

ASLB Grievance After Report for January 15, 2014 9:00 am

Case Number	Complaint Against	Allegation(s)	Grievance Committee Recommendation	Board Action
2013-ASL-035	Timothy Whall Protection One Alarm Monitoring, Inc. 9401-T Southern Pine Blvd Charlotte, NC 28273-0000	Violation of G.S. 74D2(a)(c), 74D-7(a), 74D-8(a) - Engaging in the alarm systems business without being properly licensed. Failing to employ a resident qualifying agent. Failing to properly register branch offices. Failing to properly register employees.	Mr. Scott Hay and Protection One Alarm Monitoring, Inc., enter into and pay a consent agreement in the amount of \$12,117.60 for registration and branch office violations. Send a letter to Mr. Hay and explain the duties of the qualifying agent and for him to be involved in all management decisions with the company.	Accepted
2013-ASL-042	Lonnie Barker Tequila Sunrise Music 112 Ann St Gaston, NC 27832-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a cease and desist to Mr. Lonnie Barker and Tequila Sunrise Music for advertising security surveillance cameras without being properly licensed.	Accepted
2013-ASL-043	David James Hahn Dougs Electronic Enterprises, Inc. PO Box 99 New London, NC 28127-0099	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	This information will be brought before the Screening Committee should Mr. David J. Hahn apply for a license. It was noted Mr. McClellan recused himself from hearing this matter.	Accepted

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2013-ASL-045	Richard Vito DiBella Pinnacle Security, LLC 3650 Rogers Rd Ste 303 Wake Forest, NC 27587-0000	Violation of G.S. 74D-10-(a)(19), 12 NCAC 11 .0123 - Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to list the company's name, address, telephone number, and the North Carolina Alarm Systems License Number and the North Carolina Alarm Systems Licensing Board's address and telephone number on the consumer contract.	Revoke the company business licenses for Pinnacle Security, LLC and Devcon Security Services Corporation.	Accepted

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2013-ASL-046	George Jennings Bish Secure Automation 33 Mary Cir Concord, NC 28025-0000	Violation of G.S. 74D-10(a)(5)(19) 12 NCAC 11.0123 (b)(c) - Failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. Engaging in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services. Failing to provide notification to the customer by verified personal service or certified mail at least 10 days prior to cessation of service. Failing to provide written notification to the consumer of changes in the company's monitoring, response and service and the effective date, name, address and telephone number of the new provider.	Mr. George Bish failed to meet the obligations of the consent agreement. Also, a letter of reprimand be issued to Mr. Bish for failing to correct business practices or procedures that have resulted in a prior reprimand by the Board. This information will be brought before the Screening Committee should Mr. Bish apply for a license with another company.	Accepted
2013-ASL-047	Steven Norman Total Communications Systems & Solutions (TCSS) 522 Junction St Mt. Airy, NC 27030-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue a cease and desist to Mr. Steven Norman and Total Communications Systems & Solutions for unlicensed activity. This information will be brought before the Screening Committee should Mr. Norman apply for a license.	Accepted

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2013-ASL-049	Mark Raymond Sutor Media Technologies P O Box 465 Opelousas, LA 70571-0000	Violation of G.S. 74D-8(a) - Failing to properly register employees.	Mr. Mark R. Sutor and Media Technologies enter into and pay a consent agreement in the amount of \$918.00 for registration violations.	Accepted
2013-ASL-050	Jeff Matthews Audio Unlimited 440 Winston Rd Jonesville, NC 28642-0000	Violation of 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	Issue and cease and desist to Mr. Jeff Mathews and Audio Unlimited. This information will be brought before the Screening Committee should Mr. Matthews apply for a license.	Accepted
2013-ASL-051	Mont M. Phelps NWN Corporation 7025 Albert Pick Rd Greensboro, NC 27409-0000	Violation of G.S. 74D-2(a) - Engaging in the alarm systems business without being properly licensed.	The cease and desist will remain in effect. This information will be brought before the Screening Committee should the company apply for a license.	Accepted