



THE mEMo



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Deadline Approaches to Recognize Those Who Help in Emergencies

The State Emergency Response Commission is seeking award nominations to recognize those individuals and agencies that help North Carolina prepare for, respond to and recover from emergencies and disasters. All nominations for individuals and teams must be submitted by Nov. 15.

The annual awards program was implemented earlier this year as a way to publicly thank and distinguish those who often work behind the scenes to keep communities safe.

“There is a tremendous amount of cooperation and coordination among agencies across all level of governments in the name of homeland security,” said Doug Hoell, N.C. Emergency Management director and SERC vice-chairman. “Hundreds of agencies and thousands of individuals work daily to keep our communities and our state safe, not only from terrorists, but also from chemicals and hazardous materials, as well as other manmade and natural threats.”

Hoell said those efforts range from protecting food supplies to water sources, neighborhoods, parks and the environment. “Recognizing them for their achievements and accomplishments to keep our state safe is the least we can do,” he said.

The 18-member SERC is comprised of representatives from various agencies, associations and departments charged with protecting the public’s safety. Commissioners are appointed by the governor to represent various homeland security interests such as law enforcement, transportation, agriculture, the environment, public health, community colleges, first responders and others.

Individuals and agencies alike are eligible for the annual awards. Individual Service awards recognize those whose outstanding achievements and accomplishments have



The State Emergency Response Commission wants to recognize individuals and agencies that help families and communities better prepare for emergencies and disasters like the tornado and flood shown here. Awards are available for individuals and agencies. Deadline for award nominations is Nov.15.



contributed to the state's preparedness, response, recovery and/or mitigation efforts. Agencies, teams and groups can earn the Team Achievement award for their role in helping to better equip communities to deal with emergencies and disasters.

Nominees will be evaluated on several criteria including:

1. The role training, exercise and planning played in their success.
2. Ways that equipment purchased with grant funding contributed to the successful completion of their mission.
3. How U.S. Homeland Security or other emergency preparedness funds were used effectively in disaster preparation, response or recovery.

Nominations for individuals and teams must be submitted to SERC awards committee via email at SERCAwards@ncem.org by Nov. 15. Nomination forms and more information can be found on the web at www.ncem.org; look under State Emergency Response Commission. The five-member committee will review and evaluate the nominations in December. Awards will be presented at the quarterly SERC meeting in January.

Fall Conference Line Up

By Gary Jones, NCEMA

State, local and private agencies active in emergency management will convene in Hickory Oct. 14–17 for the N.C. Emergency Management Association Fall Conference.

More than 30 sessions are planned for the first few days covering various topics such as fracking and its implications for emergency response, a look at the NC Zoo's response plans for animal escapes, and an update on the American Red Cross restructuring. Larry Perkins, vice president for PNC Arena, will discuss emergency planning for large public facilities like stadiums, arenas and convention centers. Norma Houston will recap recent legal issues that affect the emergency management industry, while other sessions will address the emergency planning and response activities associated with the Democratic National Convention, and details concerning terrorism activity within our state. State Labor Commissioner Cherie Berry will be the keynote speaker Tuesday.

Several classes and workshops also are scheduled throughout the conference.

NCEMA Fall Conference October 15-18 ~ Hickory

Monday

- Review of DNC Activity
- Terrorism & Extremism in NC
- Breakout sessions on:
 - Fracking
 - Hazard Mitigation
 - Animal Response Issues
 - Legal Issues
 - DPRs and LEPCs

Tuesday

- Guns, Ordinances & Legal Updates
- Keynote Address: Cherie Berry
- Winter Weather Outlook
- One Red Cross
- REP Meeting
- Breakout sessions on:
 - Power Companies
 - Medical Support Shelters
 - Dam Failures
 - Historic Preservation
 - Public Information

Wednesday

- Smart Phone & Tablets for EM
- NCEM Operations Update
- Emergency Planning for Large Venues
- Classes on:
 - Mass Fatality Incidents
 - Homeland Security Plans
 - Warning Coordination
 - Disaster Management

Thursday - Friday

- Classes on:
 - Mass Fatality Incidents
 - Homeland Security Plans
 - Warning Coordination
 - Disaster Management

Attendees who wish to document their participation in the conference to meet training certification requirements can register in the Training and Exercise Records Management System at <http://terms.ncem.org/TRS/>. Conference participants must still submit a separate conference registration form and payment. Attendees will receive their attendance certification by email after they check in during registration.

For more information, visit the NCEMA web site at <https://ncema.renci.org>.

In Earthquakes: Drop, Cover and Hold On *Southeast Schedules First-Ever Earthquake Drill*

The region's first earthquake drill is scheduled for Oct. 18. State emergency management officials are encouraging families, schools and businesses to participate in the drill that day so everyone will know what to do to protect themselves in an earthquake.

"The steps are simple: drop, take cover and hold on to a desk, table or other piece of sturdy furniture," said N.C. Emergency Management Director Doug Hoell.

The voluntary drill is scheduled for 10:18 a.m. but people can adjust the time to suit their schedule because there will be no sirens or Emergency Alert System messages.

"Earthquakes come with no warning, so we want to simulate what would really happen," said Hoell. "While earthquakes in North Carolina are rare, they do happen; we experienced that last summer," he explained. "We want people to know how to protect themselves."

Ground shaking from earthquakes typically lasts only a minute or two, but the sometimes equally strong aftershocks can continue for several days or even weeks.

Emergency officials from North Carolina, Maryland, Virginia, South Carolina and Georgia will participate in the drill, dubbed The Great Southeast Shakeout.

Additional information and resource guides are available on www.shakeout.org/southeast to help various groups prepare



Earthquake Safety Tips

Federal, state and local emergency management experts and rescue teams agree that the best actions to keep you safe in an earthquake are:

- **Drop to the ground** (before the earthquake makes you fall)
- **Take cover** under a sturdy desk or table
- **Hold on** to the desk until the shaking stops.
- If there is no table or desk nearby, crouch in an inside corner of a building and cover your head and neck with your hands and arms.
- Stay away from bookshelves, lamps, TVs, cabinets and other objects as much as possible. Such items may fall and cause injuries.

There are several actions that people **should not do**.

- **DO NOT get in a doorway.** They are not safe and do not protect you from falling or flying objects.
- **DO NOT run outside.** Running in an earthquake is dangerous. The ground is moving making it easy to fall or be injured by falling structures, trees, debris or glass.

for the exercise. Individuals and agencies can register their participation on the website.

“We encourage everyone to take a few minutes out of their day to rehearse the potential life-saving actions,” said Hoell.

NCEM Employee Becomes DPS Top Shot

Two N.C. Emergency Management firearm teams competed against teams from across the Department of Public Safety in the 22nd annual The Adjutant General Shooting Match.

Each of the four-person teams used their own firearms to shoot at paper targets 25 yards away. The annual rivalry features individual and team competition at the NCNG training facility in Butner.

Patrick Lake swept the individual match, becoming the DPS Top Shot. NCEM Team 1 comprised Chris Crew, Tim Byers, Dennis Hancock and Patrick Lake ranked second in the overall competition. NCEM Team 2 was comprised of Corey Johnson, Andrew Langan, John Gerber and Cherelle James.



NCNG General Gregory Lusk congratulates Patrick Lake for placing first in the individual shooting match.. NCEM Team 1 (below from left)- Dennis Hancock, Tim Byers, Chris Crew and Patrick Lake show off the second place team award from the TAG Invitational Shooting Competition held in September.



NCSU, UNC & Target Partner in Preparedness

NCEM teamed up with the Wolfpack, Tar Heels and Target to help Triangle area families get ready for disasters. Employees and mascots talked with fans and Target customers during September to encourage everyone to prepare their emergency kits and plans.



Left: NCEM employee Charelle James helps Wolfpack fans get ready for emergencies. Below: Rameses, Mr. Wuf and Bullseye help Target customers prepare their kits.

Staffing Changes

Joining the Community

John Auten – joined NCEM’s Eastern Branch Office as a planner Oct. 1. He has spent the past 30 years with the Charlotte Fire Department.

Cooper Hancock – joined NCEM as an emergency management officer in September. He previously worked for Veterans Health Administration.

Warren Moore – was promoted to Individual Assistance program manager in September. He has worked with NCEM for 25 years and served as the Human Services program manager since 1999.

Ronnie Spivey – will join NCEM in the Geodetic Survey section Oct. 15. He comes from private practice.

October Spotlight: Warren Moore

By Patty McQuillan, NCDPS Communications

During more than a dozen hurricanes, Warren Moore has been a key player in coordinating food and shelter to weather-stricken populations. Now, in a new job as Individual Assistance section manager, he still helps disaster victims.

Moore has been working for N.C. Emergency Management since 1987. He was the assistant program manager for Human Services when his boss retired in early summer of 1999. He was named program manager two weeks before Hurricane Floyd hit in mid-September.

As manager, Moore was responsible for both preparation and response to events requiring the delivery of mass care services. During the tumultuous time following Floyd, Moore coordinated the sheltering and feeding of hurricane and flood victims. He worked with the Salvation Army, the North Carolina Baptist Men, the Division of Aging and Adult Services, Mental Health Substance Abuse and Developmental Disabilities, Division of Services for the Deaf and Hard of Hearing, N.C. Department of Agriculture Emergency Programs, N.C. State University’s Cooperative Extension Services, N.C. Department of Labor, and N.C. Voluntary Organizations Active in Disasters (VOAD).

Upcoming Events

Oct. 11-21	N.C. State Fair
Oct. 14-17	NCEMA Conference, Hickory
Oct. 18	Earthquake Drill
Oct. 19	SERC Meeting
Oct. 26-28	CERT Exercise, Butner
Oct. 30	Catawba Nuclear Drill
Nov. 1	Mass Care Task Force
Nov. 5-8	DAWG Exercise; Carteret County



Moore worked with these agencies through numerous hurricanes such as Bonnie, Charley, Earnesto, Frances, Isabel, Ivan and Irene.

“A supervisor could not ask for a more dependable employee,” said Darlene Johnson, deputy operations chief. “Warren is one of those employees you know you can always find on the weekend or in the middle of the night who would be ready to come to work at a moment’s notice if we had an emergency. Because Warren has such an even-keel temperament about him bringing all these SERT partners together, both volunteer and state agencies, he was able to make the Mass Care function run like a well-oiled machine.”

During his tenure as Human Services program manager, Moore has implemented several key programs. He initiated the Carolina Emergency Response Massage Therapy Team using the concept that if a worker is able to relax, go home and get a good night’s sleep, he or she would return refreshed and better able to function at the job. He also spearheaded the acquisition of 17 mass care support trailers and funding for 40 Companion Animal Mobile Equipment Trailers to support pet sheltering activities. In addition, he worked with Deaf Link in Texas to translate the ReadyNC.com website using sign language videos for people with disabilities.

With his recent promotion to Individual Assistance Section manager, Moore is involved in the delivery of services related to real personal property, uninsured losses, medical, dental and funeral costs.

“Warren has a wealth of experience and leadership in human service programs, and a working knowledge of all the Individual Assistance programs,” said Joe Stanton, NCEM recovery chief. “His experience will help us to continue strengthening our programs and partnerships to help survivors recover from disasters.”

Moore was born in the small mountain town of Tryon near the South Carolina border. There he learned the meaning of hard work.

“Everyone who breathed in our house had to work,” said Moore, the youngest of seven siblings.

When he was about 8 years old, he walked his elderly neighbors’ dog for 50 cents and he carried wood for another elderly gentleman. When he was old enough to get his driver’s permit, he worked for Milliken & Co., a woolen mill in Columbus. In high school, Moore ran track and was named the most valuable runner. He also excelled in triple, long and high jumps. When he graduated from Tryon High School in 1980, he attended Winston-Salem State University. He took a year off from his studies to work with his father building a house.

“He worked me like a dog,” Moore said. “I thought I could out-work him, but I couldn’t.”

Moore said he came home exhausted at night. His father said to him, “Bet you wish you had those books now, don’t you son?”

Moore said his father’s strategy worked, and he not only went back to school and worked two jobs, but he excelled and made the dean’s list.

“When I stopped wasting time, that’s when my grades went up,” Moore said.

While in college, Moore worked two jobs. He was a mental health worker at the Charter Mandela Center, helping those suffering from addictive diseases including substance abuse, acute adult psychological trauma, manic depression and the far end of schizophrenia.

He was also working the overnight shift at the Salvation Army half-way house program for federal inmates. There, he prepared food and oversaw the safety of the environment at night.

“At the soup kitchen, I saw how many people were hurting,” Moore said. “I ran into people

every day who didn't know how they were going to eat."

Gov. Jim Martin started a Model Co-op Education Experience program, and in the summer of 1984, Moore was chosen to be a cooperative education student with Emergency Management. He worked on an evacuation plan for downtown Raleigh in the event of a nuclear attack. He and the group he was working with studied the aspects of time, distance and shielding.

Moore was impressed with how Emergency Management worked with other agencies during a disaster and thought he would like to work there. He graduated from WSSU in 1986 with his bachelor of arts in public administration.

A year after he graduated, EM Director Joe Myers hired Moore and told him, "Show me what you can do." Assistant Director David Crisp, chief of planning, coached him. He became an EM planner, overseeing population protection plans. His supervisor and mentor, Al Joyner, told Moore, "If you learn how to do your job, you'll stay in your job." Moore said he learned his job. He became a multiple hazard planner and a radiation exercise planner for the

Harris Nuclear Plant. EM was reorganized in the late 1980s under a new director, and that's when Moore became a part of the Human Services section.

"EM is a bedrock concept. If put together properly, it works well," Moore said. "We've seen other states that haven't functioned as well as North Carolina. As a team, we've always been able to help our citizens return to normalcy in a relatively timely manner."

Moore said his wife, Kathy, is very supportive of his work and has learned to celebrate their September 14 wedding anniversaries in December because of the many hurricanes that landed or threatened to land in North Carolina on or around that date. They have one daughter, Tamara Jovonne Canady, who is 28 years-old.

On the weekends, Moore works in the lumber department at Lowe's in Wake Forest. As immersed as he is in his job, reading thick manuals and staying abreast of the times, he said he plans to retire when he makes 30 years to let new blood come in. He knows how proficient the younger generation is with technology and he said he'll be happy being at home and cutting the grass.