



# The CCPS All-Points Bulletin

**Mission: To reduce crime, enhance public safety and assist victims throughout North Carolina.**

*August 2010*

## Message from the Secretary



After serving in Iraq for nearly a year, we are happy to welcome home the 30 soldiers from the North Carolina National Guard's 113th Finance Detachment, 130th Financial Management Company. During their time in Iraq, the Guardsmen provided financial management support for an airbase north of Baghdad and five outlying bases. The soldiers returned in mid-August after a proud service to our country.

Another 500 National Guard soldiers are still serving overseas and we continue to keep them in our thoughts and prayers, remembering the sacrifice they have made, leaving friends and family to bring peace to other nations.

In addition to serving overseas, the N.C. National Guard stands ready to assist in local emergencies such as hurricanes, winter storms or manmade disasters. A new, 237,000 square-foot Joint Force Headquarters is being built in Raleigh on NCNG property that will bring several Crime Control and Public Safety agencies together under one roof, allowing for a joint operation during normal times as well as emergencies. The original cost estimate for the building was \$47 million, but we are pleased to report that the actual cost is closer to \$33 million, and it looks like it may be finished before next July, earlier than expected.

Each month I recognize employees who have gone above and beyond the call of duty. Each of you, like our able soldiers, are working together to help make this department one of the best and most helpful in state government. Thank you for all you do.

*Reuben Young*

## **Congratulations!**



*In July, the following employees celebrated significant service milestones in their state careers:*

### 30 years

State Highway Patrol: Commander **William Glover** and Mechanic Supervisor **Steve Betts**

### 25 years

State Highway Patrol: Capt. **John Ivarsson**; Lts. **Andrew Combs** and **Douglas Monroe**; First Sgts. **Kenneth Cooke**, **James Duckworth** and **Samuel Smith**; Sgts. **Billy Overton**, **Timothy Sinclair** and **David Wainright**; Troopers **Lorri Amos**, **Anthony Chicelli**, **Daniel Harmon**, **Barry Hiatt**, **Tony Sutton**, **James Tew**, **Michael Turney** and **George Wilkerson**; Pilot **Jonathan Morrison** and Aircraft Maintenance Supervisor **Tony Decker**

### 20 years

State Highway Patrol: Sgt. **Wayne Finch**

(August career milestones were posted in the July newsletter)



## **Comings and Goings**



*Welcome to our new employees:*

Butner Public Safety: **Preston Davis**

Alcohol Law Enforcement: **Charles Bennett** and **Natalie Mason**

Emergency Management: **Joseph Comello** and **Tonda Shelton**

State Capitol Police: **Bilal Green**

State Highway Patrol: **Austin Beck**, **Devin Bentley**, **Grant Bowman**, **Jay Bunn**, **Marc Cerbone**, **William Cooper**, **Jeffery Dunlap**, **John Findley**, **Benjamin Freeze**, **Michael Godsmith**, **Carroll Hallyburton**, **Teresa Hendry**, **Christopher High**, **Joseph Horton**, **Brandon Jones**, **Jordan Jones**, **Joshua Kiser**, **Avery Lee**, **Travis Maness**, **Stephen Marshall**, **Jerimy Mathis**, **Aaron Mauldin**, **Francis McClure**, **Tremayne Mebane**, **Justin Miller**, **Michael Mitchell**, **Robin Nelson**, **Lamarcus Outing**, **David Pearson**, **Fletcher Pipes**, **Matt Pitman**, **John Prescott**, **Donald Pridgen**, **Philip Ramos**, **Brandon Roberts**, **Scott Rogers**, **James Rogerson**, **Cooley Sammy**, **Anna Saucier**, **Steven Scharf**, **Corey Shepard**, **Travis Shepherd**,

**Hugh Sloop, Chad Summelin, Ryan Thomas, Travis Thomas, Anthony Ward, Christopher White, Kyle Whitfield and Jonathan Williams**

*Best wishes to our recent retirees:*

State Highway Patrol: **Ernest Coleman, Randy Ivey, William Glover, Mark Ivey, Steve Rietvelt and Gary Simpson**

## ***Fouth Annual Patrol Stroll***

By Thomas Caves  
Wellness Coordinator



Come take a stroll with the Highway Patrol: The fourth Annual Patrol Stroll will begin at 8 a.m. on Saturday, Sept. 25, at the Highway Patrol's Training Academy, 3318 Garner Road in Raleigh. Proceeds from the event will benefit Mothers Against Drunk Driving.

The event will feature health and fitness displays, a rock climbing wall, football toss and other items throughout the morning. A one-mile Fun Run will start the day around the campus of the Training Academy. A competitive 5 kilometer event will follow at 9 a.m., and then a 50-yard M.A.D.D. DASH will be provided for children under the age of 12.



Employees are encouraged to spread the word and participate in this great cause. The event is open to the public. Registration and additional details are available at [www.thepatrolstroll.org](http://www.thepatrolstroll.org) and also on race day at the Training Academy. Hope to see you there!



## ***From the Desk of Staff Development***

***By Terri Butler***

***Staff Development Coordinator  
CCPS Human Resources***



### **I Can Do It!**

At times it can be a challenge to get up in the mornings and pull yourself in for another day at work, especially when you feel unchallenged and underutilized in your position.

The good news is there are opportunities to increase or renew our motivation.

- **Find a good reason** – anything you do has some good reasons behind it. Take a few minutes to analyze what you're doing and you will easily spot something good. This will bring your motivation back and will help you finish the task.
- **More than one way to skin a cat** – well, we don't really want to skin a cat but if you really want to accomplish your goal and you think you're in a rut, sometimes there is another way to get there. You may have to be more creative and think of other ways to focus on the goal and the desired results. If one approach doesn't work find another that works for you and accomplish the goal.
- **Recognize your progress** – you don't have to wait until the goal is completed to stop and recognize your accomplishments. Give yourself pats on the back along the way. Record your progress so you can look back and see how you got there.

By believing you can do it you will recognize and enjoy the successes you've already had and those to come.

### **Employee Recognition**

The **CCPS Department Awards Program** acknowledges our colleagues for individual and group accomplishments and publicly announces such accomplishments to the department and the community. Award recipients will be selected in categories defined to offer opportunities for recognition to all employees in the department. Nominations may be submitted at anytime during the year and all nominees will have their accomplishments reviewed by the CCPS Department Awards committee. The CCPS Department Award information, criteria, and nomination form can be found on the Human Resources section of the CCPS web site. Send completed nomination forms to Terri Butler in the Human Resources office.

It is not the intention of this formal program to take the place of informally appreciating or recognizing employees on a frequent basis. Frequent recognition by supervisors and co-workers is highly encouraged. Informal recognition supports the formal program and is essential to the morale of the department.

## CCPS - Microsoft Office Training

By Glenn Mack  
Chief Information Officer  
CCPS Information Technology Section

In the coming months, CCPS users will be noticing new changes to their Office Suite of Products as we upgrade them from Office 2003. In preparation for the new version of the Microsoft Office Suite of products, we have made on-line training available so that you may familiarize yourself with the newer products. Please follow the step-by-step instructions below to register on Windows Live and Access to the eLearning Site. You will have access to any eLearning material related to the Office Suite of products. Add this to your "My Learning" catalog so that when you return the system will know what you're learning and where you left off.



**To gain initial access to the Microsoft® E-Learning courses, please follow the steps below:**

1. Go to:  
<https://business.microsoftelearning.com/activate/>.
2. Input your multiuse access code: IWOA14BD9E (*The code is case-sensitive. Be sure to include the dashes and do not enter any spaces.*)
3. You are prompted to sign in using a valid Windows Live™ ID. (This is the user name and password you use to access the site each time you log on.) If you already have a profile on microsoft.com, use that Windows Live ID.
4. You will receive an e-mail confirming your registration.
5. From the confirmation e-mail, click the link to complete the e-mail confirmation and activate your courses.
6. You are prompted to sign in using a valid Windows Live ID, once again.
7. A confirmation page appears indicating that the access code has been accepted (or you may receive an error message if the code was not accepted).
8. Click the *My Learning* link to see list of available courses.
9. Click a course title to launch the offering. You have 12 months from the time of launch to finish that course.

**To access your course at any time, please follow these steps:**

1. Go to: <https://business.microsoftelearning.com/>.
2. Click the Sign In button in the upper right corner of the page.
3. Sign in to Windows Live using your Windows Live ID and password.
4. Click the My Learning Catalog link on the left side of the page under Customer Login.
5. Begin your E-Learning course.

# Employee Spotlight

With a degree in engineering in one hand and a guitar in another, **Rex Williams** has now taken on the challenge of his lifetime. He is the project manager for the new Joint Force Headquarters being built on several acres of North Carolina National Guard land in Raleigh.

“I love this project,” Williams said. “When Captain Nick Stewart was promoted, the project was given to me. I was thrilled. I didn’t think I’d get to work on it, me being a civilian, and you want a large, complex project like this one on your resume.”



Williams is no stranger to the N.C. National Guard having served from the time he was a 19-year-old college student at N.C. State University until he retired as a major in 2004. He changed roles when he returned to the guard in 2007 as a civilian working in the engineering and construction section.

“I’m doing what I want to do,” Williams said. “I am fortunate and very glad to be serving with the Guard in this capacity - you know, giving something back - I will say that.”

As project manager for the 237,000-square-foot, \$33 million building, Williams tracks the construction progress which is running ahead of schedule and may even be completed before July 2011. He represents NCNG as the owner and coordinates various issues with the contractor and the state agencies that will occupy the building. He’s on the phone

constantly working out design solutions, funding issues and change orders. He also frequents the site itself, located just behind the current Guard headquarters on Reedy Creek Road.

“For the last year, Rex has been doing an outstanding job managing the joint force headquarters construction project,” said Capt. Kent Caldwell, NCNG’s director of facilities design and project management. “He has an extremely conscientious work ethic, putting in whatever hours he needs to. If an issue arises, he’s there, even if it’s the weekend.”

While touring the building on a hot August afternoon, Williams was stopped by the head electrician who asked him about putting a roof drain through the electrical room. As project manager, Williams must determine the best, most economical solution to such problems that arise.

When finished, the Joint Force Headquarters will house the Guard’s adjutant general and his staff, sections of the Division of Emergency Management, Troop C Highway Patrol Communications, the Department of Transportation traffic control section and members of the Turnpike Authority.

Williams was born inside the Raleigh beltline and graduated from Enloe High School in 1980. He earned a Bachelor of Science degree in Engineering Operations from NCSU in 1985. In 1988, he went to officer candidate school in Ft. Benning, Ga. where he became a second lieutenant for the N.C. National Guard.

As a member of the 505<sup>th</sup> Engineer Battalion, Williams was deployed to Italy, Germany, Ecuador, Honduras, the Southwest border of the United States and to Moldova. He was able to compare construction methods and was amazed in Moldova that a local construction crew would consist of only two carpenters with a pencil and a handsaw. Construction methods can be quite different in other parts of the world, he said.



Before he retired, Williams was the Guard’s maintenance director for several years, and with aging National Guard armories in nearly every county, he quickly found there was more work than resources. Because of the large number of requests, the turnaround on projects was fast. Williams worked with designers and contractors, solving problems along the way.

After Williams retired from the Guard, he started working for the Department of Health and Human Services, inspecting medical facilities.

“I worked with a lot of smart engineers and architects who taught me a lot,” Williams said. He said their instruction has been helpful in managing the construction of the new headquarters building.

After work, Williams takes off his engineering helmet and straps on his guitar. He is the lead singer in *The Untravelled*

*Road Band.* A mandolin and bass player accompany him for rhythmic bluegrass music. The trio's website, [www.untravelledroad.com](http://www.untravelledroad.com), says, it is "uncommonly good acoustic music." They play for pig pickings, weddings and private parties.

One listener said, Williams is an incredible musician with a beautiful tenor voice and he's a skilled picker. He writes his own music and the group has made a CD with some of his songs. "Music is a huge part of his life," one of his friends said.

"I'm also doing Praise Music, contemporary church music," Williams said. "It gets me to church every Sunday where there are good, positive influences."

In addition to teaching guitar students, Williams is a marathon instructor, using Olympian Jeff Galloway's run-walk method to teach runners of all abilities how to run marathons successfully.

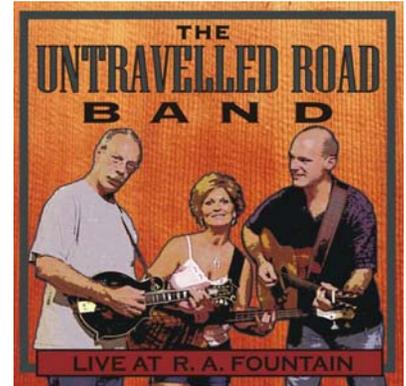
"Raleigh has 480 members of the Galloway Group, the largest in the country," Williams said. "I am one of the group leaders. We meet Saturday mornings at 6:30 a.m. and run 16 miles during the summer and gradually work up to runs of 20 miles or more. It's great to be able to assist someone in reaching a personal goal."

Williams has a 16-year-old son, Adam, who is a rising 11<sup>th</sup> grader.

"My son and I enjoy action movies, riding mountain bikes on the trails, and share a love of music," Williams said. "He's a bass player and although our styles are worlds apart, the music sometimes intersects, and that always amazes of both of us!"

"I am thankful for and humbled by the many blessings, abilities and friendships I have in my life. I'll use those gifts to do my job, assist other folks on the way and be a positive force in the world as long as I can, as much as I can."

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The *All-Points Bulletin* is your newsletter! If you have information you would like included, please contact the Public Affairs Office at (919) 733-5027 or send e-mail to [pmcquillan@nccrimecontrol.org](mailto:pmcquillan@nccrimecontrol.org) before the 15th of each month.