On the Scene

A ready NC: We have an app for that

JANUARY 2014

Safety. Seriously.

Message from Secretary Frank L. Perry

In the coming months, Department of Public Safety employees will begin hearing more about an increased emphasis on safety throughout the department. The plan is to reduce the number of workplace injuries and enhance the department's culture of safety.

At Governor Pat McCrory's request, DPS formed a committee to address the many safety issues that DPS employees can face on the job from chemical hazards, infectious diseases, ergonomics, slips, trips and falls to job-related violence and arrests.

Your safety is important to us. The jobs we perform potentially expose us to nearly every possible hazard or threat. The committee hopes to raise safety awareness among employees that will increase worker productivity and reduce the number of injuries or job-related illnesses.

Employees who are serving on the safety committee have been charged with improving a safety culture that will significantly reduce the number of workplace injuries and illnesses. We urge you to participate. Everyone can take responsibility in providing a safer working environment.

First gathering

Members of the Governor's Task Force on Safer Schools had their inaugural meeting on Dec. 4. The panel provides guidance to the N.C. Center for Safer Schools and orders future policy and legislative actions that are needed to improve school safety in North Carolina. The first orders of business was the swearing in of the members, performed by Mark Martin, right, associate justice of the N.C. Supreme Court. Chip Hughes, left, chairs the task force. He directs sales at Digital Safety Technologies, was in the N.C. Highway Patrol for 14 years and is a U.S. Air Force veteran.

What's inside?

The Cover Story
An app for readiness 3

Boxes to bytes 4
Awards for excellence 7
SHP valor, merit, caring 9
B.R.A.K.E.S for teens 12

Walk In My Shoes

School goes on 13
Agent helping school safety 15
Snipers excel 18

HART for Tennessee 19
Stopping tragedy 20

News Briefs 21
Promotions 24
Retirements, Passings 26

NCEM launches ReadyNC app

By **Julia Jarema**, Communications Officer

RALEIGH | The Department of Public Safety has launched a new mobile application that will help North Carolinians prepare for everything from minor traffic emergencies to severe storms on a daily basis.

Free, the app is available in the AppStore for iPhones and Google Play for Android devices.

The launch was announced by Gov. Pat McCrory and DPS Secretary **Frank L. Perry**.

"The ReadyNC mobile application is an all-in-one tool that both residents and visitors can use to get the latest weather, traffic and hazard information and know what to do to be safe," McCrory said. "None of us can predict when the next disaster will occur, but we can minimize the impacts by preparing ahead of time."

Although not a replacement for calling 911, the app can be used to find life-saving information.

For example:

- Real-time traffic and weather information
- Real-time information about shelters for evacuees (including addresses, capacity and pet accomodations)
- Real-time updates on flood levels of major creeks and rivers
- Phone numbers and links to all North Carolina power companies to report outages
- Basic instructions on developing emergency plans and stocking emergency supplies
- Real-time information on which counties have issued evacuation orders
- Contact phone numbers and links to websites for disaster recovery aid
- Direct links to the ReadyNC.org and NCDPS.gov websites and social media accounts

"We've seen countless examples across the country and here in our own state that remind us that those who are prepared ahead of time fare better during disasters," Perry said. "This simple app will help each family do just that."

The mobile application was developed by N.C. Emergency Management using Citizen Corps funds that are designated to foster emergency preparedness. NCEM Director **Mike Sprayberry** urges DPS employees to help his agency's preparedness and response outreach to the public.

"Please share the news release and information with your family, friends, colleagues and neighbors," Sprayberry said "Encourage them to download the free app. The more we work together to spread the word about preparedness, the better North Carolina will be when emergencies and disasters do happen."

Gov. Pat McCrory said ReadyNC provides quick access to information that could save lives.

What's inside?

From boxes to bytes

A new day in Combined Records

Going digital: Inmate records move into the modern age

By **Keith Acree**, Communications Officer

RALEIGH | Visitors to the DPS Combined Records section in Raleigh are confronted by row after row of vertical file cabinets containing the paper records of nearly 100,000 current and former North Carolina prison inmates.

The state has maintained paper files on inmates since Central Prison opened in the late 1800s, and even after computer record-keeping started in the 1970s, a significant portion of each inmate's record was still kept on paper.

Thanks to a new electronic document management system, this year marks the beginning of the end of those paper records.

See **Records** on page 6

William Lassiter, left, and **Theresa Mitchell**, right, both processing assistant III's, prepare inmate records for scanning into OmniDocs.

Richard Ray, director of Business Development for Starpoint Global Services, indexes backfile inmate records for scanning and storage.

Records from page 5

"Our goal is to be totally out of the paper business," Combined Records Director **Michael Tart** said. His section is responsible for the safety, security and confidentiality of all inmate records and it ensures the accuracy of inmate incarceration periods and release dates.

A vendor is currently working to digitize the records of approximately 38,000 inmates who were in prison at the start of September. That monumental task is expected to take about nine months — with completion expected by June 2014. Meanwhile, Combined Records employees are scanning documents for all admissions or readmissions to prison since last Sept. 1.

Managing paper inmate records and making them available to those with a need has always been a labor intensive process.

"Our biggest customer is the Post-Release Supervision and Parole Commission, that's why we are located in adjoining offices," Tart said.

The parole commissioners are responsible for making all discretionary release decisions and establishing the conditions of supervision, along with other responsibilities, that require the review of an inmate's record.

Records constantly flow back and forth between offices. Once an inmate's file is digitized, parole commissioners and staff can access the digital records from their office computers, eliminating the need to retrieve the paper file and flip through pages.

In the constant transfer of paper records, files sometimes go missing.

"If something gets misfiled, it's like looking for a needle in a haystack," Tart said.

On some occasions, the records staff must search through file cabinets row by row, and drawer by drawer, hunting for a misplaced file. With digital records, the risk of file loss drops dramatically.

The process of archiving the inactive records of released inmates becomes easier as well. Today, hundreds of boxes filled with inactive records are stacked in a staging area awaiting shipment to the Division of Archives and Records, where they will be kept for 10 additional years before being destroyed. This will be the last year that paper records will be shipped to Archives. Combined Records will retain the closed digital files and destroy items pursuant to the records retention schedule. This saves space, as well as storage and transportation costs.

Tart is already making plans to get rid of those rows of file cabinets, liberating about 5,000 square feet of floor space in the Yonkers Road building, where additional office space is badly needed.

"This has been a long time coming," he said, "but when it's complete the benefits will be incredible."

What's inside?

The five employees who received a Governor's Award for Excellence are shown with Gov. Pat McCrory. They are, from left, State Highway Patrol Trooper **Landric Reid**, Probation/Parole Officer **Stephen Hunter**, Correctional Officer **Ronald Houston**, Correctional Officer **David "Trey" Peterson** and Community Supervision District 17 Manager **Brian Gates**, representing the Surry County Unit staff. The governor's Chief of Staff Thomas Stith, along with agency leaders, presented the awards. Gov. McCrory honored the award recipients and met with them at a luncheon he hosted at the Executive Mansion. Awards were presented to 10 recipients in seven categories: Customer Service, Efficiency and Innovation, Human Relations, Outstanding State Government Service, Public Service, and Safety and Heroism.

Public service and heroism

Life is worth it

RALEIGH | Five Department of Public Safety employees were honored in November with the Governor's Award for Excellence. They were credited with improving or even saving the lives of others.

"These award winners epitomize the best in public service," Gov. Pat McCrory said in a statement. "Going the extra mile is something they do every day whether they are in the office, in the field, and when required, when they're off duty. We're fortunate they have chosen to work for the people of North Carolina."

See **Safety** on page 8

Safety and Heroism

David 'Trey' Peterson

Correctional Officer
Avery-Mitchell Correctional Institution

To see a video about Trey Peterson ...

Click here

Managing a road litter squad on Feb. 12, Peterson and a fellow correctional officer at Avery-Mitchell Correctional Institution helped save four people from a burning vehicle.

The officers found a Yancey County Transportation van wrecked and burning on a road embankment. The driver and passengers were still inside the van, which was also carrying oxygen tanks.

Using his onboard extinguisher, Peterson battled the flames, which were fueled by the oxygen tanks.

A male passenger could not be rescued because one of his feet was trapped in the wreckage. However, Peterson's actions saved the lives of the driver and three young children, who were passengers in the van. They suffered only minor injuries.

Safety and Heroism

Ronald Houston

Correctional Officer
Sampson Correctional Institution

To see a video about Ronald Houston ...

Click here

While visiting Kure Beach on Memorial Day weekend, Houston noticed three swimmers in distress. The rip currents were strong, and the swimmers — one man and two women — were unable to get to shore.

Two lifeguards with flotation devices responded to the crisis and were able to rescue the two female swimmers. Despite having no flotation device himself, Houston rescued the male swimmer.

Safety and Heroism

Stephen Hunter

Probation/Parole Officer
Community Supervision District 17

To see a video about Stephen Hunter ...

Click here

Hunter was conducting routine home contacts in September 2012, when he was told about an elderly woman who was being assaulted nearby. Responding, he saw two men standing over a woman lying in a driveway, and he called 911.

One of the men confronted Hunter, shouting profanities and refusing to retreat despite three warnings. Hunter use two bursts of pepper spray to drive the assailant to the front porch of the house.

Hunter was then able to determine from the woman's injuries that Emergency Medical Service was needed, and he advised 911. The Rockingham County Sheriff's Department soon arrived and took control of the scene. The victim was the subject's 77-year-old mother, who was taken to a hospital. The assailant was arrested and faced numerous charges.

Human Relations

Surry County Unit staff

Community Supervision
District 17

District 17 Manager
Brian Gates
representing the Surry County Unit staff

To see a video about the Surry unit ...

Click here

On March 20, Community Supervision staff in Surry County arriving for work discovered their co-worker Jim Matty had taken his life in his office.

Deeply affected, the staff members rallied around Matty's widow, Deborah, who had been out of work for almost a year with hip and back injuries. They organized a memorial fund for her through the State Employees Credit Union to help her pay bills. They arranged: Part of a memorial service for Jim Matty: transportation for Jim's sister, Teresa Matty, from Raleigh to the service in Surry County; a location for the service; participation by the Department of Public Safety Honor Guard; and mounting and framing of Matty's badge and identification for presentation to the family.

After the memorial service, Deborah Matty had hip replacement surgery, and Jim Matty's co-workers prepared weekly meals for her from the time of Jim's death until the end of May 2013. They also helped her apply for death benefits.

Co-workers contacted the North Carolina Law Enforcement Assistance Program (NCLEAP), which provides post-critical incident services to law enforcement officers who have endured traumatic events during their careers. Community Supervision staff created the Jim Matty Memorial Golf Tournament, which raised $2,000. With the Matty family's blessing, the proceeds were designated to NCLEAP. A 2014 tournament is planned.

Public Service

Landric Reid

Trooper
N.C. Highway Patrol

To see a video about Landric Reid ...

Click here

Stationed in Anson County and a 21-year veteran of the N.C. Highway Patrol, Reid has a heart for helping people in need.

He is the founder of "Stride with Pride Shoe Drive," which has distributed more than 216 pairs of new shoes to underprivileged children since 2011. He also helped to spearhead "Back to School with Pride," which distributed more than 1,000 school supply items to 500 students.

In 2013, Trooper Reid worked with the Faith-Based Center of Hope, Playaz Elite Motorcycle Club and the Wadesboro Police Department to organize a motorcycle ride that benefited a retired Highway Patrol captain who needed a bone marrow transplant.

During the winter, Trooper Reid helps local charities feed the hungry.

What's inside?

State Highway Patrol recognizes acts of valor, meritorious service

RALEIGH | The State Highway Patrol honored 50 people, mostly troopers, in a November ceremony for acts of valor, meritorious service and being a good Samaritan.

"We're in the presence of some pretty remarkable people," SHP Commander **Bill Grey** told the audience of families and co-workers.

To the honorees, Grey said, "Your performance has brought honor to the Patrol. Your actions exemplify State Highway Patrol standards. I have an incredible respect for what you do."

Commissioner of Law Enforcement **Gregory K. Baker** joined Grey in presenting the awards.

Valor Awards

Troopers

Brandon K. Covington, Jerome McMillian and **Douglas B. Strickland**

In June, Covington, McMillian and Strickland saved the life of a fugitive who had sped past a check point that had been set up at the intersection of NC 211 and State Road 1001.

Strickland and McMillian pursued the vehicle, but lost sight of it, until Strickland saw that the car had crashed and started to burn near the intersection of Carthage and Pine Log roads. The driver was pinned in the vehicle.

Using their fire extinguishers, the troopers tried to keep the fire at bay while attempting to free the driver. The heat drove the troopers back, but they tried again, and Covington arrived with another fire extinguisher. The driver begged the troopers to save his life.

Covington used his fire extinguisher to retard the flames as Strickland entered the car and beat the steering wheel with his flashlight to free the driver's legs, allowing him to be pulled to safety.

Shortly afterward, the troopers learned that the car was stolen and the driver was a wanted person with an extreme criminal background and considered armed and dangerous.

Trooper

Gregory N. Gentieu

Gentieu repeatedly attempted to rescue children who were in a burning house.

While on patrol, he saw the house engulfed in flames. In the front yard were several children and a woman, who told Gentieu that other children were still in the house.

He called for help, and entered the house through a window, but flames and smoke forced him to quickly retreat. Gentieu tried another entry, along with the father, but flames and smoke forced them out.

When the fire department arrived, Gentieu continued by helping charge the water lines and then assisted the arriving fire department with charging the water lines. He was then treated for smoke inhalation.

Trooper

Joshua M. Cockerham

Cockerham pushed a fellow trooper from the path of an out-of-control car in May.

While directing traffic near the Charlotte Motor Speedway, the driver of a car lost control, and the car crossed the median, hit four patrol cars and headed toward Cockerman and SHP Sgt. Ed Suttles. Cockerham pushed Suttles out of the path of the oncoming vehicle.

Without the push, Cockerham and Suttles both could have been critically injured or worse.

Samaritan Awards

Trooper

Corey R. Thompson

Thompson was travelling an interstate highway while vacationing in July, when he stopped to help protect a boy from life-threatening danger.

The 11-year-old boy had become upset when his family's car had become stranded near the I-95/I-40 intersection. He fled from his parents, sat on the I-95 overpass and then ran away along I-40 when he was approached by his father and Trooper J.C. Goins, who had stopped to check on the stranded car.

Thompson stopped to help when he saw Goins and the father chasing the child on the highway. Thompson was able to secure the child from likely being struck by a vehicle.

Awards continued on page 10

Meritorious Service Awards

Trooper **Christopher L. Moore**

In August, Moore helped rescue a man he had seen jump from a bridge on NC Highway 32 into the Albemarle Sound.

Moore tossed a personal flotation device to the man, who had yelled for help. Complicating the rescue were the approach of darkness, a strong thunderstorm and swifter currents. The man was able to put on the PFD and stay afloat. Moore used his flashlight to keep the man in sight and summoned a boat pilot, who was able to rescue the man.

Trooper **Jerimy Mathis**

When Trooper **Michael Potts** was shot in February while on duty in Durham County on US 70, Mathis was the first to arrive in response to Potts' call for help.

Mathis located Potts' most critical wounds, controlled the bleeding, and comforted Potts until EMS arrived.

Mathis' quick actions lessened the severity of Potts' injuries, possibly saving his life.

Johnson

Troopers **Brett A. Jones** and **Aaron K. Johnson**

While eating lunch at a Morganton restaurant in March, Jones and Johnson were summoned to help an employee who had collapsed and was having a seizure after sustaining a head injury in her fall.

The troopers placed the woman on her side to keep her airway open, tried to communicate with her and placed a towel around her head to control bleeding from the injury. After Burke County EMS arrived, Jones and Johnson continued helping to stabilize the woman.

The troopers' quick response possibly saved the woman's life.

Trooper **Phillip W. Glover**

During breakfast in a restaurant in May, Glover saw that a lady was choking, a life-threatening situation. He successfully applied the Heimlich maneuver while the lady remained seated. The object cleared her airway and she began to breathe normally. The lady was grateful.

Trooper **Matthew Mitchell**

Mitchell, who was nearly killed by a passing motorist in Madison County on Sept. 11, 2012, returned to full duty last Oct. 11.

"I applaud his perseverance and courage … [It] is truly a miracle that he has returned to serve," SHP Commander William Grey said.

Mitchell had stopped a vehicle on U.S. 17 when another vehicle drifted to the right and hit Mitchell, throwing him more than 50 feet. He was taken to the hospital with severe head injuries and a broken ankle.

The support he received helped him manage the year-long recovery, Mitchell said. He had regular visitors and received cards daily while he was undergoing surgery in an Atlanta hospital. When he left, every overpass from the Georgia line back to Asheville had a fire truck, an emergency medical vehicle and welcome home banners. T-shirts sales helped pay medical bills and expenses.

"Words can't describe it – the support I had – it was absolutely amazing," said Mitchell. who works out of the Burnsville Office of Troop G, Asheville. He said he couldn't "get back to work fast enough."

To see WLOS-TV's interview of Mitchell …

Click here

Trooper **Lester E. Burns**

Last spring, Burns realized that Winston-Salem area troopers needed maps of local school sites in the event of emergencies.

Burns partnered with school administrators to obtain the maps, which have also proven useful to other law enforcement agencies and to emergency medical personnel.

Awards continued on page 11

1st Sgt. **Phillip Dean Edwards**

With the SHP having 16 new entrant auditor positions across the state, Edwards set out to improve the accountability and quality of the New Entrant Program.

He implemented a reporting system that is used in each troop to properly rate each new entrant auditor's performance. The result was 200 more audits than in the previous year, increasing the SHP's capacity to educate the growing number of fleets and reduce commercial motor vehicle crashes on the state's roads.

Trooper **Jeremy B. Settlemyer**

In July, Settlemyre used his knowledge of an area to facilitate his capture of three juveniles who had escaped from the Gaston Regional Juvenile Detention Center.

Settlemyre set up a covert observation post in woods in the area where the escapees had last been seen. Settlemyre took them into custody when they neared the trooper's location, and the juveniles were returned to the detention center.

Telecommunicator **Lenore S. Brady**

In 2012, Brady's idea about a wellness benefit to raise money to buy an Automatic External Defibrillator (AED) for Troop E Headquarters evolved into the Crossfit Trooper Challenge. The event raised enough money to buy the AED and to make a donation to charity.

In 2013, a second Crossfit Trooper Challenge was three times more prosperous than in 2012. Her efforts have promoted trooper fitness and funded equipment the SHP uses to serve the public.

Weigh Station Officer **David J. Sydnor**

In January 2013, Sydnor heard about a murder in New Haven, Conn., where he had previously been a police sergeant. Even though he was in North Carolina, Snydor was able to develop pertinent information through his relationship with the New Haven community.

After Sydnor relayed the information to New Haven police, an arrest of the murder suspect was made.

Trooper **Dennis R. Brackman**

Brackman analyzed the complex method of certifying portable scales that were considered out-of-tolerance.

In January 2013, he discerned a mathematical formula to the internal switches on the control board of the portable scales and developed a training program. He taught other scale technicians across the state the formula and procedure to enhance the scale technician program.

Brackman's discovery has saved the state numerous man-hours and costs in recertifying portable scales.

Trooper **Sean Johnson**

During the past year, Johnson has made several much-needed improvements to the Driving Track classroom and other facilities, using self-initiative, volunteerism and resourcefulness.

Coordinating with various community leaders who were demolishing buildings, Johnson, on his own time, salvaged usable furniture, cabinetry, lighting fixtures, speaker/sound systems, plumbing supplies and shrubbery. He also improved the appearance of Troop B Headquarters by planting shrubbery on his day off. His actions made a profound impact on the professional setting of both Highway Patrol facilities.

Troop B District 5

During 2013, Columbus County had a dramatic increase in the enforcement of seatbelt violations.

The county had been identified for its high fatality rates and low seatbelt usage compliance. Troopers combined aggressive enforcement and solid traffic safety messages.

A Governor's Highway Safety Program survey showed that Columbus County had a compliance rate of 77.9 percent, compared to 90 percent as desired by the National Highway Traffic Safety Administration. The county's rate rose to 90.7 percent as a result of the District 5 information and enforcement efforts, which produced a 61 percent increase in citations.

Meritorious Service Award and Colonel's Appreciation Award

Trooper **Chad Lloyd**
Durham County Sheriff's Deputy Brian Cyr,
Durham Police Investigator Joey Honeycutt Jr.,
Sheriff's Cpl. Alex Champagne and
Durham Police Investigator Jonathan Craig

When Trooper Michael Potts was shot in February in the line-of-duty in Durham County on U.S. 70, an intense manhunt for the suspect ensued.

Members of the Raleigh/Durham Safe Streets Task Force worked tirelessly through the night, using their knowledge of the area, which led to the development of leads and the apprehension of the suspect the next day.

Awards continued on page 12

Humanitarian Award

Trooper
Donald K. Pearson

Pearson worked tirelessly on his off-duty time to ensure the success of Troop B District 2's annual benefit golf tournament in June. Proceeds were used to fund five scholarships for local high school students and to take under-privileged children shopping at Christmas.

Pearson succuessfully contacted numerous community businesses for tournament support, used his personal golf cart while managing the event and ensured the orderly operation of the event and its service to participants and other supporters.

The successful event provided financial assistance to local needy people.

Colonel's Appreciation Award

Coach Walt Cleary

Cleary and his store, 9th Street Active Feet of Durham, have been the official provider of athletic footwear at cost for Highway Patrol Cadets for numerous years.

Cleary was also the first board president of the Patrol Stroll, an SHP event that raises money each year for Mothers Against Drunk Driving. He stepped down from the position in 2012 to focus more energy and attention on his business in Durham. His support of the event remains unmatched for devoting time to Patrol School instructors, cadets and the Patrol Stroll.

Young drivers in B.R.A.K.E.S. course get hands-on, real-life training in handling a car on wet pavement.

SHP hopes to brake teenage driving fatalities

RALEIGH | Approximately 140 young drivers responded to an invitation to do some driving on the State Highway Patrol's driver facility, training that could save their lives.

The teens showed up in November as the SHP and B.R.A.K.E.S partnered to teach young drivers to be more conscientious and confident when behind the wheel.

A non-profit organization, B.R.A.K.E.S. stands for Be Responsible And Keep Everyone Safe. The organization was founded in 2008 by professional drag racing star Doug Herbert, who lost his two young sons in a highway accident in Mecklenburg County. Herbert hopes the program will prevent other families from experiencing similar heartbreak.

In 2012, the SHP investigated 9,503 injury collisions and 111 fatal collisions in which the drivers were between 15 and 19 years old. Of the 111 fatalities, 33 were teenage drivers who lost their lives on North Carolina highways.

This venture has been continued, scheduled for March 8 and 9 in Raleigh.

During each block of instruction, teens and parents receive extensive driving training from some of the best professional drivers in the industry.

Teens and parents are taught:

- Accident avoidance to elevate steering control
- Increased focus and concentration
- Retaining control when a wheel drops off the edge of a highway surface
- Safer and more controlled responses when braking in an emergency
- Maintaining or regaining control in wet or icy road conditions.

To view a video about the creation of B.R.A.K.E.S. „

Click here

Walk in my shoes

In detention, and loving it

Classroom challenge rewarding for teacher

By **Diana Kees**, Communications Officer

Twelve years ago, Laura Potter was in turmoil as she second-guessed herself while driving to her first day at work at New Hanover Regional Juvenile Detention Center in Castle Hayne. She soon realized she was exactly where she was supposed to be: teaching children who are being held temporarily while awaiting court dates or until community or other suitable placements are available.

Prior to working at the juvenile detention center, Potter had loved teaching for six years in the public schools of Cumberland County, where her husband had a 10-year career. He accepted a job offer in Wilmington, which put the family — including two young children — living in two different cities for a year.

Potter followed the suggestion of a friend who was a counselor technician at the juvenile detention center, and applied for the open teacher's position there.

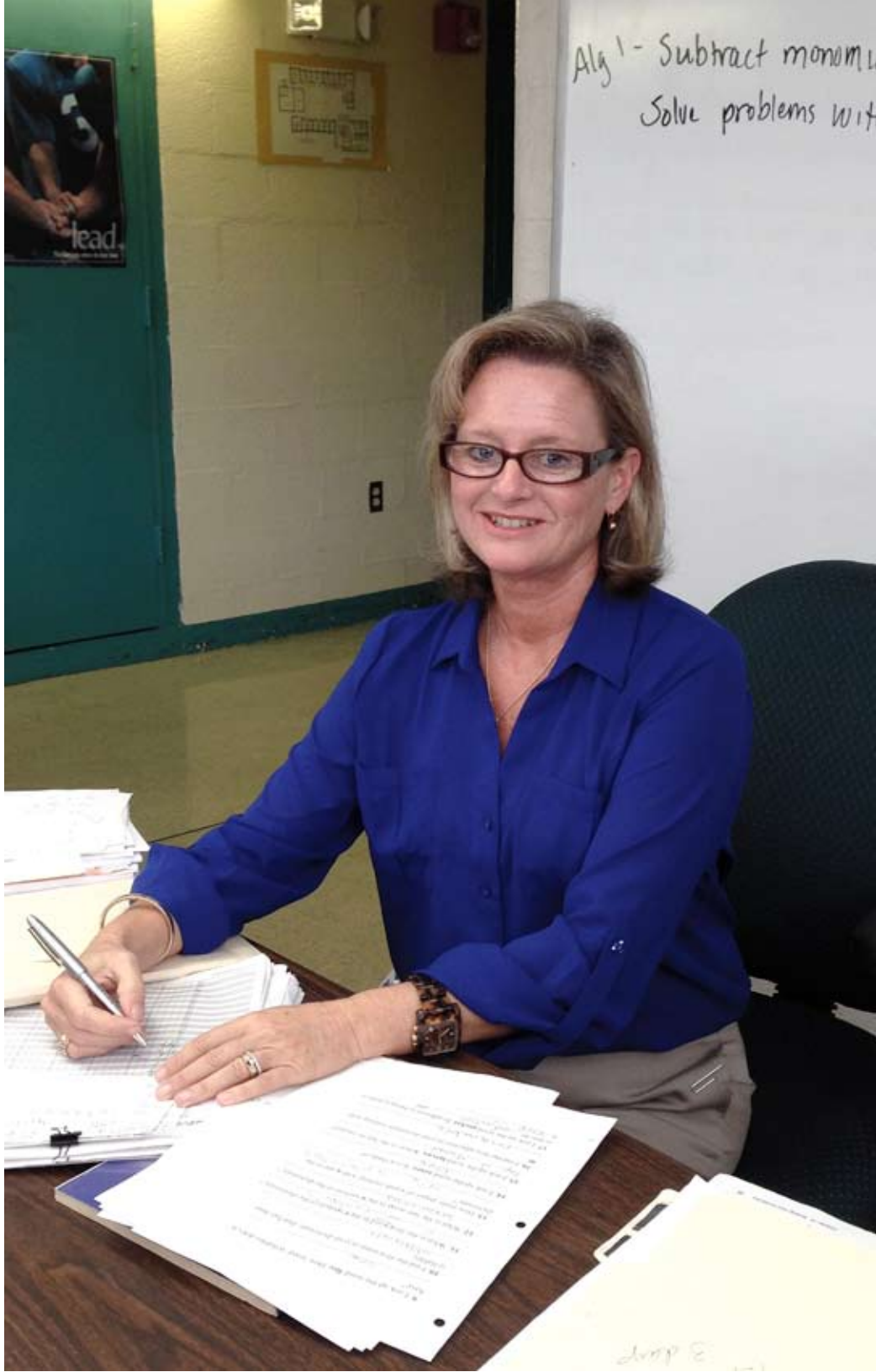
It has been an amazing position.

"[I] wasn't sure what I was walking into," Potter said. "But looking back, it has been an amazing position. Because you have lots of change [and] you're constantly working with new students, it's never the same day twice. There's no such thing as a typical day."

As the only teacher at the center, Potter plans and implements the education program for the center's detained youths. The majority of the juveniles coming into the center—which can house up to 18 youths at any one time – are males ages 14-15, primarily from southeastern North Carolina.

Potter's work day begins at 6:30 a.m. to prepare for the 7:30 a.m. start of the first of four blocks of classes. School ends at 2 p.m. for the students, but Potter's afternoon is spent grading classwork, completing any necessary exit paperwork for juveniles and preparing lessons and materials for the next school day.

See **Potter** on page 14



Potter from page 13

Teaching students in a juvenile detention center is markedly different from what occurs in a traditional public school, taking into consideration the transient nature of the center's population; the age and skill levels ranges of the students that must be taught in the same classroom, at the same time; and that a teacher must teach across all subject areas.

Lesson plans must be individualized to each student's grade and skill level. Potter is able to pinpoint each student's skill level through pre-testing; students use a web-based education program that exempts them from items or concepts they have mastered, allowing Potter to focus on assisting them in learning concepts with which they may be struggling.

"[Because] it is something that they know they need to work on, they seem to buy into it more," Potter said. "I think it's because they feel like, with the pre-testing, they are working on the skills that they know they need."

Having students of different age, grade and skill levels makes individualized teaching a must at the juvenile detention center, Potter said. Her students rotate between using textbooks and computers, with individual specialized instruction where needed.

Even though the individualized teaching is a lot of work and can be overwhelming at times, the benefits to her students are worth it.

"It is challenging, but it also brings a lot of variety," she said. "When you pull up a chair and sit down at a table with a student, it's completely different from standing up in front of a class and lecturing, and doing one lesson as a group.

"[I] can have a 10th-grader and a seventh-grader in the same classroom, and the younger one can feel overwhelmed, thinking the work will be too difficult, and the 10th-grader can think the work is going to be too easy and is not compelled to work."

Another adjustment Potter made from teaching in a traditional school was in the subjects she teaches her students. Her initial teaching certification was in arts education and dance, with a later certification in middle school math.

"I'm teaching everything here," Potter said. "I went from teaching in an arts discipline to teaching core areas.

"I've had to learn a lot, but it's one of the things that keep me fresh. I'm always having to do some homework, to refresh."

As an example, she noted that one student was taking a course in automotive brakes, and the web-based resources at the center had helped her brush up on topics well enough to be helpful to the student.

Another difference of teaching at a detention center is the ever-fluctuating number of students in the classroom daily. The average length of stay in a juvenile detention center in North Carolina is 9-13 days, Potter said. When she leaves work each afternoon, she doesn't know who or how many students will be in her classroom the following morning.

Potter realizes the importance of being flexible and of taking advantage of the many teachable moments in the detention center.

"Positive feedback is very important to me, for (the students) to feel successful at something that they are doing," she said.

"A lot of them were the ones sent to the principal's office, out of the classroom. Some have never gotten positive feedback often enough for it to keep them pushing in a positive direction."

Most fulfilling for her is when students develop a positive attitude about education.

"Seeing them realize that it's not just about passing time in here, that it's about learning so that when they leave here, they take something with them," Potter said. "That is success for me."

Counselors and counselor technicians are always in the classroom with her should an issue arise, allowing her to focus on teaching. Setting clear expectations by going over the rules each morning helps to diminish behavior issues. The center has few issues that need disciplinary action, she said.

"I guess school here is almost a privilege," Potter said. "If [the juveniles] are not in school, they're in their room. To be an active part of what is going on, they have to participate; here, they also have fewer distractions and more redirection."

Potter credits the support from her co-workers at the New Hanover Juvenile Detention Center for helping her make the education program work for the students.

"We are a very close staff, and we work as a team here," Potter said. "It's a positive environment.

"In working with the kids, we try to help them understand how to avoid making the same mistakes again and again. Anything that we can do to help them get on the right track can help to improve our communities.

"I've had people ask me how I do this work every day, and I tell them I wouldn't want to be anywhere else."

Potter and her husband, Max, have two children, Max and Morgan. They live in Wilmington. She likes to spend free time with her family, jog and go to the beach.

What's inside?

Making the kids safer

Starting at the schoolhouse door

By **Patty McQuillan**
Communications Officer

Alcohol Law Enforcement Agent Matthew Knight is excited about his opportunity to use his training and experience to help make North Carolina schools safer.

The Governor's Safer Schools Task Force chair, Chip Hughes, named Knight an advisor to the panel, making him the first ALE agent who can bring the law enforcement agency's skill sets to bear in helping protect school children.

Knight is working and training with other law enforcement agencies and with school administrators on school shooting prevention and ensuring that schools have a mental health recovery plan.

"We hope we never have to use any of this training, but we'll be ready if we do," Knight said as he walked through Bangert Elementary School in Craven County with School Principal Michelle Lee and Trent Woods Police Chief Tony Lee (no relation). Knight is based in ALE's district office in New Bern.

Knight looks at the Trent Woods school as a model for other schools, pointing out, for example, the locked front doors where visitors must state their business before being allowed entry.

See **Knight** on page 16

Knight from page 15

Even if students see a parent or relative outside waiting, they have been instructed not to open the doors.

Knight, the chief and the principal discussed school security improvements such as erecting walls and making sure substitute teachers know to lock classroom doors when they leave. If a shooter ever entered a school, law enforcement officers who know the campus layout – the location of the school cafeteria, the gym and the classrooms – are better able to respond and apprehend a suspect.

"It's important to have ALE work with a small law enforcement agency like us, and have the school administrator on board," Chief Lee said. "We're all equal stakeholders here, even the teachers. There are no more boundaries when it comes to school safety, especially when children's lives are at stake."

Earlier in January, Knight participated in a rapid deployment exercise at the Vanceboro Farm Life Elementary School with police departments from Trent Woods, River Bend and Vanceboro. The local agencies had never worked together, and each agency had a different skill level.

"The exercises help us learn how to adapt to one another, and we learn from our mistakes," Knight said. "We don't have the luxury to look back and say someone should have done something about school safety. We are the ones who should be doing something about it."

Knight at an elementary school near New Bern.

ALE Agent Matthew Knight (middle) talks with Trent Woods Police Chief Tony Lee (left) and Bangert Elementary School Principal Michelle Lee about school safety.

Knight envisions bringing North Carolina schools up to the highest security level so that every school is a hard target for an active shooter or even a terrorist.

Lee and Knight see Bangert Elementary as a model for other schools. Principal Lee said they can evacuate their 365 children in 58 seconds, and the Trent Woods police officers all have keys to the school if an event were to occur.

"In an elementary school, you have to worry more about who's coming into the school," Principal Lee said. "It could be a domestic situation. It means a lot to us to know that we are not alone."

Knight, who at one time thought he wanted to be a world history teacher, has had a long-time interest in school safety. His first job out of high school was secretary for the school resource officer in the Cumberland County school system. At age 20, he became the supervisor of 65 crossing guards and school crossings assessor.

"That was a big job for me at the time," Knight said. "I enjoyed it, and it gave me a lot of exposure in schools. I saw the ins and outs of problems with the schools. Everything I did was for the protection of students."

In 2002, Knight entered the Fayetteville Police Academy and became a patrol officer. "I didn't know it at the time, but I was working the highest crime area in the highest crime city in the state," Knight said.

Knight was nominated two years later as Officer of the Year, the second highest award for the youngest officer on staff. He said he was honored simply to be in the running.

He became a member of a five-man Burglary Reduction and Citizen Education unit, BRACE, and investigated residential home burglaries. In that position, he saw that the psychological effect of a break-in lasts longer than the removal of property.

"I've taken what I've learned from that unit and applied it to schools," he said. "Bullying has long-lasting effects as does gang-related incidents," Knight said. "We need to instill confidence in students, not fear."

See **Knight** on page 17

A thicket littered with empty beer and wine bottles, pizza boxes and other trash is strewn just beyond the property of an ABC-licensed corner store. Knight said the perpetrator would face a $450 fine plus court costs if caught littering.

Knight from page 16

Knight had been proactive at the Fayetteville Police Department, and he began running into offenders wherever he went, some even coming to his home.

"I've been shot at, stabbed and run over four times," Knight said. He was ready to make a career change, particularly with a wife and three children at home. In 2006, Knight became an ALE agent. "ALE has been in my blood since the day I was born."

Knight's father, Randy Knight, was an agent in Morehead City where Matthew was born, and the family moved all over the state. His father, now retired, eventually became the deputy director of ALE operations.

Knight said moving frequently gave him the gift of being able to adapt and know people from all over the state. He also has the gift of spotting suspicious behavior that most people don't see.

State law prohibits drinking on the property of an Alcoholic Beverage Control-licensed establishment, and Knight saw a man doing just that as Knight was driving past a corner store in New Bern mid-January. Knight gave the store manager a warning, and then inspected the rest of the property. He warned the manager of the litter defacing the neighborhood, freezer-burned chicken in an old refrigerator and out-of date food on the shelves. State law requires an ABC-licensed establishment to have at least $1,500 worth of unexpired food for sale on the premises to keep an ABC permit. Knight said he would check back in a week, and if the manager had not corrected the problems, he would issue a violation report to the ABC Commission.

Knight also noted car seats that had been removed from a van, a red flag to him. He said burglars who use vans take out the seats to make room for stolen goods.

"In law enforcement you see the world differently than everyone else does," Knight said. "I love to work day-time drug enforcement – going out to problem locations, stopping vehicles and developing informants. I'm a street-level guy."

He and fellow ALE Agent Rusty King, recently completed a five-month operation of buying drugs and other illegal items undercover in the Greenville area. The effort produced 12 search warrants.

Knight mostly works nights and weekends in Greenville, working covertly inside stores or observing the downtown scene of several private clubs and 1,500 patrons.

Knight said in law enforcement you must be on your guard everywhere; everywhere, that is, except his favorite vacation spot.

Once a year, he invites a couple of his ALE agent or State Highway Patrol trooper friends to go with him out to his family's jointly-owned private island in Oregon Inlet. There, they spend most of their time salt water fishing – his favorite pastime – and just relaxing.

Knight also enjoys writing, and said he has a couple of books in his head that he wants to put on paper. He is several chapters into one that has a law-enforcement theme.

"I'm a no smoke and mirrors kind of guy," Knight said. "I genuinely believe in 'protect and serve.' I genuinely want to do some good, and serving on the Safer Schools task force allows me to be a stakeholder in a very important cause."

Knight checks the expiration dates on cans, boxes and jars of food at a corner grocery store. In order to keep an ABC permit to sell alcohol, the establishment must have at least $1,500 worth of unexpired food available for sale.

Troopers score well in international sniper competition

Two N.C. State Highway Patrol troopers — **Jesse Saucier** and **Patrick Yount** — did well in a recent pretigious international sniper skills competition, conducted in 2013 at Fort Benning, Ga.

The U.S. Army International Sniper Competition event draws the best shooters from around the world. Snipers from countries such as the United Arab Emirates, Denmark and Ireland were among the 28 teams represented.

Each year, the competition selects two law enforcement agencies to compete in the weeklong event in a match that involves more than shooting at a fixed target.

Saucier and Yount held their own, ranking 11th in the world out of 28 teams, and excelled in several events. Their reputation is backed up by having placed first in several statewide competitions.

In the land navigation and stalking event, Saucier and Yount made their way through two miles of dense woods and swamps to within 175 meters of their intended target and fired a shot without being observed by trained spotters. Only five other teams progressed that far, and the troopers were the only team to successfully finish the event.

In the next event, Saucier was the only competitor to hit a moving target 600 meters away with his first shot.

The two SHP troopers tied the Army Marksmen Unit for first place in the night event. Conducted in darkness, the event required shooters to sequentially hit 10 targets at distances ranging 250-800 meters.

A week after the international competition, Saucier competed in the annual Gastonia Sniper competition, where he shot from distances of 11-500 yards. In 13 events, Saucier was teamed with Thomas Bowes, senior chief of the Department of Homeland Security. They placed first in the obstacle course and third in the cold bore event; were in the top 10 in 11 events; and placed fourth overall among 41 teams composed of some of the most highly trained law enforcement and military personnel.

Right, sharpshooting Troopers Jesse Saucier and Patrick Yount.

What's inside?

N.C. Guard aviators, HART rescue climber in Tenn.

EASTERN TENNESSEE | A distress call went out in early morning Dec. 7, concerning a climber who had become stranded on a cliff 300 feet above the ground at Margarette Falls in eastern Tennessee.

North Carolina Army National Guard aviation assets, based in Salisbury, N.C., in conjunction with members of N.C. Emergency Management's Helicopter Aquatic Rescue Team (NCHART), were tasked to rescue the climber after local rescue crews were unable to reach him due to fog and high winds Thursday night.

"Our partnership and training with NCHART is the reason this mission was successful," said Chief Warrant Officer Scott Monticelli, a resident of Charlotte and 19-year NCNG veteran. "This was the first time, with the many HART missions I have made, where the weather conditions — high winds and low visibility — made it very challenging."

Officials say the climber, identified as Eric Farris, a resident of Ohio, was dressed in shorts and a T-shirt and had been trapped on the 25-square-foot ledge for more than 24 hours. He successfully built a fire during the night to stay warm.

"We had a lot of mountain around us as

See **Rescue** on page 20

A North Carolina National Guard UH-60 Blackhawk sets down at a makeshift landing zone not far from Margarette Falls in eastern Tennessee. The NCNG helicopter crew and a N.C. Emergency Management Helicopter Aquatic Rescue Team (NCHART) successfully rescued a stranded climber in early December. This mission is the fifth successful collaboration between the NCNG and NCHART since last July.
(Photo courtesy of Greeneville Sun Newspaper, Tenn., by Sarah R. Gregory)

Adult Correction facilities get new leaders

RALEIGH | Five new adult correction facility leaders have been named at the regional and local levels.

Whitener

Keith Whitener is the new region director for 13 facilities in the western area of the state. The facilities hold 7,370 males inmates and have 2,870 custody and administrative staff members.

Whitener had been administrator of Alexander Correctional Institution since 2007. He began his corrections career at Catawba Correctional Center in 1987 and at the former Iredell Correctional.

As he rose through the ranks, Whitener assisted in the opening of Marion Correctional Institution in 1994, and was named assistant superintendent at Alexander Correctional in 2003.

He is a graduate of the Department of Public Safety's Correctional Leadership Development Program.

As region director, Whitener succeeds the retired Roger Moon.

Jones

Robert Jones is the new director of adult facilities in the Eastern Region, which has 10 prisons holding 6,800 male inmates and 2,950 administrative and custody staff members.

Jones had been administrator of Bertie Correctional Institution since 2012. His corrections career began in 1981 as a correctional officer at Caledonia Correction Institution, followed by promotions that led to superintendent at the former Gates Correctional Center in 2002 and administrator at Pasquotank Correctional Institution in 2009.

The Roanoke Rapids High School graduate served in the U.S. Army Military Police 1978 to 1981.

Jones succeeds the retired Danny Safrit.

Thornton

Cynthia Thornton is the new superintendent at Harnett Correctional Institution, a medium custody facility for approximately 955 male inmates. It has 365 custody and administrative staff members.

She had been superintendent at Neuse Correctional Institution since September 2011. She began her career in 1991 at the former Halifax Correctional Center, advancing in program positions and becoming assistant superintendent for programs at Neuse and Maury correctional institutions.

The Goldsboro resident has a bachelor's degree in criminal justice from Appalachian State University and graduated from the department's Correctional Leadership Development Program. She is a native of Hillsborough.

Thornton succeeds Carlton Joyner, who was promoted to Central Prison warden.

Godfrey

John Godfrey is the new superintendent at Sanford Correctional Center, a male, minimum custody facility with 68 staff members.

He had been assistant super-intendent for programs at Albemarle Correctional Institution since 2007 after advancing in program positions since beginning his career as a correctional officer at Sanford Correctional Center in 1994.

The life-long Lee County resident has a bachelor's degree in criminal justice from the University of North Carolina at Wilmington, is a graduate of the state's Certified Public Manager Program and holds an Advanced Corrections Certificate.

Godfrey succeeds the retired Jimmy Currin.

Richardson

Miranda B. Richardson is the new administrator at Southern Correctional Institution, where she had been assistant superintendent for programs for seven years.

Southern CI has approximately 625 total inmates; some are medium and close custody females and the remainder at minimum custody males. It has 309 administrative and custody employees.

Richardson began her career with the department in 1994 as a program assistant at the former Sandhills Youth Center.

The Fayetteville native earned a bachelor of science degree the University of North Carolina at Charlotte and graduated from the department's Correctional Leadership Development Program.

Richardson succeeds the retired Tim Kimble.

Steve Ledford

Employee saves son of fellow DPS worker

A Department of Public Safety employee recently snatched the child of another employee from possible death at the 2013 Glen Alpine Festival.

Steve Ledford, an Alcoholism and Chemical Dependency worker at Alexander Correctional Institution, was enjoying the festival's car show when one of the vehicles was suddenly being driven rapidly in reverse. A boy, the son of Correctional Officer Dennis Holland of Foothills Correctional Center, was struck by the side of the car.

The boy was about to fall underneath the still-moving vehicle when Ledford was able to catch him and pull him away from being run over by the car. Ledford was also struck by the car while attempting to help the child. Neither Ledford nor the boy was seriously injured.

"I am very thankful Steve was there when he was or it would have been a whole lot worse," said Holland, who was attending a Boy Scouts outing with his two sons.

Both Ledford and Holland had worked at Western Youth Institution in Morganton before it was recently closed.

Rescue from page 19

we hovered about 140 feet above the climber and sent the HART technician down the hoist," said Sgt. Kendall Gantt. "My adrenalin was up, and everyone did their jobs."

Gantt, a Lexington, N.C., resident and the rescue hoist operator, was on his first HART mission.

The rescue mission was a success, and Farris showed signs of fatigue but no injuries or other health problems.

What's inside?

Members of the first LMS class for Mediation Training for Respondents were, from left, **Betty Harrington**, Governor's Crime Commission; **Kimberly Whitaker** and **Rita Dimoulas**, both in Community Supervision; and **Joseph Testino,** Juvenile Justice. Second row, instructors **Bonnie Boyette** and **Tracy Perry**; participants **Kimberly Cowart**, Juvenile Justice, and **Jacqueline Murphy**, Community Supervision; instructor **Kathy Reitzel**; and participants **Rhonda Walton** and **Karey Treadway**, both in Community Supervision. Third row, participants **Scott Brewer** and **Sherri Cook**, both in Community Supervision; **Traci Marchand, Juvenile Justice; Kimberly Williams, Governors Crime Commission; Debra Brown**, Community Supervision; and **Peter Brown**, Juvenile Justice. Fourth row, Grievance Manager **Gwendolyn Burrell**; and **Shiela Davis and Angela Wilson, both in Juvenile Justice.**

LMS used for respondents' mediaton training

Late last fall, DPS Human Resources conducted Mediation Training for Respondents as the first blended classroom experience since the implementation of the Learning Management System (LMS).

Participants had pre-work, including a review of the policy, required reading and assessment. The entire class was experiential, where students participated in a variety of practical exercises, including a mock mediation.

DPS' first use of the LMS agencywide was in the successful departmentwide acknowledgement of a Prison Rape Elimination Act policy update.

LMS allows:

- The delivery of online training to employees.
- The delivery of memos and policy notifications/directives.
- The electronic acknowledgement of policies, training and memos.
- Reporting of all training agencywide.
- Portability of training records as employees move within the agency and all of state government.

Beginning in October, all classroom training conducted in DPS began being tracked in the LMS. From Oct. 1 to Dec. 31, more than 151,000 training hours were recorded for staff. In the first week of 2014, more than 800 hours of training have been logged in the LMS.

In 2014, employees can expect more opportunities to use the LMS.

Juvenile Justice launches Graduated Sanctions

Juvenile Justice District 28 launched its Graduated Sanctions/Rewards in mid-November with two sessions: The first for community stakeholders and departmental officials sharing the vision of the Graduated Response concept; and the second for the children and families the agency serves, giving them the opportunity to meet children services vendors and enjoy food, a scavenger hunt, door prizes, face painting, balloon art and a visit from the Zaxby Chicken and the Asheville Tourists Moon Man. Among the speakers were, starting third from left, **Mike Reider**, deputy director for Juvenile Court Services; **W. David Guice**, commissioner of Adult Correction and Juvenile Justice; **Chuck Mallonee**, Western Area sdministrator; and **Sylvia Clement**, District 28 chief court counselor. They are flanked by representative of Eliada Homes, a children services agency, which provided the launch location.

WLOS-TV produced a video of the event that provides more information. To see the video ...

Click here

What's inside?

Christmas from Craven Correctional

In December, staff and inmates at Craven Correctional Institution donated toys to the Marines' Toys for Tots program. Staff used money raised and donated by inmates to buy the toys inmates donated. They also donated toiletry items and blankets to the Good Shephard Nursing home in New Bern. More than 125 toys were donated.

No problem wearing pink

In honor of National Breast Cancer Awareness Month, staff of Avery Mitchell Correctional Institution dressed in their prettiest pink to show their support of the cause. Numerous staff members participated, including uniformed officers who could show their support by wearing pink ribbons. Among the participating uniformed officers were, from left, **Sam Woodie, Dale Davis, Greg Marlow** and **James Bentley.**

Bertie Correctional Institution puts smiles on kids' faces

Bertie Correctional Institution staff participated in an Angel Tree event in December, working with Beaufort County's Salvation Army, which provided the names 52 children, for whom toys, clothing and other gifts were donated. The Salvation Army, which delivered the gifts, said the Bertie CI staff members helped put a smile on the children's faces for Christmas. Among the numerous participating staff members were, from left, **Tamikia Outlaw**, accounting tech I; **Myra Northcott**, processing assistant III; **Janet Foot**, office assistant IV; Sgt. **Charles Mebane**; Unit Manager **Jason Cohoon**; **Theresa Gillette**, administrative services manager; Lt. **Jeffrey Baker**; **Barbara Gamble**, administrative secretary II; Assistant Unit Manager **Sybil Kearse**; Unit Manager **Tana Hill**; and **Quinterlene Bowen**, personnel tech I.

Foothills CI staff gives food effort Christmas boost

Foothills Correctional Institution's Employees Activity Committee chose for its annual service project to provide food for the local Backpack Buddies program that helps ensure families have enough food to feed their children. The committee gathered donations of non-perishable food items from Foothills CI employees for delivery in December. Committee members presented 16 boxes of food to Salem Elementary and W.A. Young Elementary schools. Above are, from left, **Eric Price**, unit manager; Lisa Connelly, Stephanie Price and Amber Lackey of W.A. Young School; and Foothills CI Capt. **Harold Reep**.

What's inside?

Inmate-made soap contributes to Philippines relief effort

MANSON | Bar soap produced with inmate labor at North Carolina Correction Enterprises' Janitorial Products Plant at Warren Correctional Institution was sent to the Phillipines as part of the relief effort after Typhoon Haiyan.

For several years, Correction Enterprises has manufactured soap for MPACT (Mission to Provide a Cleaner Tomorrow), an Ohio-based nonprofit Christian ministry that promotes hygiene care and education.

In developing nations, MPACT works with World Vision, a Christian humanitarian organization, to distribute its soap internationally. The two organizations have teamed up to distribute bar soap as part of the relief effort in the Philippines.

The recent Correction Enterprises shipment represented the second half of an order of approximately 580,000 2-ounce bars of soap.

Law enforcement activity highlights

Montgomery County, Nov. 5, 2012

MOUNT GILEAD | Department of Public Safety officials, local police officers and sheriff's deputies in Montgomery County arrested 59 suspected drug dealers and alleged operators of illegal liquor houses, confiscating illegal drugs, alcohol and weapons.

About 100 law enforcement officers rounded up the suspects and executed search warrants. DPS participants were from Alcohol Law Enforcement, Community Supervision and Adult Facilities canines and handlers.

Authorities confiscated approximately 200 grams of cocaine, 400 grams of marijuana, 40 liters of alcohol, 25 grams of opiates and three guns.

Undercover agents had gathered evidence since early 2013.

To see a video of the operation ... Click here

Pitt County, Nov. 20

GREENVILLE | Eleven people in Pitt County face charges of receiving stolen goods, selling counterfeit merchandise and multiple drug violations.

Alcohol Law Enforcement agents executed search warrants at 12 convenience stores in Pitt County along with Alcoholic Beverage Control agents, Greenville Police Department officer and Pitt County sheriff's deputies.

The operation was the result of a three-month investigation.

Johnston County, Nov. 22

RALEIGH | ALE agents, Selma police and Johnston County sheriff's deputies arrested 17 people on charges of drug, alcohol and prostitution violations following a raid on a nightclub.

ALE began its six-month investigation at the request of Selma Police Department. ALE agents found that employees at the club were regularly selling illegal drugs, engaging in prostitution and other sex offenses and violating alcoholic beverage control laws.

Greensboro, Nov. 24

GREENSBORO | Greensboro police assisted Community Supervision officers in conducting an authorized warrantless search that yielded several violations committed by a felon probationer.

The search of the probationer's residence was conducted in part due to complaints from neighbors. The charges included possession of a stolen firearm by a felon, drug trafficking, possession of drugs and drug paraphernalia.

Look at other side of clouds, too

Unauthorized file-sharing applications that let employees distribute documents to co-workers may be putting firms at risk for data breaches.

The fact that most employees (81 percent, according to a recent study) access work documents on the go is far from shocking. Unfortunately, most companies don't provide a properly secured, business-caliber file sharing alternative, so 72 percent of those workers use unauthorized services.

Experts point to several risks in using consumer-quality file-sharing services. For starters, they're insecure by nature. They're also known hotbeds for malware. And if you cause a company data breach by using one, you may be on the hook legally.

End-running policies

Researchers say users are increasingly circumventing policies set by IT departments and using unsanctioned applications to share large files and collaborate on documents outside the office.

That in turn raises major concerns over the security of corporate documents and personal information, and highlights the challenges facing IT when it comes to enabling mobility while managing risk.

Perhaps most alarming is that trends are running in the wrong direction. The 72 percent who haven't received authorization from their IT department to use a consumer-based file sharing application is up from 66 percent in 2012.

The majority (69%) of mobile file-sharers also use free services to collaborate and access shared documents, which is a 3% increase over the last year. Government employees report a 42 percent usage of free services

The file-sharing issue is exacerbated by the bring-your-own-device movement in the workplace; today, 62% of knowledge workers (such as doctors, architects, engineers, scientists and lawyers) use their personal devices for work.

What's inside?

PROMOTIONS

Administration

NOVEMBER

Employee's Name, Job, Organizational Unit

Daniel Edwards, engineer, Engineering - Project Management
Erin Hickey, administrative officer II, Prison Rape Elimination Act Office
Steven Ray, warehouse manager II, Engineering - Major Maintenance Warehouse

DECEMBER

Shannon Hanchey, departmental purchasing agent II, Purchasing

Adult Correction & Juvenile Justice

Adult Facilities

NOVEMBER

Victor Artis, sergeant, Maury CI
Amelia Bevirt, assistant unit manager, Albemarle CI
David Blue, sergeant, Morrison CI
Broderick Dockery, food service manager I, Morrison CI
Johnny Hawkins, program administrator, Adult Corrections - Operations
Cameron Huffnagle, sergeant, Bertie CI
Justin Inman, lead correctional officer, Neuse CI
Brian Johnson, unit manager, Pasquotank CI
Bruce Johnson, sergeant, Morrison CI
Cynthia Johnson, administrative services assistant V, Davidson CC
Cynthia Johnson, medical records assistant IV, Davidson CC
Jeffery Johnson, lieutenant, Greene CI
Erica Little-Harris, sergeant, Piedmont CI
Carl Locklear, steam plant supervisor I, Harnett CI
Donald Loften, sergeant, Southern CI
Laura Lowe, programs supervisor, Odom CI
Donna May, psychological services coordinator, Central Prison Health Complex
Adam McIntyre, sergeant, Bertie CI
Michelle Moody, lieutenant, Lumberton CI
Betty Moore, captain, Hyde CI
Tammy Moore, accounting clerk IV, Pamlico CI
Charles Nevill, food service officer, Johnston CI
Vicki Pagano, substance abuse program administrator, Swannanoa CCW
Ronnelle Pitts-Wall, sergeant, Brown Creek CI
Timothy Reynolds, lieutenant, Lanesboro CI
Angela Rorie, unit manager, Lanesboro CI
Jerry Russell, sergeant, Lanesboro CI
Kimberly Siler, food service manager II, Scotland CI
Edward Thomas, assistant chief inmate disciplinary hearing officer, Administration
Tawana Tilghman, lieutenant, Pamlico CI
William Tillman, diagnostic center director, Polk CI
George Townsend, psychological services coordinator, Central Prison Health Complex
Edward Ward, programs supervisor, Bertie CI
Brian Wells, nurse supervisor, Health Services
Timothy Wiseman, lieutenant, Southern CI

DECEMBER

Adrienne Barnes, processing assistant IV, Scotland CI
Franchesca Brown, substance abuse counselor advanced, ACDP Black Mountain Treatment Center for Women
Shawn Bruton, inmate disciplinary hearing officer, Prisons Classification
Patricia Buffkin, administrative secretary I, Tabor CI
William Burden, assistant superintendent for custody & operations II, Neuse CI
Sharon Callender, administrative secretary I, Scotland CI
Christopher Castelloe, administrative services manager, Piedmont CI
Jordan Dropkin, psychological service coordinatory, NCCIW
Frederick Duncan, captain, Tabor CI
Yolanda Gause, unit manager, Scotland CI
Jennifer Holloway, personnel assistant V, Central Prison
Toby Huneycutt, sergeant, Albemarle CI
Georgina Inman, food service manager II, Tabor CI
David Laroche, sergeant, Lanesboro CI
Jessica Manning, clinical dietitian II, Central Prison Health Complex
Charis Martin, lieutenant, Warren CI
David Moore, training specialist II, Johnston CI
Sonya Moorefield, personnel technician II, Prisons Administrative Services
Ashley Oxendine, programs supervisor, Columbus CI
Patsy Powell, substance abuse counselor advanced, Craggy CI
Chadwick Redd, assistant unit manager, Tabor CI
Miranda Richardson, administrator I, Southern CI
Aubrey Roberts, unit manager, Scotland CI
Teresa Robinson, substance abuse councelor advanced, Alexander CI
Dennis Rowland, assistant superintendent for programs II, Nash CI
Coretta Sanders, food service officer, Central Prison
Terry Shepherd, captain, Tabor CI

Continued on page 25

Violet Smart, nurse supervisor, Prisons Health Services
Cynthia Thornton, administrator I, Harnett CI
Aaron Trent, food service officer, Randolph CC
David Walters, case analyst, Craven CI
Roderick Watson, assistant superintendent for custody & operations I, Franklin CC
Tonya Whitaker-Tambadou, sergeant, Central Prison
Keith Whitener, administrator II, Western Region Office

Community Supervision

NOVEMBER

Tommy Broom, probation/parole officer, District 7
Gwendolyn Cartwright, probation/parole officer, District 21
Ashley Chavis, probation/parole officer, District 16
Susan Costa, office assistant IV, District 14
Debbie Disco, probation/parole officer, District 22
Bennie Fortner, division administrator, District 4
Rakeada Hankins, probation/parole officer, District 27
Ralph Jefferies, probation/parole officer, District 27A
Gregory Price, probation/parole officer, District 25
Odis Webster, probation/parole officer, District 11

DECEMBER

James Amelia, chief probation/parole officer, District 25
Marvin Fretwell, probation/parole officer, District 7
Brittany Gilchrist, probation/parole officer, District 14A
Joseph Gilgo, chief probation/parole officer, District 3
Storm Kincaid, probation/parole officer, District 10B
Sherri McGruder, probation/parole officer, District 26A
Renee Murphy, probation/parole officer, District 12
Laportia O'Neal, probation/parole officer, District 10A
Donna Pittman, personnel technician I, Personnel
Tameeka Tisdale, program assistant V, CentralOffice
Jill Williams, probation/parole officer, District 13

Correction Enterprises

NOVEMBER

Linda Davidson, supervisor II, Scotland Correctional Institution Sewing Plant
Timothy Ellis, supervisor 1, Craggy CI Laundry

Juvenile Facilities

NOVEMBER

David Hinzman, housing unit supervisor, Chatham Youth Development Center
Donald Mial, training school program manager, Dillon YDC

DECEMBER

Eric Fields, youth services behavioral specialist, C A Dillon YDC

Parole Commission

DECEMBER

Angela Timberlake, administrative secretary III, Parole Commission

Law Enforcement

State Highway Patrol

NOVEMBER

Robert C Abernathy, sergeant, Troop E, District 1
Van Burton, first sergeant, Troop C, District 4
Grady R Catherwood, sergeant, Troop E, District 1
Sharlene F Cotton, sergeant, Troop B, District 1
John Fink, telecommunications shift supervisor, Troop F, Shift Supervisor 2
John S Fox, sergeant, Troop F, District 4
Charles P Genaudeau, first sergeant, Training Academy
Jim C Goins, III, sergeant, Troop C, District 8
Charles Hardee, first sergeant, Collision Reconstruction
Artis Hill, first sergeant, Logistics Executive Office
Travis L Ingold, sergeant, Training Academy
James M Jackson, sergeant, Troop D, District II
William A Joyner Jr, sergeant, Troop A, District 1
Matthew King, first sergeant, Troop A, District 3
Connie L McNeill, sergeant, Troop H, District 5
Jeffrey Miller, first sergeant, Troop G, District 5
William P Moore II, first sergeant, HazMat Coordination
Richard Prudente, networking technician, Viper Microwave Tower Group West Team
Joseph R Sharlow, sergeant, Troop C, District 8
David Sizemore, networking technician, Viper MWTG West Team
Brett Snotherly, first sergeant, Investigative Team C
James E Stahl II, sergeant, Troop H, District 6
Cynthia Todaro, processing assistant IV, Cash Management
Michael Warren, first sergeant, Troop A, District 2
Robert W Whitley, sergeant, Troop D, District 6
Billy G Williams, sergeant, Troop H, District 3
David Witherspoon, captain, Support Services Logistics

On the Scene

... is a monthly newsletter for and about employees of the N.C. Department of Public Safety. If you have comments or wish to provide content for the newsletter, please contact the editor, George Dudley, at (919) 733-5027 or at george.dudley@ncdps.gov.

What's inside?

RETIREMENTS

Administration

NOVEMBER

Employee's name, job, organizational unit, length of service

Troy Dalton, electrician II, Facility Management, Facility Unit 5, 15y1m
Luther White, auditor, Internal Audit, 9y

DECEMBER

Poonam Mohan, business and technology application specialist, Information Technology, 6y5m
Barbara Wilson, processing assistant V, Controller General Accounts Payable, 10y

Adult Correction & Juvenile Justice

Adult Facilities

NOVEMBER

Gail Bieber, social work supervisor III, Health Services, 13y10m
Norman Bivens, sergeant, Piedmont Correctional Institution, 27y7m
James Bostian, correctional officer, Piedmont CI, 25y
James Bryant, psychological services coordinator, Neuse CI, 28y10m
Linda Byrd, food service manager I, NCCIW, 21y10m
Willie Cato, correctional officer, Columbus CI, 9y
Anna Champion, assistant superintendent for custody & operations I, Fountain CCW, 29y7m
David Collins, sergeant, Rutherford CC, 29y10m
Sadie Credle, processing assistant IV, Hyde CI, 17y
Jimmy Currin, superintendent II, Sanford CC, 30y8m
William Draper, correctional officer, Caledonia CI, 12y
James Duckworth, correctional officer, Western YI, 27y10m
James Franklin, correctional officer, Foothills CI, 20y
Patricia Glenn, licensed practical nurse, Avery Mitchell CI, 12y
Loretta Greene, office assistant III, Brown Creek CI, 11y1m
David Gwyn, food service manager I, Foothills CI, 15y
Winfred Horton, school educator II, Western YI, 35y2m
Kenneth Hunt, sergeant, Lumberton CI, 25y9m
Mary Iffland, professional nurse, Central Prison Health Complex, 28y2m
Randall Lee, superintendent IV, Caledonia CI, 34y1m
James McRae, correctional officer, Brown Creek CI, 16y4m
Mary Morrisey, correctional officer, Pender CI, 6y10m
William Nance, correctional officer, Tillery CC, 20y
Wallace Passmore, correctional officer, Piedmont CI, 12y1m
William Richardson, correctional officer, Caswell CC, 17y2m
Robert Rideout, correctional officer, Warren CI, 24y9m
Ronald Smith, correctional officer, Marion CI, 11y7m
Gary Smith, correctional officer, Avery Mitchell CI, 24y1m
William Sykes, maintenance mechanic IV, Tyrrell PWF, 20y
Ronald Thomas, correctional officer, Sanford CC, 20y3m
Laura Yates, social work program director, Health Services-Mental Health, 25y2m
Brenda Zimmerman, sergeant, Mountain View CI, 18y6m

DECEMBER

Beatrice Albritton, correctional officer, Greene CI, 9y1m
Farrell Auman, correctional officer, Randolph CC, 23y
Carolyn Barnes, correctional officer, Johnston CI, 21y1m
Cheryl Blue, correctional officer, Lanesboro CI, 8y7m
Kermit Chapman, correctional officer, Carteret CC, 20y3m
Estella Cole, correctional officer, NCCIW, 10y
Gaston Collins, lead correctional officer, Hyde CI, 20y
Robert Foster, correctional officer, Piedmont CI, 23y7m
Darryl Garner, correctional officer, Odom CI, 28y5m
Donald Graham, programs director I, Pasquotank CI, 28y7m
Robert Harriger, diagnostic center director, Western YI, 31y3m
Charles Ingram, correctional officer, Piedmont CI, 17y2m
Timothy Inkenbrandt, HVAC supervisor I, Southern CI, 21y5m
John William Johnson, correctional officer, Western YI, 30y
Albert Kuhne, physician, Health Services, 5y8m
Charles Maness, facility maintenance supervisor IV, Albemarle CI, 29y11m
Marshall McCall, correctional officer, Western YI, 20y7m
Emily McCulloch, office assisant IV, Administration, 26y5m
Benny McKeel, correctional officer, Eastern CI, 23y1m
Helen McLawhorn, correctional officer, Southern CI, 21y1m
George Molt, correctional officer, Bertie CI, 7y8m
Kenneth Penley, correctional officer, Western YI, 17y7m
Cindy Walkup, personnel assistant V, Hoke CI, 27y3m
John Waltimyer, correctional officer, Eastern CI, 18y2m
Wheeler Warren, correctional officer, Caledonia CI, 19y4m
Roger Weber, sergeant, Hoke CI, 29y3m
James Webster, captain, Neuse CI, 27y4m
Robert Webster, captain, Scotland CI, 29y11m
Karen Wilkes, dental hygienist I, Pender CI, 29y11m
John Woodard, correctional officer, Foothills CI, 19y4m

Continued on page 27

Community Supervison

NOVEMBER

Pamela Axsom, probation/parole officer, District 26A, 12y2m
Lawrence Bass, juvenile court counselor supervisor, Piedmont Region, District 18, 43y2m
Rose Cox, judicial division assistant administrator, District 3, 29y11m
Upton Eley, probation/parole officer, District 07, 19y4m
Arnold Foy, probation/parole officer, District 13, 25y6m
Nancy Mauney, chief probation/parole officer, District 27, 29y8m
John Mayton, substance abuse program administrator, DWI, 12y8m
Raymond Simpson, chief probation/parole officer, District 29, 17y9m

DECEMBER

Kenneth Broome, judicial services coordinator, District 21, 25y11m
Irene Bush, probation/parole officer II, District 6, 7y
Rafael Garcia, juvenile court counselor I, Central Region, District 12A, 17y4m
Susan Gibson, probation/parole officer, District 22, 25y11m
Carla Hume-Sears, judicial services coordinator, District 21, 30y8m
Patricia Kennedy, substance abuse counselor, DWI Substance Abuse Program, 7y3m
Rebecca Marshburn, probation/parole officer II, District 5, 25y7m
Terry Paige, chief probation/parole officer, District 12, 24y8m
Calvin Steward, probation/parole officer II, District 04, 10y1m
Ricky Wallace, probation/parole officer, District 22, 28y2m

Correction Enterprises

NOVEMBER

Larry Bobbitt, supervisor II, Optical Plant, 15y2m
Walter Evans, manager V, Administration, 20y1m
Ronald Olive, supervisor III, Paint Plant, 30y

DECEMBER

Jimmy Dean, maintenance mechanic V, Correction Enterprises Paint Plant, 20y6m

Juvenile Facilities

NOVEMBER

Patricia Bigness, school educator I, Chatham Youth Development Center, 17y5m
Robert Elmore, youth services facility director, Lenoir Youth Development Center, 31y6m
Jennie Freeman, business officer, Chatham Youth Development Center, 29y1m
Debra King, school educator I, Dobbs Youth Development Center, 25y
Marvin Leggett, chief court counselor II, East Region, District 2, 29y2m

DECEMBER

William Washington, assistant unit administrator, Stonewall Jackson YDC, 33y9m

Parole Commission

DECEMBER

Joy Smith, parole case analyst lead, Parole Commission, 29y4m
Judy Tardiff, administrative secretary III, Parole Commission, 24y3m

Law Enforcement

State Highway Patrol

NOVEMBER

Gary McClelland, first sergeant, Troop F, District 3, 25y
Gregory Shuffler, trooper, Troop F, District 1, 23y11m
Roger Smock, first sergeant, EO Collision Reconstruction, 25y5m
Allen Wilson, captain, Support Services Logistics, 26y8m

DECEMBER

Lester Burns, master trooper, Troop E, District 4, 24y
Jeffrey Smith, trooper, Troop B, District 8, 22y1m

PASSINGS

Adult Correction & Juvenile Justice

Adult Facilities

NOVEMBER

Annie Cobb, correctional officer, Eastern CI, 7y4m
Kathryn Altobellis, programs supervisor, New Hanover CC, 20y1m

Juvenile Justice

DECEMBER

Jeffrey Ray, youth counselor technician, Alexander Detention Center, 8y7m

What's inside?