

On the
Scene

Toll-free hotline
(844) 208-4018

FEBRUARY 2014



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N.C. National Guard Maj. Matt Handley, who took this photo, said the main roads in Botswana are paved, two-lane highways. However, having four-wheel drive was essential when he and his family drove into the bush country.

Division of Administration Commissioner **Lorrie Dollar** and Internal Audit Director **Tim Harrell** meet to discuss a tip called in on the Fraud, Waste and Abuse hotline.

If it's Wrong, Say So

By **George Dudley**, Editor
The Department of Public Safety is committed to exposing and eliminating fraud, waste, abuse and misconduct in its resources and activities, by helping employees and the public to speak up when they are concerned about the integrity DPS's way of doing business.

In January, DPS launched a new telephone hotline and website features that provide employees and the public a way to anonymously report alleged incidents of fraud, waste, abuse and misconduct within the department. The features are part of an initiative led by Gov. Pat McCrory and DPS Secretary **Frank L. Perry** to eliminate waste and malfeasance within state government.

"We take allegations of fraud, waste, abuse and misconduct

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Say so from page 3

very seriously,” Perry said. “Our goal is to ensure the integrity of DPS’s business operations, increase oversight and uncover improprieties so that we can improve our operations, eliminate mismanagement and malfeasance, and operate with integrity.”

DPS’s Internal Audit section within the Division of Administration, led by Commissioner **Lorrie L. Dollar**, directs this new initiative. When the concerns are reported directly to DPS, the department is empowered to respond more effectively and efficiently while also strengthening its business practices for the public good, Dollar said.

“We have put in place a means for employees and the public to easily report misconduct within our department, and to do it with the confidence of anonymity,” she said.

Internal Audit, under the direction of **Tim Harrell**, has three staff members who receive calls on the hotline. A form guides them in asking questions about the allegations, helping Internal Audit to determine whether to

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Andrea Millington, audit manager, gathers information as she investigates a tip provided to the fraud, waste, abuse and misconduct initiative in the Internal Audit Office of the Department of Public Safety.

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investigate the claim itself or to refer it to another division or agency for follow-up and resolution.

Investigations are generally conducted confidentially to protect the integrity of the process and to preserve the privacy of the persons and entities involved.

Staff in Harrell's office who are assigned to the fraud, waste and abuse initiative are **Andrea Millington**, audit manager, and **Vicki Braddy**, special assistant. Harrell also takes tipsters' calls.

"It is sometimes important to have a live answer rather than a recording," Harrell said. "Some callers feel more comfortable talking to a live person as opposed to leaving

a recorded message.

"Also, now that DPS provides this service, it can assist with efficiency in addressing these potential problems. The hotline provides us the opportunity to receive the complaint directly and get as much information as possible right then."

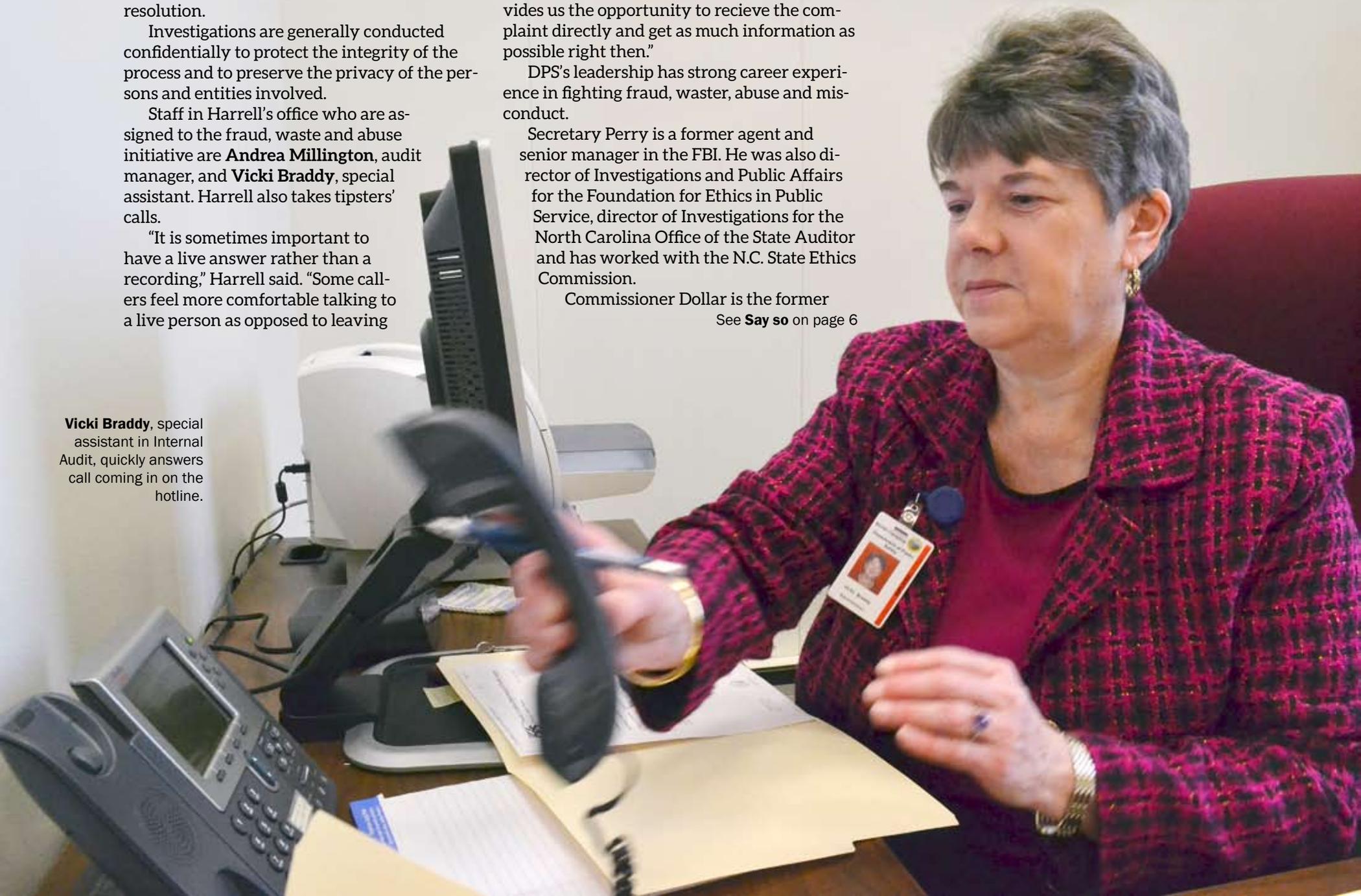
DPS's leadership has strong career experience in fighting fraud, waste, abuse and misconduct.

Secretary Perry is a former agent and senior manager in the FBI. He was also director of Investigations and Public Affairs for the Foundation for Ethics in Public Service, director of Investigations for the North Carolina Office of the State Auditor and has worked with the N.C. State Ethics Commission.

Commissioner Dollar is the former

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Vicki Braddy, special assistant in Internal Audit, quickly answers call coming in on the hotline.



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chief deputy state auditor.

"I have committed much of my career to matters of ethical conduct and fighting corruption in the public sector," Perry said. "All agencies must be dedicated to running an honest, efficient and accountable department. We encourage employees and the public to use these resources to report any and all instances of fraud, waste, abuse or misconduct witnessed within DPS."

Dollar noted that DPS is entrusted with a \$1.7 billion a year appropriation.

"We have to make every dollar work for the public," she said. "Our goal is to keep the department at the forefront of doing everything the right way."

Harrell also pointed out that an allegation can lead investigators to find a larger problem.

"For example, discovering a systematic misuse of government property could unveil widespread misconduct in employee collusion to conceal it," he said.

"This fraud, waste, abuse and misconduct initiative is another avenue to make sure we're doing good business."

In addition to quantifying the problems, the initiative will also identify areas that are susceptible to misuse of state resources, allowing the department to take proactive measures more often than previously, Dollar said.

"We can ask, 'Do we tighten policies? Do we change ways to report or allocate resources?'" she said. "It gives us a better opportunity to keep a good handle on what's going on in the department."

Employee participation is critical to the initiative's success.

"DPS is responsible to the public as stewards of the public money," Dollar said. "It is crucial for people to have a way to contact us, especially employees who are closely attuned to their work and the public." ▀

Internal Audit Director **Tim Harrell** files a report just placed with the Fraud, Waste and Abuse initiative.



Recognizing excellence in DPS

Department of Public Safety employees who have demonstrated outstanding accomplishments can be honored through a new departmentwide award program, the DPS Badge of Excellence.

This program promotes departmentwide recognition that acknowledges and celebrates employees' meaningful contributions to the overall goals and mission of the department, to state government as a whole and to North Carolinians.

The award has seven categories:

Outstanding Achievement and Performance

Consistently and substantially exceeds the expectations of the position, makes important and significant contributions in the area, and furthers the mission of the department.

Innovation and Efficiency

Significantly improves a work process or system or significantly increases the efficiency of an operation or unit. Consistently seeks to improve the quality of work assigned. Demonstrates efforts to expand work responsibilities.

Public Service and Volunteerism

Makes outstanding contributions by participating in or implementing community and public service projects (such as volunteering with various non-profit organizations).

Human Relations

Makes outstanding contributions toward enhancing the quality and morale of the workplace or creating a better public image of state government. Examples: positive personal interaction with other employees; public awareness; working on relations internally within an agency; or collaboration among agencies.

Customer Service

Consistently and substantially demonstrates an ability and willingness to work positively, respectfully and effectively with others; significantly improves customer service; or increases customer service in their work sections.

Safety

Promotes a safe working environment; demonstrates outstanding judgment, courage, self-possession or ability in an emergency; takes meritorious action to prevent injury or loss of life or to prevent damage to or loss of property.

Heroism

Demonstrates outstanding judgment or courage in an emergency, voluntarily risking his/her life or exhibiting meritorious action to prevent injury, loss of life or property or damage to property.

Employees are nominated for the award by other DPS employees. Exempt and non-exempt full-time and part-time employees are eligible. Employees who are on leave without pay, received a performance rating of less than "meets expectation," or have active disciplinary actions are not eligible.

The deadline to submit nominations for the 2014 DPS Badge of Excellence awards is Monday, March 17, 2014. ▴

Click on the badge for information about nominating an employee.

Selflessness

Farrar's heart leads her

By **Tammy Martin**, Communications Specialist

Mary Farrar doesn't consider herself out of the ordinary. But on Jan. 18, she found herself referred to as extraordinary and a hero and was bestowed the nickname Angel.

These are just a few of the accolades credited to Farrar as she was awarded the 2014 Dr. John R. Larkins Award. This prestigious award was presented during the annual State Employees' Dr. Martin Luther King Jr. Day Observance Program.

"Mrs. Farrar is special and deserving of the Larkins Award," Bill Daughtridge Jr., secretary of the Department of Administration, said while presenting the award. "She is an exemplary employee with a caring and selfless heart."

The many community deeds and her heroic actions allowed her to emerge as the winner among an outstanding list of finalists.

"I am humbled and honored to be nominated and now to receive this award," Farrar said. "There just aren't enough words to really express the joy I feel today."

As a claims investigator with Victims Compensation Services, she helps people deal with the difficult residual effects of crime. She views her caseloads as being about people, not statistics, whose lives have been changed by their victimization, and her intent is to do everything possible to help them.

The Larkins Award also cited Farrar's volunteer efforts to help others, especially in education and for women and children. Among numerous benefit events she organized was an elaborate spring festival that raised enough money to provide scholarships for seven students who needed financial assistance for college tuition. The funding helped them avoid securing education loans.

Other facets of Farrar's efforts to help the community include donating her own time, money and resources, and soliciting individuals and businesses to collect clothing, housewares and personal care items for women's shelters in Raleigh and Durham.

"These women and children are only a step away from homelessness and danger, and often only have the clothes on their backs," Farrar said.

Farrar's aid helps them have a successful transition to safety and security.

Her compassion recently propelled her into the drama of a major news story and into the hearts of a family afflicted by the event.



Farrar and her son, Connelle, were at the scene when the 2013 State Fair's Vortex ride crashed. They helped minimize the victims' trauma, possibly saving lives, according to authorities. Amidst all the news cameras, they sought and received no publicity, but rather tried to help people who were hurting.

A family bearing the name Gorham and comprised of a mother, father, son and niece were among the accident victims. Connelle Farrar, a fireman trained as an emergency medical technician, applied his skills to keep them alive. Meanwhile, his mother administered her calming spirit, helping the Gorhams remain alert and composed until additional medical personnel could arrive.

The family asked Mary Farrar to ride with them to the hospital in the ambulance and to help make calls to other family members. She continued to provide comforting company at the the hospital, holding hands, sharing pain and joy, preparing meals and pushing wheelchairs. The Gorhams grew to think of Farrar as a sister, an aunt and a friend. They call her Angel.

"I enjoy helping people in all situations," Farrar said. "To take a page from the Rev. Martin Luther King Jr., 'if I could help somebody along the way, then my living is not in vain.'" ▀

Walk in my shoes

Open wide

Dentist finds state work rewarding

By **Tammy Martin**,
Communications Specialist
GOLDSBORO | At Neuse Cor-
rectional Institution's Medical
Center, staff dentist Dr. **Robert
Richeson** practices Deon-
tological theory. Maybe the
most widely known principle
of ethics, it is also known as
the Golden Rule or the ethic of
reciprocity: "Do unto others as
you would have them do unto
you."

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"My parents always taught me to treat others as I want to be treated," Dr. Richeson said. "That's how I grew up. And now as a dentist, it's so rewarding to be able to relieve someone's pain."

As one of two dentists assigned to Neuse CI, Dr. Richeson brought more than 25 years of private practice experience, skill and dedication to the dental team.

"As far back as middle school, I remember wanting to be a dentist," he said. "I have always loved science and helping people. So being a dentist is great. It is so rewarding to have an impact on someone's life."

Neuse CI is a minimum-security prison in Goldsboro and houses up to about 800 inmates. The facility serves as the point of entry into the prison system for adult male misdemeanor offenders from all of North Carolina's 100 counties. Felons with sentences less than 24 months are also processed at the facility. The prison has been designed



to provide almost 600 beds for inmates going through the diagnostic process, which includes medical, dental and mental health screenings. A full medical team assesses inmates through interviews and exams. Based on these findings, correctional staff recommend assignment of inmates to prisons, jobs and programs.

"Our team processes approximately 100 inmates a week," Dr. Richeson said. "In addition to processing inmates, we have scheduled appointments for other dental needs like extractions and cleanings."

He likes the teamwork and the leadership.

"Dr. Modesto Arribas has set the tone for the group, and we all fit together so well," Dr. Richeson said. "We just step in and help each other."

Having been with DPS for about two and a half years, Dr. Richeson enjoys working in the government setting after retiring from private practice.

"As a businessman, I had to be concerned with so many other things along with caring for the patients," he said.

"I love being able to concentrate on dentistry and staff. I'm able to help even more people with quality medical care and public service is fulfilling."

Without regard to a patient's past or circumstances, Dr. Richeson works to improve dental health with "fair and gentle" treatment. In addition, he is convinced the staff and facility are to be credited with the success of excellent patient care.

"Along with focusing on dentistry and staff, the good work ethics, encouraging positive attitudes and office harmony are why this job is so special," he said. "It's the best of both worlds: work and great relationships." ▀



Elephants roaming in the
Chobe National Park, northern
Botswana. (Photo by Maj. Matt
Handley.)

A herd of elephants of various sizes wading through a river in a savanna landscape. The elephants are partially submerged in the water, and the background shows dense green trees and a clear sky.

Out of Botswana

A North Carolina Guardsman's journey for his country

By **Patty McQuillan**, Communications Officer

North Carolina National Guard Maj. Matt Handley took an anthropology course on Sub-Saharan Africa during his college years, never dreaming he would one day live there. For the past two years, Handley was the Guard's bilateral affairs officer assigned to the U.S. Embassy in Gaborone, capital of the semi-arid bush country of Botswana.

Handley returned from Africa in January to a new job as senior personnel officer for the 449th Theater Aviation Brigade, one of the Guards' major subordinate commands. He is enthusiastic about the time he spent in Botswana.

Handley's main focus was to coordinate peer-to-peer engagements between the N.C. National Guard and other U.S. military entities with the Botswana Defense Force. He also concentrated on looking for opportunities to connect North Carolina business and government officials with Botswana government representatives to build closer U.S. international ties. The effort is part of the National Guard's State Partnership Program that works with 65 emerging countries worldwide.

Handley volunteered for the two-year assignment, a permanent change of station, which means family must go, too.

"I thought it was a real great opportunity for me and my family," Handley said. "My wife was on

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board, and the kids were old enough to benefit from the opportunity to live in another country.”

It’s an experience none of them will forget.

Handley, the only National Guardsman working in Botswana, shared an office with three other military personnel, two U.S. Army and one U.S. Air Force. His primary duty included coordinating U.S. military events with the Botswana Defense Force.

“The N.C. National Guard is a unique and a primary component to the U.S.–Botswana relationship,” Handley said. “The Botswana Defense Force’s size and structure closely mirrors the N.C. National Guard. They have about 15,000 soldiers and airmen, mostly ground forces, just like we do. They fly C-130 cargo aircraft just like our N.C. Air National Guard Wing in Charlotte does. They also have the same challenges states have dealing with traffic, local law enforcement, business and infrastructure. Those are typically not federal issues.”

Between Namibia and Zimbabwe and just above South Africa lies Botswana, a country the size of Texas that has a population of about 2 million people.

Diamonds ripe for mining were discovered in 1967, a year after Botswana gained its independence from Britain. The country soon emerged from being the poorest in the world to a middle-income nation. Handley said Botswana’s democracy has remained strong, even with the new wealth. Government leaders are looking for ways to diversify, because experts are pre-

dicting that in 25 years the diamond supply will be depleted. Tourism and beef are the second and third largest industries after diamonds.

The Botswana government has been developing an Innovation Hub, similar to North Carolina’s Research Triangle Park. To help in their development, Handley coordinated a visit to North Carolina for Botswana officials to meet with RTP, N.C. State University and state government officials. During the visit, the delegation learned about the history and operation of the oldest research development park in the United States.

“This visit set the tone for 2013 and three other visits,” Handley said. “I couldn’t have done this without the help from my colleagues back in North Carolina.”

In June 2013, Handley led the planning for the first North Carolina visit by Botswana’s top leaders, the minister of Defense, Justice and Security, the commander of Defense Forces and the commissioner of Botswana Police Services. Handley served as the primary escort officer for the delegation, and teams from across the Department of Public Safety played a role in what Handley called an historic visit.

The delegation met with Gov. Pat McCrory, the DPS secretary and leaders in the State Highway Patrol, N.C. Emergency Management, Wake and Brunswick county emergency management, the Raleigh Police Department, the Fish and Wildlife Resources Commission and businesses. Maj. Gen. Greg Lusk, NCNG adjutant general, had traveled to Botswana several times and met with the delegation while they

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Handley and Botswana Defense Force Engineering Officer LTC B. Magotsi at a reservoir built by National Guard and BDF engineers to capture rain water for the livestock near Mankanke, Botswana. Prior to engineers creating the reservoir, the rain runoff would damage the nearby gravel road and flow into an open field. The project was part of exercise Southern Accord 12.



Above, Handley and Maj. Jerry Mashaba, Botswana Defense Force liaison to the State Partnership Program, listen to a presentation by members of North Carolina's Emergency Management section.

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were in North Carolina. Other members of the N.C. National Guard, stayed with the delegation throughout the duration of their three-day visit.

"It's all about relationships, and the ability to have long-term relationships through the State Partnership Program is key," Handley said. "Botswana people are very easy to work with and the potential on both sides is unlimited."

In 2012, Handley helped connect Botswana's senior animal handler with the N.C. Zoo in Asheboro. Working side-by-side with zoo keepers, the animal handler learned how North Carolina's zoo managed operations and park finances and how they cared for the animals.

Seventeen percent of Botswana's land is set aside for parks where the world's largest herds of elephants roam free among lions, giraffes and a bounty of other animals. Anti-poaching is a primary mission of the Botswana Defense Force, which considers the animals a national treasure.

The soldiers of the Botswana Defense Force are trained in wildlife behavior at the agency's Wildlife Awareness Park. There, they learn how to react should they come face to face with a wild animal in the course of their anti-poaching duties.

The Government of Botswana paid for their month-long trip to the N.C. Zoo, and set a precedent among other countries in the State Partnership Program by funding other benchmark visits themselves.

"This demonstrates how engaged they are in this partnership," Handley said.

While in Botswana, Handley was the lead project officer for more than 60 bilateral events, including a month-long visit by 24 U.S. Army exchange cadets. He assisted in several other high-level U.S. delegation visits and performed a wide series of bilateral engagement tasks while handling administration and budget needs. He juggled the many duties during a time when he was the only U.S. military officer in Botswana.

"He performed all tasks during this stressful period with his usual high standards, ensuring that the office continued to execute its mission despite being shorthanded," said the chief of the Office of Security Cooperation, U.S. Africa Command, Lt. Colonel Andrew A. Collum. "His military acumen, cultural awareness and proactive nature contributed to the success of all these engagements."

For his work in Botswana, Handley received the United States Defense Meritorious Service Medal, which cited him for demonstrating exceptional leadership in the planning, resourcing and execution of Southern Accord 12, the largest joint United States-Botswana exercise to date that included more than 650 U.S. soldiers, Marines and Airmen and 700 Botswana Defense Force soldiers. His actions were critical to the success of the bilateral exercise, the citation states.

While he had his hands full on the job, Handley and his family found the overall pace in Botswana much slower

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Handley from page 14

than in North Carolina.

“They have shopping malls and development in the downtown area, but it reminded me of how Raleigh used to be when everything shut down at 5 p.m.; there was a handful of key restaurants to go to, and a 10-minute ride took you out into the country.

“There is a very social atmosphere throughout the country. The people are very friendly. They make time to say hello. If you’re not working or taking in the wildlife, you tend to socialize, so we had a lot of cook-outs. It wasn’t a hard living – we just had to adjust to the slower pace.”

Handley said the local cuisine was not too different from the United States, but a dish similar to grits called pap, is served with every traditional meal. One adjustment was living behind an 8-foot gated fence, similar to other parts of the world, Handley said.

Handley’s 11-year-old daughter and his 12-year-old son were enrolled in an international school where they studied with other students from Botswana, Japan, India, China, Europe and South Africa. His wife, Sabiene, volunteered with the Diplomatic Women’s Association that focused on fundraising for several local charities. She also was an editor for the embassy’s bi-weekly newsletter, *The Kalahar Star*.

Once he became accustomed to driving on the left-hand side of the road, Handley and his family traveled as much as they could to become familiar with the country. The main roads were paved, two-lane highways. However, having four-wheel drive was

essential when they drove into the bush country. During their two years in Botswana, they managed to visit almost all of the country.

He drove north to the delta region and east to the hilly region of Tuli Block where they saw wildlife in abundance. They went to Ghanzi, home of the indigenous people, the San. They saw thousand-year-old rock paintings by Basarwa ancestors in Tsidilo Hills, a World Heritage site.

Handley fished beside islands of floating grass in the upper part of the Okavango Delta, home to crocodiles and hippos. He and his son camped with the Boy Scouts in the Kutsi Game Reserve with an experienced guide.

“When you’re camping in the bush, you’re out with the wildlife: the lions, leopards, hyenas and wild dogs – you just have to be aware.”

Handley grew up in Plainwell, Mich., as the youngest of six children. He ran cross country and played basketball in high school, graduating from Plainwell High School in 1982. He obtained a bachelor of science degree in mass communications from Western Michigan University in 1988. While in college, he joined the Michigan National Guard.

His first job out of college was as a disc jockey for WQXC radio in Otsego, Mich. He followed a friend to North Carolina in 1989 and then transferred to North Carolina National Guard as a part-time soldier. He worked for WFLF-TV in master control, then engineering for nine years while serving in the Guard. In 1996, he attended the Federal Officer Candidate School in Fort Benning, Ga., and was commissioned a 2nd lieutenant.

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Handley on the grounds of the N.C. National Guard Armory in Morrisville.



New Brigadier General

John A. Byrd was recently promoted to Army brigadier general. He is a fourth generation N.C. National Guardsman and has commanded at all levels, from platoon to corps. Byrd's rank was pinned by his family and his oath was given by Maj. Gen. Greg Lusk, adjutant general of the N.C. National Guard.

Tax time gets easier for the Guard

By Army Sgt. Leticia Samuels, NCNG Public Affairs
Thanks to the North Carolina National Guard, military personnel in the state for the third consecutive year are getting a tax break — a break from the worries and rigors of preparing their annual tax statements.

Senior officers cut the ribbon for the opening of the tax center for 2013 tax season in late January at NCNG Joint Forces Headquarters in Raleigh.

The center provides free tax preparation to service members, retirees and their families throughout North Carolina, according to Army Capt. Robert Hogarth, attorney advisor. Without the service, accurate tax preparation can be costly and worrisome, he said.

Tax center staff members also travel across the state to make the service available to soldiers who may not be able to easily get to the JFHQ location in Raleigh. Available weekend center hours also help make the service convenient.

Hogarth and the tax center staff are trained and certified by the Internal Revenue Service (IRS).

"What they get here is a live person face to face," Hogarth said. "Give us your stuff and we will do the rest; we can help answer those questions.

"We are here to save people that money."

For more information, contact the NCNG Tax Center at 1-800-621-4136, extension 46220.



Cutting the ribbon to open the NCNG Tax Center are, from left, Army Maj. Gen. Greg Lusk, adjutant general of North Carolina; Army Capt. Robert Hogarth, attorney advisor; Army Staff Sgt. Joshua Pope, legal Noncommissioned Officer in Charge; and Command Sgt. Maj. John Swart, NCNG.



N.C. man leads Fire Fighting Mission

North Carolina National Guard Col. Charles D. Davis III of Union County has been put in command of the Modular Airborne Fire Fighting System that combats wildland forest fires. Davis leads four units — three from the Air National Guard and one from the U.S. Air Force Reserve Command — that fly military C-130 aircraft as aerial tankers. Headquartered in Boise, Idaho, the Group controls MAFFS operations nationwide at the direction of the U.S. Forest Service.

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Handley left broadcasting in 1999 to join the Guard full time with the counter-drug program where he worked with youths on drug prevention and education programs. He deployed twice, once to Bosnia in 2001 and to Iraq in 2004. He returned in 2005 to become the N.C. National Guard's chief spokesperson for the next six years.

Handley was director of Civil Military Affairs for a short time before his assignment to Botswana. In his current job, he oversees personnel actions for the nearly 800

soldiers who operate and maintain the NCNG's fleet of helicopters.

Handley said he and his family were glad to return home even though they left good friends behind. Inspired by their travels in Botswana, the Handleys plan to see more of North Carolina and return to some favorite spots. They've missed the beach. Handley looks forward to fishing at Falls Lake, catching the same kind of fish he did in Botswana's Okavango Delta — without the crocodiles. ▀

Snow trail leads police to car burglary suspect

By **Keith Acree**
Communications Officer

On the way to work on Jan. 29, DPS Fugitive Officer **Chris Bradley** walked out his front door and found that someone had broken into a family member's car parked in his driveway.

"The door was open, and I could see that someone had rifled through the center console and the glove compartment," Bradley said.

But what he found next was a fugitive officer's dream – a trail of perfect footprints that the crook had left behind. He called 911 and reported the car break-in and the footprints.

Bradley, who works with tracking dogs and constantly trains to follow scents and footprints of prison escapees and other missing people, said these were some of the most perfect prints he had ever seen, right down to the Nike swoosh stripe. "Every single step was pristine," he said. "The snow had frozen overnight and the prints were perfectly preserved. You never get it this good."

Three Gastonia Police officers quickly arrived and said that several other car break-ins had been reported in the neighborhood.

Bradley and the police officers were able to follow the footprint trail from car to car and right to the front door of a home where the stolen items were found in plain sight. An 18-year-old occupant in the home was charged with multiple counts of larceny from a motor vehicle and misdemeanor larceny. ▴



Parole commission has new member

Appointed recently by Gov. Pat McCrory, Danny Moody of Harnett County is the newest member of the North Carolina Post-Release Supervision & Parole Commission.

He was previously chief of protocol, historian and special collections librarian for the Supreme Court of North Carolina. He established and led the N.C. Supreme Court's Historical Society, serving as its executive director. Moody is also a previous chief hearing officer for the License and Theft in the Enforcement Section of the Division of Motor Vehicles within the North Carolina Department of Transportation.

The commission makes decisions regarding paroles and inmate populations in the state. Members also advise the governor on clemency matters. The commission has four members, each serving a four-year term. All members are appointed by the governor. ▴



Danny Moody

On the Scene

... is a monthly news magazine for and about employees of the N.C. Department of Public Safety.

If you have comments or wish to provide content for the newsletter,

please contact the editor, George Dudley, at (919) 733-5027 or at george.dudley@ncdps.gov.

ALE helps indict suspects in six-month drug operation

YANCEYVILLE – With the help of Alcohol Law Enforcement agents, the Caswell County Sheriff's Office was able to gather enough evidence for indictments on 39 suspects for felony possession and conspiracy to sell and deliver illegal drugs.

The results came from a six-month undercover campaign against drug dealers across the county. Most of the suspects have already been arrested.

ALE, Bladen sheriff arrest 8 on drug trafficking charges

The Alcohol Law Enforcement section recently arrested and charged eight people with drug trafficking, larceny, forgery and other crimes following a year-long criminal investigation in several southeastern North Carolina counties.

ALE agents and the Bladen County Sheriff's Department acted on a concerned civilian's, complaint which led to the prescription pain killer fraud operation. Members of the drug ring are alleged to have fraudulently obtained oxycodone pills in Rockingham, Guilford, Robeson, Cumberland, Bladen, Columbus, Sampson and New Hanover counties.

The State Bureau of Investigation's Diversion Crimes Unit and the Clinton and Greensboro police departments assisted in the apprehension of the drug traffickers. ▴



P R O M O T I O N S

In January 2014 promotions, unless otherwise noted.

Administration

Employee's name, job, organizational unit

Ida Diaz, personnel technician III, Human Resources Benefits Insurance & Separation

Terry Elliott, payroll clerk V, Controller - Accounting/Payroll

Julia Gore, accounting clerk IV, Controller - General Accounts/Accounts Payable

Maureen Lewis, accountant, Controller - General Accounts/Fixed Assets & Welfare

Steven Sutton, engineer, Engineering - Construction & Major Maintenance Operations

Adult Correction & Juvenile Justice

COMMUNITY SUPERVISION

Lewis Adams, judicial division administrator, Division Administration

Ashley Frazier, probation/parole officer, District 10-B

Chelsea Johnson, probation/parole field specialist, District 10

Celeste Kelly, judicial district manager III, District 14

Johnny Marlow, probation/parole officer, District 10-A

Ricardo Medrano, juvenile court counselor supervisor, Juvenile Justice District 18

Whitney Mitchell, probation/parole officer, District 15

Theresa Starling, personnel technician II, Central Administration

JUVENILE FACILITIES

Gwendolyn Baker, business officer, Lenoir Youth Development Center

Patrick Clark, youth services behavioral specialist, Cabarrus Youth Development Center

Joseph Woodall, housing unit supervisor, Dobbs Youth Development Center

ADULT FACILITIES

Ashlee Barnes, social work supervisor III, Health Services

Edward Basden, captain, Pender Correctional Institution

Timothy Britt, lead correctional officer, Neuse CI

Eric Bullard, sergeant, Lumberton CI

Michelle Byrd, assistant superintendent for programs II, Hyde CI

Amanda Carpenter, administrative officer I, Sampson CI

Jacqueline Clark, nurse supervisor, Alexander CI

William Cuthrell, maintenance mechanic IV, Tyrrell PWF

Helen Dawson, food service officer, Craggy Correctional Center

Elvin Exum, programs director I, NC CI for Women

Ryan Fennell, sergeant, Pasquotank CI

Debbie Fonville-Bryant, processing assistant IV, Hyde CI

April Garvey, case manager, Caledonia CI

Eddie Glenn, food service officer, Johnston CI

Diedra Harrelson, professional nurse, Tabor CI

William Hart, facility maintenance manager I, Lanesboro CI

Paul Howell, lead correctional officer, Neuse CI

Larry Huggins, social work program director, Health Services - Mental Health

Debbie Hughes, program standards manager, Swannanoa CC for Women

Kacie Hulick, food service officer, Johnston CI

Jerome Hutchins, lead correctional officer, Neuse CI

Adam Jenrola, professional nurse, Central Prison Health Complex

Alicia Jones, case manager, Caledonia CI

Terry King, lead correctional officer, Craggy CC

Harmony Leach, food service officer, Hyde CI

Letisha Nowell, programs director I, Pasquotank CI

Romell Overton, assistant unit manager, Pasquotank CI

Ann Oxendine, personnel assistant V, Hoke CI

Corinthian Parker, sergeant, Lanesboro CI

Julius Phillips, assistant superintendent for programs II, Eastern CI

Hope Pittman, captain, Polk CI

Steven Ransom, lieutenant, Tabor CI

George Sharpe, food service manager II, Central Prison

Charles Shelton, programs director I, Gaston CC

Timothy Slack, sergeant, Southern CI

Garrett Solomon, health assistant II, Central Prison Health Complex

Thomas Spencer, lieutenant, Hyde CI

Benjamin Stokley, captain, Pasquotank CI

Carla Stone, assistant unit manager, NCCIW

Teresa Stratton, chaplain III, Central Prison

Crissy Tadjou, sergeant, Central Prison

Michelle Taylor, personnel technician I, Polk CI

Tammie Walker, food service manager I, Caledonia CI

Douglas Watkins, captain, Alexander CI

Henry Watson, assistant superintendent for custody & operations I, Tillery CC

R E T I R E M E N T S

In January 2014 promotions, unless otherwise noted.

Administration

Employee's Name, Job, Organizational Unit, Length of Service

Phillip Abernathy, electrician supervisor I, Facility Management, 20y3m

Danny Cole, safety consultant I, Engineering Construction
& Major Maintenance Operations, 26y7m

Candice McLamb, nurse supervisor, Safety, Occupational & Environmental Health,
14y7m

Michael Williams, radio engineer II, P & L Engineering, 19y

Adult Correction & Juvenile Justice

ADULT FACILITIES

Chester Adams, correctional officer, Southern Correctional Institution, 24y6m

Robert Barmer, correctional officer, Tillery Correctional Center, 30y2m

Mark Brown, correctional officer, Buncombe CC, 20y2m

JoAnn Cole, sergeant, Southern CI, 18y3m

Kenneth Darnell, training specialist II, Dan River Prison Work Farm, 24y3m

Clifton Davenport, facility maintenance supervisor IV, Hyde CI, 17y4m

Charles Dellinger, correctional officer, Caldwell CC, 15y4m

Charles Demoulin, correctional officer, Bertie CI, 7y9m

Cathryn Duerr, professional nurse, Alexander CI, 8y10m

Melba Gibbs, correctional officer, NC CI for Women, 9y10m

Carol Gibson, nurse supervisor, Morrison CI, 13y8m

Edward Goodwin, maintenance mechanic IV, Mountain View CI, 13y3m

William Hamrick, correctional officer, Piedmont CI, 27y7m

Robert Harden, correctional superintendent II, Brown Creek CI, 32y1m

Truman Harris, correctional officer, Randolph CC, 39y2m

Danny Hayes, superintendent II, Randolph CC, 29y3m

Shari Hennessee, captain, Marion CI, 28y6m

Elizabeth Hill, administrative services assistant V, Lincoln CC, 24y7m

Ricky Hinson, correctional officer, Tabor CI, 5y3m

Leonard Little, correctional officer, Brown Creek CI, 30y2m

Deborah Long, personnel technician I, Piedmont CI, 29y2m

Billie Martin, nurse supervisor, Albemarle CI, 36

Danny Matthews, correctional officer, Sampson CI, 23y6m

Robert McKinney, lieutenant, Caswell CC, 26y5m

Randy McLawhorn, correctional officer, Carteret CC, 20y4m

Ivy McNeill, sergeant, Sanford CC, 28y9m

Vance Mendenhall, correctional officer, Franklin CC, 10y2m

Mary Messina, sergeant, Foothills CI, 31y1m

Farion Morgan, correctional officer, Piedmont CI, 30y2m

Alan Murray, maintenance mechanic V, Craven CI, 25y2m

Warren Nichols, case manager, Alexander CI, 12y

Gary Palmer, correctional officer, Randolph CC, 10y6m

Larry Parker, sergeant, Catawba CC, 28y11m

Henry Patterson, correctional officer, Alexander CI, 13y5m

Kathryn Patterson, correctional officer, Sanford CC, 28y4m

Terry Petty, HVAC supervisor I, Alexander CI, 10y2m

Kathy Rector, licensed practical nurse, Western YI, 30y9m

William Richardson, correctional officer, Tabor CI, 19y4m

Winston Robertson, correctional officer, Odom CI, 24y8m

Robert Roy, correctional officer, Harnett CI, 6y8m

Gregory Rush, lead correctional officer, Albemarle CI, 25y

Sylvia Shaw, personnel assistant V, Johnston CI, 21y9m

John Sherman, pharmacist, Health Services Pharmacy, 7y3m

Mary Sparks, licensed practical nurse, Avery/Mitchell CI, 13y6m

Randall Speer, clinical chaplain III, Central Prison, 21y3m

Danny Starling, electrician II, Johnston CI, 10y5m

Kassie Stevens, dental assistant, Maury CI, 24y8m

Dwight Taylor, correctional officer, Avery/Mitchell CI, 25y1m

Duane Terrell, administrator I, Marion CI, 30y4m

Roger Thomas, correctional officer, Foothills CI, 20y2m

Marshall Thompson, correctional officer, Lumberton CI, 23y2m

Valerie Villines, school principal, NCCIW, 39y1m

Roland Worrell, assistant superintendent for programs II, Eastern CI, 31y

COMMUNITY SUPERVISION

Michael Axsom, juvenile court counselor I, Piedmont Region District 26, 14y4m

Jane Bumgardner, assistant judicial district manager I, District 21, 32y8m

Thermond Carter, probation/parole officer, District 21, 17y3m

Theresa Dillingham, judicial services coordinator, District 28, 25y9m

Ronna Graham, office assistant IV, East Region District 6, 13y6m

Jack Harrell, chief probation/parole officer, District 7, 29y1m

Stanley Ingram, staff development specialist II, South Central Region, 40y1m

Diane Isaacs, division administrator, Division Administration, 31y3m

Phyllis Leary, chief probation/parole officer, District 7, 29y9m

Marilyn Parkin, office assistant IV, Central Region District 12, 16y9m

See **Retirements** on page 20

Retirements from page 19

Randall Sanderson, probation/parole officer, District 16, 29y1m
Rose Stienbarger, office assistant IV, Central Region District 9, 11y9m
Lisa Vail, judicial services coordinator, District 08, 28y10m
Chris White, probation/parole officer, District 27, 29y7m

CORRECTION ENTERPRISES

T. Brown, maintenance mechanic IV, Print Plant, 5y10m
Jerry Roberts, long distance truck driver, Meat Plant, 14y2m

JUVENILE FACILITIES

Johnsie Craig, youth counselor supervisor, Chatham Youth Development Center, 19y2m
Willie Dawson, housing unit supervisor, Dobbs Youth Development Center, 22y1m

EMERGENCY MANAGEMENT

Lisa Adcock, program assistant V, Operations Central Branch, 25y2m

LAW ENFORCEMENT**STATE HIGHWAY PATROL**

Larry Brown, master trooper, Troop E, District 9, 28y4m
Billy Bryant, telecommunications shift supervisor, Troop B, 28y
Joan T. Curtis, program assistant V, Fleet Administration, 14y6m
Gary Grissom, master trooper, Troop H/District 6, 25y9m
Kathleen Hopkins, office assistant IV, Troop B/District 3, 30y4m
Cary Lewis, sergeant, Troop B/District 9, 28y1m
Billy Overton, first sergeant, Troop C/District 8, 28y5m
Billy Penley, lieutenant, Troop H Command, 28y
Terry Siler, sergeant, Troop E/District 9, 17y3m
Michael Sills, telecommunications center supervisor, Troop B, 32y1m
Sophia Wilkerson, office assistant IV, Troop E/District 3, 25y6m

P A S S I N G S**Adult Correction & Juvenile Justice****ADULT FACILITIES**

Kathryn Criswell, processing assistant III, Gaston CC, 5y3m
Tynika Humphrey, correctional officer, Maury CI, 9m
Diane Latour, correctional officer, Marion CI, 13y8m

CORRECTION ENTERPRISES

Bhupendra Tailor, director III, Sewing/Chemical Products, 22y8m

JUVENILE FACILITIES

Bosaye Jeffires, youth counselor technician, Cumberland Detention Center, 17y

**Five Ways Identity Thieves Target You**

When it comes to identity theft, the first step in protecting yourself is to learn what thieves are doing to steal your personal

information. Here are some tricks to watch out for:

Setting up fake Wi-Fi networks. Fraudsters steal identities anywhere that offers free public Wi-Fi access: cafes, airports, libraries, and hotels. An identity thief simply sets up a separate Wi-Fi network with the same name as the real one, and you may mistakenly log on. Then, using malware, the perp accesses your computer and hacks into your email and bank accounts.

Posing as Census workers. Some crooks go door-to-door pretending to be Census workers collecting information. They ask for your name, address, date of birth, and more. If you seem especially gullible, they may go even further and ask for more information.

Mining social media profiles. Identity thieves locate profiles with the most public information and send them pointed offers based on, for example, a favorite restaurant or retailer. Then the crooks probe for credit-card information.

Advertising bogus discounts. An identity thief pretends to be calling from a local business and offers you discounts on your next purchase. Then he says that to receive the discount, you need to make a small payment and provide your personal information. Bingo! He just got everything he needs to steal your identity.

Buying bank account information. There's an underground market for identity theft, called carding sites, where identity thieves sell credit or debit card information to other criminals for \$100 to \$200 a pop. Card numbers often flood the marketplace after big breaches at online retailers and banks. ▲