FCC requirement to change the communications radios from wide band (25 kHz) to narrow band (12.5 kHz).

“This transition to narrow band allows more communications frequencies to be available and must be completed by the end of 2012,” Scott said.

After high school in Goldsboro, Scott met his goal of representing a third generation of his family in the military. He became a U.S. Army radio operator, eventually rising to battalion communications chief. He said the experience was the genesis for his love for communications and the source of his technical skills and leadership qualities.

After six years in the military, he spent eight years working in the Foreign Service. The travel took him both throughout Europe and to remote areas in Africa where he learned to be resourceful to make repairs without replacement parts being available.

Scott still enjoys travelling, even if it’s

mostly limited to North Carolina.

“I really enjoy working here in the shop some days and other times traveling to different facilities around the state,” he said. “I’ve met some great people throughout the department.”

Scott’s career with the department began as a correctional officer at Western Youth Institution. After 18 months, Scott was offered the position of “electronic tech” with the Transportation and Communications shop, which was transitioning from contracted radio repairs to an in-house system.

“Including our manager, the radio shop consists of just four guys,” he said. “We work well together, and it is really a team effort.”

“I think we all get along so well because we all have military backgrounds. Our philosophy is, ‘Here is the problem, and this is how we are going to handle it.’ We have a get-the-job-done attitude.”

In troubleshooting an equipment problem, “it is important to keep peeling away all the possible reasons why something isn’t working,” Scott said. “We focus on the solution, not the problem.”

He said the shop has “a great repair record,” and he credits the engineers’ ability to troubleshoot with precision, keeping thousands of radios up and running.

“It is the type of people you’re working with and the family atmosphere that make this job so rewarding,” Scott said. “Sometimes we are working independently on pieces of equipment, and then there are other times we have to trust each other for our safety – like when we’re climbing towers. It’s great to know that you can trust each other.”

Family is important to Scott, and speaking about his two boys gives him a big smile.

“Whether it is Scouting or watching movies, I love spending time with my sons,” he said. “I still spend a lot of time with my mother in Goldsboro. When I’m not working, I’m with my family.”

“It’s a life balance that I’m lucky to have. This job fits me.” ▲



The shop has “a great repair record,” and Scott credits the engineers’ ability to troubleshoot with precision.

State Highway Patrol

2012 Bi-Annual Awards

May ceremony honors members for bravery, compassion, ingenuity.

Humanitarian Award

Trooper J.R. Lilley

Troop C, District 9

Knowing last year that Lt. J.D. Henderson's family was struggling financially due to family illnesses, surgeries, treatments and hospital stays, Trooper James Lilley set out to help.

Obtaining permission, Trooper Lilley organized a food plate sale at Troop C headquarters in December. He put together a large team of volunteers, who sold advance tickets, obtained supplies and spent long hours preparing and cooking the food.

More than 1,200 food plates were sold, greatly exceeding expectations. The proceeds benefitted Lt. Henderson's family, which had seen the trooper deal with cancer and a shoulder injury that required surgery; his daughter suffered a spinal injury that also needed surgery; and his wife required surgery due to a traffic collision.

Trooper Lilley's nominator stated, "A humanitarian is defined as one who is devoted to the promotion of human welfare. The unselfish actions in my opinion represent the very core of these values. I understand that in most instances, we nominate for these awards based on acts our members perform on behalf of individuals who are not members of the Patrol family; however, the actions of Trooper Lilley warrant such recognition."



Samaritan Award

Trooper E.A. Barrera

Troop B, District 8

In September 2011, Trooper E.A. Barrera valiantly attempted to save the life of a man whose car had crashed and caught fire in Harnett County.

When the trooper responded to an emergency services dispatch report of a motor vehicle collision on N.C. Highway 87, he found the car had crashed into a guard rail and was burning under the car's left front quarter panel. Using his fire extinguisher, he put out the fire, and then another one that he noticed on the driver's side of the vehicle.

Trooper Barrera began talking to the driver, who was

trapped inside the vehicle. However, shortly after the arrival of fire and rescue units, the driver was pronounced dead on the scene.

The nominator stated, "Trooper Barrera unmistakably demonstrated outstanding judgment, personal courage, and bravery in his efforts to save the life of the driver trapped inside the burning vehicle. His actions bring credit to himself, the Highway Patrol and the State of North Carolina."



Samaritan Award

Trooper D.R. Quigley

Troop D, District 9

In September 2011, Sgt. D.R. Quigley was inside a Mebane restaurant when he was asked if he could help an employee who was unconscious on the floor of a back room.

Finding the employee unresponsive, Quigley began to administer CPR. However, the worker's airway was closed, but the sergeant reopened it with a device from his medical kit.

Quigley ordered another employee to call 911 and began CPR until medical personnel from the Alamance Rescue

Squad could arrive.

Through the efforts of Sgt. Quigley, a heart beat was re-established and the patient was transported to Alamance County Hospital. Doctors determined that the employee had suffered a major heart attack.

Trooper Quigley's nominator stated, "By his actions on this date, Sgt. Quigley ultimately saved Mr. Willie Wiley's life and should be recognized for his quick response."



Samaritan Award

Trooper C.F. Rogers

Troop E, District 3

In October 2011, Trooper C.F. Rogers prevented an inebriated young man from committing suicide by jumping off an overpass into interstate highway traffic.

The man had stopped his car in the middle of the overpass road, and Rogers had begun investigating when the man walked into the path of an oncoming car. The driver was able to avoid hitting the man.

The young man then climbed onto the overpass guard rail, wobbling and facing traffic. Trooper Rogers grabbed the man off the rail and subdued him until assistance arrived.

Trooper Rogers' nominator stated, "Even though the man

was charged with multiple offences, he later thanked Trooper Rogers for saving his life. It is not often we see people attempt suicide

in our careers. It is not every day that we have the opportunity to save the life of a dying person. However, this was one of those days and it occurred in the presence of Trooper Christopher Rogers. His swift thinking and heroic actions gave a man without hope one more day to perhaps go home and talk things over with his family. There is no doubt someone in that family is singing his praises."



2012 Highway Patrol Awards

Samaritan Award

Trooper M.L. Haunn

Troop E, District 5

In December 2011, Sgt. M.L. Haunn helped save the lives of eight people who were in a crashed passenger van on I-77 in Surry County.

Haunn had seen the van, which was pulling a trailer loaded with a forklift, run into the median and overturn. Finding fire in the van, Sgt. Haunn grabbed his fire extinguisher and ran to the scene.

Another motorist helped the eight passengers escape the

vehicle without injuries, while Haunn kept the fire at bay. Once they were clear, Haunn, the motorist and the passengers ran from the crash site moments before multiple fuels in the van exploded.

The nominator stated, "Sgt. Haunn's fast reaction can be attributed to saving multiple lives on this occasion."



Samaritan Award

Trooper J.S. Cox

Troop F, District 2

Early one frigid morning in January, Sgt. James S. Cox helped pull to safety a man who had lost control of a truck on an icy road, ending up trapped in the overturned vehicle in a creek with waist-deep water.

Upon Cox's arrival, a witness at the scene told the trooper and a deputy sheriff that the driver was inside the truck. Even though the truck was overturned and stuck in thick mud, the driver had been able to position himself to get air but was facing exposure due to prolonged immersion in the creek water.

When Trooper Cox and the deputy tried extricate the driv-

er, the mud prevented them from opening the doors wide enough. Using a chain and the strength of a passing salt truck, they were able to peel the door off.

Hospital doctors said the driver's core body temperature had fallen dangerously low after being in the water for about 90 minutes even before the officers arrived.

Trooper Cox's nominator stated that the driver "would not be alive today, or at the very least would have suffered injuries that would affect him for the rest of his life."



Samaritan Award

1st Sgt. T.L. Greene

Troop H, District 1

Late one night in October 2011, First Sgt. T.L. Greene administered first aid that kept an injured man alive while awaiting emergency medical services personnel.

The man had been found face down on the grassy shoulder of I-85 South in Gaston County. Greene used his medical training to maintain

the victim's airway, which was at-risk due to the man's injuries. Using the EMT's portable suction unit, he kept the man from choking to death on his own blood.

Sgt. Greene's nominator stated, "The victim's life was saved" because of Greene.



Samaritan Award

Trooper R.R. Deitz

Troop I, District 1

In October 2011, Trooper Rocky R. Deitz was bear hunting at Lake Fontana in Swain County when he was drawn into an emotional struggle for a man's life.

Deitz followed a scream for help to the top of a ridge line, where he found a man hanging by a safety harness from a tree stand. The man's son was desperately trying to push his father's legs back to the stand.

The trooper found that the father exhibited several symptoms of someone being dead, including no pulse or breath and cold, blue skin. Emergency services were called, but the son emotionally insisted that his father was not deceased.

Deitz acquiesced and, with the son's help, tried CPR. A

faint pulse eventually appeared and the man began taking breaths and moving his legs.

The father was eventually airlifted to an Asheville hospital, but he died while in transport. He had suffered a massive stroke and brain aneurysm.

Trooper Deitz's nominator stated, "It was explained by medical staff at the hospital that even though [the man] died, the life-saving measures administered by Trooper Deitz and [the son] would allow the hospital to harvest [the father's] organs for transplants for other patients needing these life saving organs."



Samaritan Award

1st. Sgt. T.E. Robinson

Motor Carrier Enforcement

In November 2011, T.E. Robinson and three other first sergeants, including 1st. Sgt. Tim Peterson, were dining in a restaurant when Peterson became choking.

Peterson and Robinson were seated next to each other, and when Peterson stood up from the table with a changed expression on his face, others there recognized that he was choking. Without hesitation,

Robinson began performing abdominal thrusts, practically lifting Peterson off the floor, but dislodging a piece of steak from Peterson's throat. Peterson was able to breathe again.

The nominator stated, "First Sgt. Peterson recovered quickly and did not need medical attention."



Samaritan Award

1st. Capt. K.M. Castelloe

Logistics

One morning in November 2011, Capt. K.M. Castelloe helped a co-worker overcome choking.

Victoria Chatfield was drinking a cup of tea in her office and began to choke from liquid blocking her airway. Panicked, she entered the hallway,

seeking help from Capt. Castelloe.

Castelloe rushed out of his office and executed the Heimlich maneuver, restoring Chatfield's ability to breathe.

Castelloe's nominator stated that the captain's "ability to act swiftly and take the emergency actions needed during this time prevented Ms. Chatfield from any personal injury and enabled her to breathe again."

2012 Highway Patrol Awards



Meritorious Group Service Award — Troop H

Sgt. J. A. Brodhage, District 1 — Trooper J. B. Settlemyre, District 1 — Trooper P. B. Yount, District 9
 Trooper J. L. Saucier, District 9 — Trooper D. R. Ferguson, District 1 — Trooper J. H. Smart, District 4
 Trooper P. D. Smith, District 3

The shooting skills of State Highway Patrol officers in Troop H have improved significantly as the result of concentrated, above-and-beyond efforts begun in 2008 by the troop's firearms instructors.

Where needed, the instructors provided individualized training in such real-world scenarios as shoot/don't shoot scenarios and use of non-lethal ammunition. Troop H's average scores were in the low 80s percentile prior to the special training. The instructors' dedication resulted in Troop H posting the Highway Patrol's best over-

all daytime pistol scores for 2011, with an average of 90.58, which was up 7.5 percent from 83.75 in 2009.

The instructors' nominator stated, "Many times I have heard individual members of Troop H speak about how they experienced a problem shooting their pistol and the firearms instructors worked to correct the problem. The commitment of the Troop H firearms instructors has unquestionably prepared the enforcement members of Troop H to better protect and serve the citizens of this state."

Meritorious Service Award

Paul Nelson

Technical Services Unit

Lt. B.K. Lisenby

Professional Standards R&P

Mark McLeod

Technical Services Unit

In August 2010, then-Deputy Commander **M.W. Gilchrist**

directed the Performance Management unit to develop a strategy to strengthen the performance appraisal system for better supervisory accountability and oversight. The direction included both a revision of the performance appraisal documentation and implementation of an electronic filing system for storing appraisal documentation online for supervisor accessibility.

Paul Nelson provided valuable insight into the requirements and demands of implementing such "electronic file cabinets," and provided vi-



sion into a Web-based system that would be more user friendly. Lt. B.K. Lisenby stressed the needs for virtual supervision and ability to retrieve ratings and other performance data. Mark McLeod, who was hired in 2011, worked closely with Lt. Lisenby to develop, design and implement the original vision of a Web-based performance appraisal entry system. Construction on the project took seven months.

The project team's nominator stated, "The efforts of Mr. Nelson and Lt. Lisenby were out-

See **Awards** on page 17

Meritorious Service Award

Nabil G. Chakhtoura

Radio Engineer I

Troop H Headquarters

In October 2011, Nabil Chakhtoura won approval from Capt. K.M. Castelleo of his request to conduct initial repair screening for all Kustom radar equipment that is deemed to need repair for all of the state's Highway Patrol districts. This process has become protocol for repairing the Kustom radar equipment.

One of Chakhtoura's discoveries was that he can make a light sensor repair in 20 minutes at a parts cost of \$2, compared to the time and cost of \$141 required for sending the equipment to the factory for repair.

Chakhtoura's nominators stated, "The display of this type of initiative is extremely vital in the current atmosphere of a very restrictive budgetary crisis that our state and organization is now facing. Mr. Chakhtoura went above and beyond his job requirements by soliciting work outside of his primary responsibility in Troop H, thereby saving the N.C. State Highway Patrol a considerable amount of money."



Meritorious Service Award

Trooper M.L. Stephens

Troop G, District 5

In December 2011, Trooper M.L. Stephens used his instincts to help capture a bank robbery suspect in Cullowhee.

After a credit union branch near the Western Carolina University campus was held up, Stephens heard on a personal radio an official detailed description of the vehicle used by the suspect. Stephens' in-

See **Stephens** on page 17



Community Corrections has new district manager



RALEIGH | **Brien Campbell** has been named the Department of Public Safety's district manager to oversee the Adult Correction Division's probation and parole operations in New Hanover and Pender counties, which is District 5.

Campbell succeeds the retired Jean Walker in the Community Corrections district, which has a staff of 97 officers and administrative support employees. The staff is responsible for about 4,065 offenders.

She was previously assistant district manager. Campbell began her career in 1984 as a



News where you are

court intake officer and has risen through the ranks in the district.

The graduate of the University of North Carolina at Wilmington has a bachelor's degree in criminal justice. Campbell also has earned an Advanced Correction Certificate from the North Carolina Justice Academy. ▲



Craven CI employees support Torch Run

Several Craven Correctional Institution employees participated in the 2012 North Carolina Law Enforcement Torch Run for Special Olympics on May 17, running a 2.3-mile stretch of US Highway 70. Other employees supported them by following in vehicles. Participating were Correctional Officers **Janet Allen, Shakima Anderson, Harry Dobson, Jeremy Lee, Stephen Fonville; Kelvin Shannon** and **Montreal Wiggins**. Dental Assistants **James Batts** and **Lanecia Thompson**; Dental Hygienist **Natalie Benjamin**; Sgt. **Eric Borden** and **Lester White**; Captains **Kathryn Brown Embury Morton**; Diagnostics Director **Vanessa Murrell**; Assistant Superintendent **Valarie Wilcher-Ross**. Craven CI employees' efforts raised \$988 for N.C. Special Olympics.



3rd place 1st time

Morrison Correctional Institution's team placed 3rd in the 2012 Plane Pull fundraiser for Special Olympics North Carolina. Teams attempt to pull a 30,000-pound aircraft 25 feet. The Morrison CI team, pulling for the first time, accomplished the feat in 9.19 seconds. Team members shown above were, from left, Correctional Officer **Donald Robinson**, team captain; **James Schieler**, plumber II; **Bruce Dupree**, grounds keeper; and COs **Robin Smith** and **Thomas Wilkerson**. Maintenance Supervisor **Roy Martin** was an alternate team member. The pull raised more than \$142,000 for Special Olympics.

Awards

from page 16

standing at ensuring the performance management unit met its goals and objectives for 2011 while at the same time foreseeing the need for improvement and additional development. This new Web-based appraisal entry system will save time in appraisal entry, give supervisors a virtual method to measure performance documentation and provide tools for communicating performance expectations to employees while enhancing overall supervision.

The result of project implementation symbolizes the pursuit of excellence in the area of organizational improvement. These goals could not have been accomplished without the extra effort, hard work and dedication of Mr. McLeod, the dedication and vision of Mr. Nelson, and the subject-matter expertise and leadership of Lt. Lisenby."

Stephens

from page 16

instincts sent him searching Cullowhee residential areas, and he found the vehicle at an apartment complex adjacent to the college campus.

The trooper's discovery led State Bureau of Investigation and other law enforcement to the suspect — a Western Carolina student — who confessed. Investigators found the robbery weapon, cash and clothing worn during the robbery in the suspect's apartment and vehicle.

The nominator stated, "Trooper Stephens' great instincts, and his immediate response to the area to assist another agency, led to a felony arrest which most likely would not have been solved so promptly without his actions."

Calling all bikers

Pender Correctional Institution is calling all bikers to the 6th Annual Charity Motorcycle Ride on July 14 to benefit the N.C. Special Olympics. Registration begins at 9 a.m., and riders depart at 10 a.m. on a scenic 100-mile route through parts of New Hanover, Pender and Onslow counties, with a stopover at Topsail Beach. The \$25 per bike entry fee includes registration, lunch, raffles and door prizes. A 50/50 drawing will also be held. Contact Correctional Officer Edwin Simpson at (910) 547-0878 or at simp734@bellsouth.net.



Tee it up for great causes

Golfers in the Department of Public Safety have two opportunities this month to tee it up for great causes:

10th Annual Cleve Buchanan Golf Tournament

- What:** Four-person superball format.
- When:** June 22. Registration opens at 10:30 a.m. Shotgun start at noon. Dinner, awards and door prizes at 5 p.m.
- Where:** Eagle Ridge Golf Club, 565 Competition Road, Raleigh
- Who:** Hosted by DPS Central Engineering
- Why:** Honor the late Cleve Buchanan, former friend and colleague, by raising money for the N.C. Children's Hospital through the State Employees Combined Campaign.
- How:** Contact **Danny Stevens** at (919) 716-3403. Space is limited to 120 players, and registration is already under way.

N.C. Law Enforcement Special Olympics Benefit Golf Tournament

- What:** Captain's choice Golf Tournament
- When:** June 30. Shotgun start at 8 a.m. Lunch and prizes after play.
- Where:** Rockfish Country Club in Wallace
- Who:** For athletes, family members and volunteers involved in Special Olympics of North Carolina.
- Why:** Help keep the "Flame of Hope" burning.
- How:** Contact Correctional Officer **Edwin Simpson** at (910) 547-0878 or simp734@bellsouth.net .



Maury Correctional Institution supports Special Olympics Torch Run

Maury Correctional Institution staff members on May 18 participated in the Law Enforcement Torch Run for North Carolina Special Olympics. Kneeling in front are Administrator **Dennis Daniels**, left, and **John Herring**, assistant superintendent for custody and operations. Standing are, from left, **Lauren Harrell**, assistant superintendent for programs; **Billy Gooding** and **Diane Brown**, nurses; **Carolee Mullins**, behavioral specialist II; **Maria Sutton**, processing assistant; **Bernice Minor**, case manager; **Rachel Bass**, medical records clerk; **Jerry Fitzgerald**, correctional officer; **Sharonda Prescott**, sergeant; **Earl Owens**, case manager; **Frederick Simmons**, correctional officer; **John Jackson**, nurse; and **Matthew Lennon**, correctional officer. They were supported by the Goldsboro Police Department, the Greene County Sheriff's Office and the Jason Fire Department of Greene County.

(Photo by **Chariesse Boyd**, behavioral specialist II, Maury CI.)

Correctional association recruits at prisons

The Northeastern Region of the N.C. Correctional Association recently hosted fundraisers and membership drives at Hyde and Pasquotank correctional institutions. The Northeastern Region — which includes the Bertie, Odom, Tillery, Caledonia and Tyrell prisons — will host a one-day workshop at the Holiday Inn in Greenville on Aug. 16. For more information, contact **LaShonda Scott**, chair and executive board member, at lashonda.scott@ncdps.gov.



In the photo above are, back row, from left, **Michael Hardee**, Hyde CI administrator; **Scott**, probation/parole officer in Community Corrections District 6; and NCCA members **Mavis Whitfield** (treasurer), case manager; **Jackie Harvey**, case manager; Sgt. **Marvin Randolph**, Maury CI; front, row, Wayne CC Correctional Officer **Tammy McCotter** (vice chair); Hyde CI Correctional Officer **Jeanette Midgette**; and Correctional Officer **Nina Cousins**.

On the Scene is a newsletter for and about employees of the N.C. Department of Public Safety. If you have questions or wish to contribute to the newsletter, please contact the editor, **George Dudley**, at george.dudley@ncdps.gov or at (919) 733-5027.

P r o m o t i o n s

Promotions in May 2012 unless indicated otherwise.

Juvenile Justice Division

Employee Name, New Job Title, Job Location

Marilyn Givens, youth counselor, Lenoir YDC,
April 2012

Lyndia Howard, school educator I, Lenoir YDC

Erin Jackson, psychological program manager,
Cabarrus YDC, April 2012

Dana Rhodes, cook supervisor II, New Hanover
Administration

Joseph Testino, area administrator, Eastern Region
Administration, April 2012

Linda Watts, juvenile court counselor supervisor,
Eastern Region District 1, March 2012

Dianne Whitman, chief court counselor II,
Western Region District 30, March 2012

Law Enforcement Division

Brian Barnes, planner II, Emergency Management

Derek N. Colson, radio engineer 2, Troop F
Radio Shop, Newton

Ted S. Fuller, radio engineer 2, Troop E Radio Shop,
Salisbury

Dallas B. Jones, telecommunications shift supervisor,
Troop A Communications Center, Williamston

Brian Kilgore, public safety officer, Butner Public Safety

Adult Correction Division

Kyle Allred, sergeant, Lanesboro CI

Timothy Arrowood, sergeant, Mountain View CI

Cynthia Belue, manager III, Correction Enterprises
Braille Plant, April 2012

Reginald Benthall, maintenance mechanic IV, Odom CI

Jeffrey Brafford, lead correctional officer, Albemarle CI

O'Brian Campbell, district manager II,
Community Corrections District 1, April 2012

Lester Chambers, programs supervisor, Morrison CI,
April 2012

Linda Clark, professional nurse, Carteret CC, April 2012

James Conley, food service officer, Marion CI

Mark Crabtree, program development coordinator,
Eastern Region

Meghan Curry, probation/parole officer II,
Community Corrections District 3

Rhonda Delcour, senior case analyst, Neuse CI

Michael Duncan, lieutenant, Columbus CI

Eric Dye, assistant superintendent, Gaston CC

Sulaiman Fofana, health assistant II, Nursing

Charles Garris, lead correctional officer, Craven CI

Wendy Good, processing assistant IV, Swannanoa CCW,
April 2012

Tracy Goodwin, Manager III, Correction Enterprises
License Tag Plant

Alan Grady, maintenance Mechanic IV, Neuse CI,
April 2012

Stephen Grindstaff, lieutenant, Avery-Mitchell CI

John Herndon, food service officer, Central Prison

Charlotte Hill, sergeant, Bertie CI

Robin Hodshon, chief probation/parole officer,
Community Corrections District 4, April 2012

Denise Hooker, technology support technician,
Greene CI

Michael Howiel, correction training instructor II,
Staff Development & Training, January 2012

Durwood Hudson, probation/parole surveillance officer,
Community Corrections District 1

Kenya Huger, chief probation and parole officer,
Community Corrections District 2

Deborah Hunsucker, professional nurse, Southern CI

William Jernigan, lead correctional officer,
Brown Creek CI

Lakeshia Jones, programs director I,
Prisons Administration

Mark King, sergeant, Mountain View CI

Jeanne Loup, case analyst, Central Prison

Ledell Lucky, surveillance officer,
Community Corrections District 1

Warren McClay, surveillance officer,
Community Corrections District 2

Ethel McIntyre, substance abuse counselor advanced,
Pender CI

Melissa McKinney, lieutenant, Avery-Mitchell CI

James McKnight, administrative assistant II, Pamlico CI

Pearlene McMillan, sergeant, Lumberton CI

Kathy Poole, district manager, South Central Region
of Prisons, April 2012

Adam Powell, sergeant, Piedmont CI

Melanie Quick, medical records assistant IV,
Southern CI

Harold Reep, captain, Foothills CI

Fernando Rivera, captain, Craven CI

William Robbins, director II, Correction Enterprises
Warehouse

Carolyn Roberts Drake, food service officer,
Central Prison

Sharon Sanders Lipscomb, professional nurse,
Wake CC

Terrance Saunders, sergeant, Caledonia CI

Charlene Shaw, lieutenant, Hoke CI

Harley Sigmon, program development coordinator,
Prisons Western District Office

June Sloan, administrative assistant II, Bladen CC

Jason Smith, lieutenant, Columbus CI

Ijeoma Sonny Echendu, professional nurse,
Prisons Nursing Services

Robert Spehar, maintenance mechanic V, Harnett CI

Anthony Springs, lead correctional officer, Orange CC
April 2012

Karteous Stanley, food service manager I, Neuse CI

Elaine Stevens, nurse supervisor, Lanesboro CI

Linda Stewart, food service officer,
Dan River Prison Work Farm

R e t i r e m e n t s

Retirements in May 2012 unless indicated otherwise.

Juvenile Justice Division

Name, job title, location, years/months service, effective date

David Cook, behavioral specialist, Cabarrus YDC, 13y1m

Law Enforcement Division

J. Rick Barrett, 1st sergeant, Professional Standards, Inspections Unit, Raleigh, 27y

Allen D. Dezso, trooper, Troop B/District 4, Kenansville, 16y5m

Bernie L. Freeman, trooper, Troop B/ District 9, Lumberton, 27y5m

Kay B. Holcomb, weigh station operator, Troop E/ District 9, Mount Airy, 7y

Edward L. Melvin, trooper, Troop D/District 2, Greensboro, 22y11m

Lenora Mitchell, deputy chief, State Capitol Police

Adult Correction Division

Jesse Adams, correctional officer, Johnston CI, 8y6m

Timothy Ashby, correctional officer, Forsyth CC, 29y7m

Dana Bartlett, programs supervisor, Foothills CI, 29y10m

Charles Bivens, probation/parole officer II, Community Corrections District 3, 23y8m

Janet Bowser, case manager, Tyrrell Prison Work Farm, 15y7m

Joseph Brown, correctional officer, Harnett CI, 20y6m

Judy Burnett, processing assistant IV, Prisons Health Services, 26y

Virginia Butler, professional nurse, Lumberton CI, 16y5m

Carolyn Carter, licensed practical nurse, North Piedmont CI, 5y5m

Douglas Cook, sergeant, Central Prison, 22y7m

Eric Cooper, probation/parole officer II, Community Corrections District 2, 13y9m

Clyda Coor, nurse supervisor, Bertie CI, 21y7m

Carolyn Davis, office assistant IV, N.C. CIW, 18y4m

Antonio Duenas, lieutenant, Harnett CI, 22y8m

Larry Elliott, captain, Neuse CI, 37y1m

Herman Hackett, food service manager I, Neuse CI, 18y1m

Lionel Harris, correctional officer, Avery-Mitchell CI, 28y5m

Charles Hawkins, correctional officer, Rutherford CC, 15y3m

Winston Hoggard, sergeant, Tillery CC, 20y4m

Larry Jenkins, sergeant, Davidson CC, 29y1m

Blanche King, supervisor II, Correction Enterprises Sewing Plant, 8y1m

Joseph Kozlowski, correctional officer, Davidson CC, 9y4m

Mark Laws, correctional officer, Avery Mitchell CI, 29y7m

Jennifer Mechling, medical records assistant III, Bertie CI, 6y

Robert Morrison, correctional officer, Randolph CC, 29y2m

Charles Neal, correctional officer, Odom CI, 21y11m

Barry Parker, personnel analyst II, Human Resources-EEO, 20y4m

Clifton Pitchford, correctional officer, Warren CI, 7y11m

John Porter, correctional officer, Harnett CI, 20y4m

Arnell Powell, correctional officer, Maury CI, 5y2m

Patricia Proctor, manager-business & technical applications, IT, 25y11m

Patti Queen, judicial services coordinator, Community Corrections Division 4, 30y1m

Joe Radford, sergeant, Nash CI, 19y9m

Herbert Rainer, correctional officer, Scotland CI, 8y11m

Dolores Redmond, office assistant III, Community Corrections District 3, 34y9m

Betty Rendleman, professional nurse, Alexander CI, 7y4m

Ralph Richardson, correctional officer, Caledonia CI, 30y2m

Terrill Strickland, correctional officer, Lincoln CC, 28y7m

Nathaniel Tate, lieutenant, Avery-Mitchell CI, 17y1m

Ernie Thomas, HVAC mechanic, Brown Creek CI, 6y5m

Kevin Watson, chief probation/parole officer, Community Corrections District 4, 29y6m

Sennie Williams, correctional officer, Sampson CI, 20y11m

P a s s i n g s

Adult Correction Division

Lisa Freeman, correctional officer, Hyde CI, 9y

Vickie Puluso, pharmacy technician, Health Services/Pharmacy, 11y6m

John Schuyler, correctional officer, Bertie CI, 4y10m

Promotions

from page 19

James Stiles, sergeant, Foothills CI

Steven Thompson, probation/parole surveillance officer, Community Corrections District 1

Roger Vaughn, electrician II, Brown Creek CI

Kenneth Washington, sergeant, Caledonia CI

Robin Whaley, accounting technician, Dan River PWF

William Wheeler, sergeant, Maury CI, April 2012

Corey Williams, lead correctional officer, Albemarle CI

Jesse Williams, sergeant, Lanesboro CI

Jimmy Williams, facility maintenance supervisor II, Construction Engineering

Mary Williams, personnel assistant V, Human Resources Regional Office

Lisa Williamson, accounting clerk V, New Hanover CI, April 2012

James Wingle, programs director I, Wilkes CC

Phillip Wood, clinical chaplain II, Maury CI